Postal Regulatory Commission Submitted 10/20/2011 2:26:53 PM Filing ID: 76896 Accepted 10/20/2011

BALM Docket: 1353954 - 33503

Document
Request/approval to study for discontinuance (03/02/2011)
Notice (if appropriate) to Headquarters of suspension
Notice (if appropriate) to customers/district personnel of suspension
Highway map with community highlighted (03/03/2011)
Eviction notice (if appropriate) (03/03/2011)
Building inspection report and original photos of building deficiencies (if appropriate) (03/03/2011)
Post Office and community photos (03/03/2011)
PS Form 150, Postmaster Workload Information (03/03/2011)
Worksheet for calculating work service credit (03/03/2011)
Window transaction record (03/18/2011)
Record of incoming mail (03/18/2011)
Record of dispatched mail (03/18/2011)
Administrative postmaster/OIC comments (03/03/2011)
Inspection Service/local law enforcement vandalism reports (03/07/2011)
Post Office fact sheet (03/09/2011)
Community fact sheet (03/10/2011)
Alternate service options/cost analysis (03/18/2011)
Form 4920, Post Office Fact Sheet (04/28/2011)
Reccomendation and Service Replacement Type (03/24/2011)
Questionnaire instruction letter to postmaster/OIC (03/10/2011)
Cover letter, questionnaire, and enclosures (04/03/2011)
Returned customer questionnaires and Postal Service response letters (04/03/2011)
Analysis of questionnaires (0421/2011)
Community meeting roster (04/29/2011)
Community meeting analysis (04/29/2011)
Community meeting letter (Need to set before questionnaire if not held before) (03/31/2011)
Petition and Postal Service response letter (if appropriate) (01/01/1900)
Congressional inquiry and Postal Service response letter (if appropriate) (01/01/1900)
Proposal checklist (04/28/2011)
District notification to Government Affairs (05/05/2011)

Instructions to postmaster/OIC to post proposal (04/25/2011) Invitation for comments exhibit (05/05/2011) Proposal exhibit Comment form exhibit (04/25/2011) Instructions for postmaster/OIC to remove proposal (07/06/2011) Round-date stamped proposals and invitations for comments from affected offices (07/11/2011) Notification of taking proposal and comments under internal consideration (07/06/2011) Proposal comments and Postal Service response letters (07/11/2011) Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate) () Analysis of comments (08/25/2011) Revised proposal (if appropriate) (07/12/2011) Updated PS Form 4920 (if appropriate) (04/28/2011) Certification of record (07/14/2011) Log of Post Office discontinuance actions (07/14/2011) Fransmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales (07/14/2011) Headquarters' acknowledgment of receipt of record (08/04/2011) Final determination transmittal letter from Headquarters (08/22/2011) nstruction letter to postmaster/OIC on posting (08/29/2011) Round-date stamped final determination cover sheets (10/07/2011) Postal Bulletin Post Office Change Announcement () /ice president, Delivery and Retail, instruction letter (08/22/2011)



03/02/2011

DAVID PATTERSON DISTRICT MANAGER SUNCOAST PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 12th congressional district.

Post Office Name:	BALM
Zip+4 Code:	33503-9700
EAS Level:	13
Finance Number:	110495
County:	HILLSBOROUGH
Proposed Admin Office:	WIMAUMA
ADMIN Miles Away:	5.4
Near Office Name:	WIMAUMA
Near Miles Away:	5.4
Number of Customers:	
Post Office Box:	261
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	261
ZIP Code Change:	Yes ☐ NO 🗹 ZIP Code
Maintain Town Name:	Yes 🖊 NO 🗌
The above office became vacant when	the postmaster was promoted on 06/05/2010.
Office is currently vacant. There is an	office (Wimauma) approximately 5.4 miles of the Balmov section

LEROY MIDDLETON Manager, Post Office Operations

Approval to Study for Discontinuance:

Jaura Matter 03/02/2011

office that

DISTRICT MANAGER
SUNCOAST PFC
DATE

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cc: Area Manager, Public Affairs and Communication



(813) 354-6135

Tele No:

Dockect: 1353954

(601) 306-6569

Fax No:

			NOTICE OF POST O	FFICE EN	IERGEN	CY SUSPENSION		
. Office								
lame: BALM						State: FL	Zin C	ode: 33503
	HWEST				District:	SUNCOAST PFC		
ongressional D		12th			County:	HILLSBOROUGH		
AS Grade:		13			•	Finance Number:	110495	5
ost Office:			Classified Station			Classified Branch		CPO 🗍
	,—			,			,—	
	_							
here was	no Eme	ergenc	y Suspension for t	this offic	e			
			-					
Prepared by:	Trace	ey Duran					Date:	<u>10/07/2</u>

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Title:

Tele No:



		NO	OTICE TO CUSTOMERS/	DISTRICT	r PERSOI	NNEL OF SUSPENSION		
A. Office	<u>1</u>							
Name:	BALM					State: FL	Zip Co	de: 33503
Area:	SOUTHWES				District:	SUNCOAST PFC		
Congress	sional District:		12th		County:	HILLSBOROUGH		
EAS Grad	de:	13	13			Finance Number:	110495	
Post Offic	ce: [/	Classified Station			Classified Branch		СРО
There wa	as no Emerger	ncy Susper	nsion for this office					

(601) 306-6569

Fax No:

SUNCOAST PFC Post Office Review Coordinator

(813) 354-6135





Post Office™ Locations

PRINT | BACK



1 Post Office™ Location - BALM 15036 BALM RD

15036 BALM RD BALM, FL 33503-9700 (800) ASK-USPS

(800) 275-8777

0.7 mi

Business Hours

Mon-Fri 8:00am-12:30pm 1:00pm-3:00pm Sat-Sun Closed

2 Post Office™

Location -WIMAUMA 5608 STATE ROAD 674 WIMAUMA, FL 33598-9998 (800) ASK-USPS

(800) 275-8777

4.7 mi

Business Hours

Mon-Fri 9:00am-4:00pm Sat-Sun Closed **Services**

Passport Application Services

Service hours may vary. Please check link for business hours.

...

3 Post Office™ Location - SUN CITY CENTER

1645 SUN CITY CENTER PLZ SUN CITY CENTER, FL 33573-9998 (800) ASK-USPS

(800) 275-8777

7.1 mi

Business Hours

Mon-Fri 8:30am-5:00pm Sat 9:00am-12:00pm Sun Closed Services

Automated Postal Centers®

Service hours may vary. Please check link for business hours.

4 Post Office™ Location -RIVERVIEW 10810 BOYETTE RD RIVERVIEW, FL Business Hours Mon-Fri 8:30am-5:00pm

Sat 9:00am-12:00pm Services
Passport Application
Services

Automated Postal Centers®

33569-9998 (800) ASK-USPS (800) 275-8777

Sun Closed

Service hours may vary. Please check link for business hours.

7.9 mi

Post Office™ Location - LITHIA

7825 LITHIA PINECREST RD LITHIA, FL 33547-9998

(800) ASK-USPS

(800) 275-8777

8.7 mi

Business Hours

Mon-Fri 8:30am-4:30pm Sat

9:00am-12:00pm Sun

Closed

Services

Services

Service hours may vary. Please check link for business hours.

Passport Application

Post Office™ Locations near 33503

By City

BALM WIMAUMA SUN CITY RIVERVIEW LITHIA CENTER

By ZIP Code

33598 33573 33569 33534 33530 33570 33594 33547 33572 <u>33511</u> 33619 33587 33586 33584 33550 33621 33527 33863 33606 34219

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				Eviction	Notice		
A. Office	1						
Name:	BALM					State: FL	Zip Code: 33503
Area:	SOUTHWEST				District:	SUNCOAST PFC	
Congress	sional District:	12th			County:	HILLSBOROUGH	
EAS Gra	de:	13				Finance Number:	110495
Post Offic	ce:		Classified Station			Classified Branch	CPO

There was no eviction notice for this office

 Prepared by:
 Tracey Duran
 Date:
 10/07/2011

 Title:
 SUNCOAST PFC Post Office Review Coordinator
 Fax No:
 (601) 306-6569

Title:

Tele No:



				Buildi	ng Insped	ction Rep	ort		
. Office	<u>1</u>								
ame:	BALM						State: FL	Zip Co	ode: 33503
rea:	SOUTHWEST					District:	SUNCOAST PFC		
	sional District	: <u>12th</u>	12th			County:	HILLSBOROUGH	44040=	
AS Gra	de:	13	13				Finance Number	110495	
ost Offic	ce:	<u>r</u>	Classifie	d Station			Classified Branch		CPO
-		المصالماني					ia affica		
nere	was no b	ullaing ir	ispection	report no	or pnote	s for th	IIS OTTICE		

(601) 306-6569

Fax No:

SUNCOAST PFC Post Office Review Coordinator

(813) 354-6135







PS Form 150, Postmaster Workload Information

	Office, State & Zip Code M, FL 33503		Postmaster's Signature Diane Felter	Date 03/03/2011
	ict Office, State & Zip Code COAST PFC, FL 33607		District Manager's Signature David Patterson	Date 03/03/2011
(Che	ock Box)			
ľ	Vacancy Management Review	RFR	See Instru on Revers	
1.	Current Office Level			13
2.	Finance Number	(1-6)	11	10495
3.	General Delivery Families Served	(7-9)		0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	261
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	0
7.	Intermediate Rural Boxes Served	(26-30)	0
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)		N
15b.	Duration of Experience A Seasonal Workload? (minimum or 8 weeks)	(55-56)	0
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)		N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)		N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)		N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)		N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)		N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)		N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)		N
23.	Is Postmaster Lessor for Government Owned Building?	(64)		N
24.	Does Office Have MPLSM/SPLSM?	(65)		N
25.	Does Office Distribute Food Stamps?	(65)		N

PS Form **150**, January 1983

PS Form 150, Postmaster Workload Information

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	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	261	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

Instructions

- Enter current evaluated office level
- 2. Enter the 6 digit post office finance number.
- 3. Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, Carrier Route Report, for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- 10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.

- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
 - (a) A contract station is a detached finance unit manned by non-postal employees.
 - A rural station is a post office box delivery unit serviced by a rural carrier.
 - (c) A community post office is a contract unit which provides service in a small community.
- 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- 16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation?
- 17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- 18. Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and/or star routes?
- 20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- 21. Do you have a vehicle maintenance facility under your jurisdiction?
- 22. Do you have an air transfer office under your jurisdiction?
- 23. Do you occupy a government-owned building and lease a portion of the building to someone else?
- 24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- 25. Does your office distribute food stamps?

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Worksheet for calculating Workload Service Credit (WSC) for Post Offices

	Worksheet for ca	culating Work	load Sei	rvice Credit (WSC) for Po	st Offices		
Office Name:	BALM							
Office Zip+4:	33503 -9700	_ District:	SUNCO	AST PFC				
		A	ctivity W	/SCs				
General Delivery F	amilies Served (Item 3	3, PS Form 150)			. 0	X 1.0	=	0
Post Office Boxes	Call Boxes Rented (Ite	m 4, PS Form	150)		. 261	X 1.0	=	261
Possible City Deliv	veries (Item 5, PS Form	150)			. 0	X 1.33	=	0
Administrative Rur	al Boxes Served (Item	6, PS Form 150	0)		. 0	X 1.0	=	0
Intermediate Rura	Boxes Served (Item 7	, PS Form 150)			. 0	X 0.7	=	0
	sponsibility for Intermed							
(Item 8, PS Forn	า 150)				0	X 0.3	=	0
Administrative Hig	hway Contract/Star Ro	ute Boxes Serv	ed					
	n 150)							
					0	X 1.0	=	0
	way Contract/Star Rout m 150)							
					0	X 0.7	=	0
	sponsibility for Intermed							
Boxes for Other O	ffices (Item 11, PS For	•				X 0.3	=	0
		Total Activity W	SCs					261
		Re	venue V	NSCs				
First	2	5 revenue units	: 1.00	X	25 units	=	25.00	
Next	27	5 revenue units	: 0.50	X1	13 units	=	56.50	
Next	70	0 revenue units	: 0.25	Χ	0 units	=	0.00	
Next	500	0 revenue units	: 0.10	Χ	0 units	=	0.00	
	Balance of	of revenue units	: 0.01	X	0 units	=	0.00	
	Total revenue	WSCs:					81.50	
Activity WSCs	261 + Revenue V	VSCs = 81	.50 E	Base WSCs	342.50	= EAS Grade	11	
Previous evaluation	on: EAS grade	13						
Effective data of a	hanga in aarviaa haura					(if	annranriata	.\
	hange in service hours exists, hours must refle		ate EAS	grade)		(11	appropriate	;)
Worksheet comple	eted by:							
TRACEY DURAN			Т	TRACEY.L.DU	JRAN@USP	S.GOV		
Printed Name			_ 5	Signature				
SUNCOAST PFC	District Review Coordi	nator	0	03/03/2011				
Title			— _[Date				



03/03/2011

OIC/POSTMASTER

SUBJECT: BALM Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to BALM customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the BALM Post Office for a 2-week period. The surveys should begin 03/05/2011 and end on 03/18/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 03/19/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact TRACEY DURAN, Post Office Review Coordinator, at (813) 354-6135.

TRACEY DURAN

Post Office Review Coordinator

cc: Official Record

Links: Window Transaction Survey - http://hqcsopps/po_dis/win/in_survey.cfm?fin=1353954 Survey of Incoming Mail - http://hqcsopps/po_dis/invol/in_survey.cfm?fin=1353954 Survey of Dispatched Mail - http://hqcsopps/po_dis/outvol/in_survey.cfm?fin=1353954

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Window Transaction Survey

Window Transaction Survey									
PO Name:	BALM	ZIP+4:	33503 - 9700	Completed By:	DIANE FELTER				
Survey Period:	03/05/2011	through	03/18/2011						

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D	Passports Meter Settings (5.06)	Box Rent	Certified Insured Special Service (1.792)	Misc.	Nonrevenue Services (1.188)
Sat - 03/05	0	0	0	0	0	0	0	0
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	16	11	3	0	2	3	2	6
Tue - 03/08	10	8	1	0	2	4	4	6
Wed - 03/09	5	3	2	0	2	0	2	5
Thu - 03/10	12	7	1	0	0	1	3	4
Fri - 03/11	11	9	2	0	1	2	6	8
Sat - 03/12	0	0	0	0	0	0	0	0
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	26	20	1	0	2	2	3	7
Tue - 03/15	14	8	2	0	2	3	4	6
Wed - 03/16	13	8	1	0	1	2	3	4
Thu - 03/17	9	6	2	0	0	3	4	7
Fri - 03/18	12	8	1	0	1	0	2	5
TOTALS	128	88	16	0	13	20	33	58
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	9.9	9.5	3.2	0.0	3.7	3.6	5.9	6.9
Assessed Named on Deila Torono etiones	·		25	6	Averag	ge Daily R	≀etail	42.7

Average Number Daily Transactions:

35.6 Average Daily Retail 42.7 Workload in Minutes:

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Survey of Incoming Mail

Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4

BALM 33503 - 9700

Dates Recorded

03/05/2011 through 03/18/2011

Date	Let	tters	F	lats	Pa	rcels	Ot	Other		
	First Class	Standard	First Class	Standard	Priority	Standard				
Sat - 03/05	501	0	125	0	3	5	0	0		
Sun - 03/06	0	0	0	0	0	0	0	0		
Mon - 03/07	846	0	153	0	5	8	1	0		
Tue - 03/08	443	0	192	0	2	8	2	0		
Wed - 03/09	343	0	115	0	8	8	2	0		
Thu - 03/10	389	0	58	0	5	0	2	0		
Fri - 03/11	403	0	86	0	4	14	2	0		
Sat - 03/12	614	0	150	0	8	6	2	0		
Sun - 03/13	0	0	0	0	0	0	0	0		
Mon - 03/14	823	0	310	0	3	14	2	0		
Tue - 03/15	533	0	144	0	2	3	1	0		
Wed - 03/16	342	0	118	0	4	10	1	0		
Thu - 03/17	345	0	58	0	3	5	0	0		
Fri - 03/18	460	0	134	0	1	5	1	0		
TOTALS	6,042	0	1,643	0	48	86	16	0		
Daily Average	503.5	0.0	136.9	0.0	4.0	7.2	1.3	0.0		

Signature of Person Making Count:

DIANE FELTER

Printed Name:

DIANE FELTER

Date:

03/18/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot	
Manual Letters	227	Manual Flats	115	
Automated Letters	215	Automated Flats	115	
Sequenced Letters	227	Sequenced Flats	115	

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

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Survey of Dispatched Mail

Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

BALM 33503 - 9700

Dates Recorded

03/05/2011 through 03/18/2011

Date	Let	ters	FI	ats	Pa	rcels	Ot	her
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/05	18	0	5	0	0	0	3	0
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	95	0	3	0	5	13	4	0
Tue - 03/08	245	0	9	0	5	6	4	0
Wed - 03/09	62	0	3	0	6	8	5	0
Thu - 03/10	49	0	2	0	5	7	2	0
Fri - 03/11	170	0	31	0	4	8	4	0
Sat - 03/12	27	0	5	0	0	0	3	0
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	93	0	13	0	12	8	2	0
Tue - 03/15	88	0	22	0	8	7	4	0
Wed - 03/16	112	0	6	0	4	6	2	0
Thu - 03/17	101	0	16	0	3	10	3	0
Fri - 03/18	54	0	98	0	7	6	3	0
TOTALS	1,114	0	213	0	59	79	39	0
Daily Average	92.8	0.0	17.8	0.0	4.9	6.6	3.3	0.0
Signature of Per	son Making	Count:	DIANE FELTI	ĒR				

Printed Name:

DIANE FELTER

Date:

03/18/11

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03/03/2011

OIC/POSTMASTER

SUBJECT: BALM Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the BALM Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the BALM Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to TRACEY DURAN by 03/17/2011. This information will be entered into the official record for public viewing.

Post Office Box	261
General Delivery	0
Rural Route (RR)	0
Highway Contract Route (HCR)	0
Intermediate RR	0
Intermediate HCR	0
City Delivery	0
Total Customers	261

If you have any comments on alternate means of providing services to the BALM customers, please provide them below:

No alternate means of providing services to Balm customers other than their local Post Office. No street delivery, PO box service only. The following 41 businesses will be affected: Balm Baptist Church, Balm Groves, Balm Civic Association, Burch Landscaping, Hi-Temp Inc, Ambassador Racing, Delta Drywall Inc, Frankland Welding, J&K Wirelathing Inc, Davis Farms, Goodson Farms, McCullough Grass Corp, Snyder Sales, WCP Construction, KG Performance, Alafia Riverfront, Alexander Aviation, Shelley Lakes Mine, Groff Fish Farm, SE Landfill/Waste Mgmt, Sun & Farm Groceries, My Store & Deli, Affordable Bookkeeping & Taxes, Powers Pride, Shell Point Charters, Dixie Donkey Ball Co, McClaine's Quality Care, Tropical Gardens, Cycles Outpost, Shoop Hay Service, Good Samaritan Mission, Wink Stucco, Water Purification Inc, Floors by Mike, Tran Farms, Stucco Specialist of FL Inc, Niem's Farms, Wilkerson Tropical Fish, Falcon Towing, Lou Ross Citrus, Valley Fisheries. Goodson Farms & Good Samaritan have postage meters and mail large volumes of letters. Additionally, there are many mailers from outside the community who have small in home businesses and use the Balm office to mail out all of their click n ship items, which the office has worked hard at obtaining this revenue. These customers, as well as other regular customers from neighboring areas, state that they specifically go out of their way to go to the Balm office because of the service and no waiting in line. There is also a great increase in these customer visits during the entire Christmas season. Many of them state that the Balm Post Office is

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Hillsborough County's "best kept secret" and they hope it would never close.

TRACEY DURAN

Post Office Review Coordinator

Comments:

It would be very sad to close the Balm Post Office, for it is one of the oldest rural Post Offices in Hillsborough Co. It's current landlord served as Postmaster for 33 years, from 1948-1981. Balm Post Office celebrated their 100th birthday in August 2007. The residents of Balm will not want their community Post Office (and identity), which has been there for more than 100 years, to be eliminated.

cc: Official Record

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03/07/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the BALM Post Office, 33503 - 9700, located in HILLSBOROUGH County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

TRACEY DURAN
Post Office Review Coordinator
SUNCOAST PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

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		Pos	st Office Survey	Sheet				
	Post Office Name	BALM	V	ZIP+4	33503-9700			
	Congressional District	12th		Date	03/09/2011			
1.	List specific information ab where restrooms are availab None				g water or restrooms (if so,			
2.	Is the facility accessible	to persons with disabil	lities?	Yes No				
3.	Lease terms? 30-day can		Current lease does not ex lay cancellation clause	pire until Jan. 31, 2013; no	5 yr renewal option; no 30			
4.	Are suitable alternate qua	arters available for an	independent Post Office	? If so, where?				
5.	List potential CPO sites. None							
6.	Are there any postage meter customers or permit mailers? Yes No If yes, please identify them by name and address. Good Samaritan, PO Box 213 & Goodson Farms, PO Box 246 - both postage meter customers.							
7.	Which career and noncaree No career (vacant); 1 PMR City PO where there is a P	that should be given			r them? employee, or transfer to the Sun			
8.	How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized? HCR contract, 6am & 4pm. No collection box outside. No street delivery. Customers will have to travel 6+ miles to 2 other PO's to mail their letters.							
	How many Post Office b	oxes are installed?		420				
	How many Post Office b	oxes are used?		261				
	What are the window ser	vice hours?	08:00 - 12	30 - 13:00 - 15:00 M-F				
				Closed S				
	What are the lobby hours	3?		24 hrs M-F				
				24 hrs S				
9.	Have there been recent c	ases of mail theft or va	andalism reported to the	postmaster/OIC? Explain.				
	No							

Post Office Survey Sheet(continued)

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10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? None							
11.	List potential CBU/parcel lockers sites and distances from present Post Office site. Unknown - possibly Riverview office - 6+ miles away.							
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated? Balm consists of many Mexicans who do not write or speak English, as well as many migrant workers.							
13.	Rural delivery/HCR delivery. a. What is current evaluation? b. Will this change result in the route being overburdened? If so, what accommodations will be made to adjust the route? c. How many boxes and miles will be added to the route? d. What would be the additional annual expense if the route is increased? e. What is the one-time cost of CBU/parcel locker installation (id appropriate)? f. At what time of the day does the carrier begin delivery to the community? Will this delivery time be affected if the office is discontinued? (Y or N)	Yes No 0, box 0.00 Miles 0 0 Yes No						
14.	If so, how? Are the Post Office box fees at the facility that will provide alternative service different from the discontinued? If so, how (Cost)? ☐ More ✓ Same ☐ Less	ose at the office to be						

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Community Survey Sheet

		Commi	unity Survey Sheet					
	Post Office Name	BALM	ZIP+4	33503-9700				
	Congressional District	12th	Date	03/10/2011				
1.	Incorporated?		Yes 🖊 No					
	Local government provide	ded by:	Hillsborough Co.					
	Police protection provide	ed by:	Hillsborough Co.					
	Fire protection provided	by:	Hillsborough Co.					
	School location:		Riverview					
2.	What population growth is expected? (Please document your source) According to the Hillsborough Co. City-County Planning Commission, Oct. 2010, population growth is expected in the Balm community, as reflected in the residential future land use table. (see #2 below)							
3.	According to the Hillsborou		pected? (Please document your source) ag Commission, Oct. 2010, the Balm area futur al 67.9%; Public 25.2%	re land use is expected to grow				
4.	History. (Are there any spec Are there any special common Is the Post Office facility a s Check with the field real esta	unity events to consider? tate or national historic lands	mark (see ASM 515.23)?					
		an integral part of this rural	ce's in Hillsborough Co. Balm's history extends community. The current landlady served as Pointhday in August 2007.					
5.		nic make-up of the communi	nunity (e.g., retirees, commuters, self-employe ty is predominately agricultural farming and m					
6.	school bus stop, commun Do employees of the off What provisions can be	nity meeting location, voting ice offer assistance to senior made for these services if the	ffice (e.g., public bulletin board, place, government form distribution center. citizens and handicapped)? Post Office is discontinued? mmunity-related events and announcements in	the Post Office				

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Highway Contract Route Cost Analysis Form

	Highway Contract Route Estimated Cost for Alternative Service							
Office I	Name:	BALM						
Office 2	Zip+4:	33503 -9700	District:	SUNCOAST PFC				
1.		number of additional be added to the route		0	x 3.64 hours per year	0.00		
2.		number of additional e added to the route		0.00	x 10.40 hours per year	0.00		
					Total time added to the route	0.00		
3.		HCR hourly rate Area Manager, Purchasi	ng/Contracting	1		0.00		
	Total additional compensation (HCR hourly rate x total time added to the route)							

Rural Route Cost Analysis Form

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			Rural Route	Carrier		
		Estimate	d Cost for Alternativ		nt Service	
Office Name: BALM		BALM				
Office 2	Zip+4:	33503 -9700	District: SUNCO	AST PFC		
_	-					
1.		nber of additional added to the rural route		0		
			_			
2.	Enter the nun	nber of additional				
۷.		dded to the route		0.00		
	Enter the volu	ume factor		0.00		
				Total (additio	onal boxes x volume factor)	0.00
				rotai (additio	mai boxes x volume factor)	
3.		nber of additional boxes o the rural route		0		
	Centralized b		_	0.00	x 1.00 Min	0.00
	Regular L rou	ite boxes	_	0.00	x 1.82 Min	0.00
	Regular Non-	L route boxes		0.00	x 2.00 Min	0.00
				То	tal additional box allowance	0.00
4.	Enter the numl	per of additional daily mil	les to be added to the	;	x 12 Mileage	
	rural route	•		0.00	Standard	0.00
				Total	additional minutes non-usals	
				(miles	additional minutes per week s carried to two decimal places)	0.00
5.		l annual minutes				
		utes per week year)		0.00	x 52 Weeks	0.00
6.	Total additional (additional ann					
	60 minutes per			0.00	/ 60 Minutes	0.00
7.		cost per hour (see I summary report – rural				
	carrier, consoli			0.00		
		To	otal Annual Cost (ac	ditional annua	al hours x rural cost per hour)	0.00
	Coton le ele ele	ah allawanas (if sociity)	la)			0.00
8.	Enter lock pour	ch allowance (if applicab	ne)			0.00
		Total annual cost	for alternate service	e (annual cost	minus lock pouch allowance)	0.00

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Prepare						
	Fact Sheet					
2. Post Office Name			04/2			
BALM			FL, 33503-9700			
District, Customer Service SUNCOAST PFC	5. Area, Cust SOUTHWES		6. County HILLSBOROUGH	7. Congres	sional District	
8. Reason for Proposal to Disconting	nue 9. PO	Emergency Suspend(F		0. Proposed Permane	ent Alternate Service	
Office is currently vacant. There is an o (Wimauma) approximately 5.4 miles of		Suspension				
Balm office that can easily accomodate retail and box section.	the					
	taffing		<u> </u>	12. Hours of Service		
			a. Time M-F	Sat	Total	
a. PM PM Vaca	ancy Reason &	Date: was promoted	08:00 - 12:30 - 13:00 - 15:00	0 Closed	Window Hours	
Occupied 06/05/2010					Per Week	
b. OIC Career	No.	on-Career	a. Lobby Time M-F 24 hrs	Sat 24 hrs	32.50	
c. Current PM POSITION Level (150) EAS-13	Downgrad	led from EAS-13				
d. No of Clerks- 0 No of Career- 0 e. No of Others- 0 No of Career- 0	No of Non	-Career- 1 -Career- 0				
13. Number of C			14.	. Daily Volume (Pieces	5)	
a. General Delivery	1	0	Types of Mail	Received I	Dispatched	
b. P.O. Box		261	a. First-Class	503	92	
c. City Delivery		0	b. Newspaper	136	17	
d. Rural Delivery		0	c. Parcel	11	11	
e. Highway Contract Route Box		0	d. Other	1	3	
f. Total		261	e. Total	651	123	
g. No. Receiving Duplicate Service		0	f. No. of Postage Meters		2	
h. Average No. Daily Transactions	1	35.60	g. No. of Permits	I	0	
Finances a. FY 2008 2009 2010			Receipts \$ 59,177 \$ 56,819 \$ 53,012	b. EAS Step 1 PM Basic Salary (no Cola) \$ 56810	c. PM Fringe Benefits (33.5% of b.) \$19,031	
		16a. Q	uarters			
Postal Owned	Leased	(if Leased, Expiration Date)	01/31/2013	Annual Le	ease \$ 8400	
30-day cancellation clause? Ye	es 🖊 No	Evi	cted? Yes No (if Yes, must vacate by)		
Located in: Business Ho	ome Oth	er Su	itable alternate quarters availa	able? Yes	No	
16b. Explain:		"				
17. Schools, Churches and Organiza			19. Administrative/Emanati			
Balm Baptis Church, Balm Civic Asso	ciation, Good Sa	amaritan Mission,	Name WIMAUMA	EAS Level <u>1</u>	8 Miles Away 5.4	
			Window Service Hours: M-F Lobby Hours: M-F		SAT Closed SAT 24 hrs	
			·	241113	SA1 24 1113	
			PO Boxes Available: 629			
18. Businesses in Service Area:		No: 0	20. Nearest Post Office (if o	different from above)		
Balm Groves, Burch Landscaping, Hi-	Temp Inc. Amb	_	WIMAUMA	.EAS. 1	Ω	
Drywall Inc, Frankland Welding, J&K \ Farms, McCullough Grass Corp, Snyo	Wirelathing, Dav	ris Farms, Goodson	Name Window Service Hours: M-F	Level	Miles Away 5.4 SAT Closed	
Performance, Alafia Riverfront, Alexar	nder Aviation, S	helley Lakes Mine,			SAT 24 hrs	
Groff Fish Farm, SE Landfill/Waste Me & Deli, Affordable Bookkeeping & Tax	es, Powers Prid	e, Shell Point	PO Boxes Available: 629			
	Charters, Dixie Donkey Ball Co, McClaine's Quality Care, Tropical Gardens, Cycles Outpost, Shoop Hay Service, Wink Stucco, Water Purification,					
Floors by Mike, Trans Farms, Stucco	Specialist of FL	Inc, Niem's Farms,				
Wilkerson Tropical Fish, Falcon Towing, Lou Ross Citrus, Valley Fisheries.						
		21. Prej	pared by		T	
Printed Name and Title			Signature		Telephone No. AC () (813) 354-6135	
PO Discontinuance Coordinator Name TRACEY DURAN		Telephone No. AC ()	Location TAMPA, FL		•	
IIVACE I DURAIN		(813) 354-6135	IAWIFA, FL			

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Tele No:

(813) 354-6135



A. Office									
M	DALM					Otata: El	7:	0-4	0500
	BALM SOUTHWE	ет			District:	State: FL SUNCOAST PFC	Zıp	Code: 3	3503
	onal District				County:	HILLSBOROUGH			
EAS Grade	e:	13			o o u, .	Finance Number	er: 1104	95	
Post Office			Classified Station			Classified Branch		СРО	
-osi Onice	i.	r	Classified Station	ļ		Classilled Dialicii	ļ	CFU	ļ
This form is	s a place ho	older for num	ber 19. And the verification	on of nev	v service t	ype is complete.			
Prepared	_	racey Duran					Date:	-	10/07/2011
Title:	<u>s</u>	UNCOAST	PFC Post Office Review (Coordina	tor				

(601) 306-6569

Fax No:



03/10/11

OIC/POSTMASTER

SUBJECT: BALM Post Office

Enclosed are questionnaires addressed to customers of the BALM Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 04/13/2011 for further review.

Tracey Duran

Post Office Review Coordinator

Enclosures



04/03/2011

POSTAL CUSTOMER BALM POST OFFICE BALM, FL 33503

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Balm Post Office was promoted on 06/05/2010. The Office is being studied for possible closing or consolidation for the following reasons: Office is currently vacant. There is an office (Wimauma) approximately 5.4 miles of the Balm office that can easily accommodate the retail and box section.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by independent post office emanating from the Wimauma Post Office.

Retail services are also available at the Wimauma Post Office, located 5.4 miles away. Hours of service at this office are 09:00 - 16:00, Monday through Friday, and Closed on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to independent post office. Please return the enclosed questionnaire by 04/13/2011 using the pre-addressed envelope provided or at the community meeting. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Balm Post Office on Wednesday, April 13, 2011 from 10:30 am to 11:30 am to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Tracey Duran at (813) 354-6135.

Thank you for your assistance.

Sincerely,

LEROY MIDDLETON Manager, Post Office Operations 2203 N Lois Avenue Ste 1032 Tampa, FL, 33607-7132

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations, Carrier delivery information CBU information sheet (when appropriate)

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2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BALM Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never			
a.	Buying Stamps							
b.	Mailing Letters							
C.	Mailing Parcels							
d.	Pick up Post Office box mail							
e.	Pick up general delivery mail							
f.	Buying money orders							
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation							
h.	Sending Express Mail							
i.	Buying stamp-collecting material							
Oth	er Postal Services							
a.	Entering permit mailings	YES	☐ NO					
b.	Resetting/using postage meter	YES	☐ NO					
Nor	npostal Services							
a.	Picking up government forms (such as tax forms)	YES	☐ NO					
b.	Using for school bus stop	YES	☐ NO					
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO					
	If yes, please explain:							
d.	Using public bulletin board	YES	☐ NO					
e.	Other	YES	☐ NO					
	If yes, please explain:		*					
D-								
טט	you pass another Post Office during business hours while traveling to or from wo	ork, or snopp	oing, or for p	oersonai ne	eus (
	If yes, please explain:	·—	,—					

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3.	If you hav receive Po current se	ost Office box service of	e will be no change to your delivery or general delivery service, comple	y service — proceed to question 4 te this section. How will the propo	. If you currently sed service compare to
		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
4.	For wh service		you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
		Shopping			
		Personal needs			
		Banking			
		Employment			_
		Social needs			
5.	Do you	currently use local but	sinesses in the community?		
		Yes No			
	If yes,	would you continue to	use them if the Post Office is disco	ontinued?	
		Yes No			
Mai	ling Ad	Idress			
Name	e:				
Addre	ess:				
Telep	hone:				
Date:					

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BALM Post Office for each of the following:

Postal Services			Weekly	Monthly	Never					
a.	Buying Stamps									
b.	Mailing Letters									
C.	Mailing Parcels									
d.	Pick up Post Office box mail									
e.	Pick up general delivery mail									
f.	Buying money orders									
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation									
h.	Sending Express Mail									
i.	Buying stamp-collecting material									
Other Postal Services										
a.	Entering permit mailings	YES	☐ NO							
b.	Resetting/using postage meter	YES	☐ NO							
Nor	postal Services									
a.	Picking up government forms (such as tax forms)	YES	☐ NO							
b.	Using for school bus stop	YES	☐ NO							
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO							
	If yes, please explain:									
d.	Using public bulletin board	YES	☐ NO							
e.	Other	YES	☐ NO							
	If yes, please explain:									
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal ne										
	If yes, please explain:									
	, 20, p. 2000 Oripidii	-								

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3.	If you have receive Pourrent se	Post Office box service	ere will be no change to you e or general delivery servic	r delivery service — proce e, complete this section. Ho	ed to question 4. In the propose	If you currently ed service compare to			
		Better	Just as Good	☐ No	Opinion	Worse			
	If yes	s, please explain:							
4.	For wh		lo you leave your communit	y? (Check all that apply.) V	Vhere do you go to	o obtain these			
		§ Shopping							
		Personal needs							
		Banking							
		Employment							
		Social needs							
5.		Yes No	businesses in the communit						
Mai	iling Ad	ddress							
Nam	e:								
Addr	ess:								
Teler	ohone:								
Date	:								

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



POSTAL CUSTOMER BALM POST OFFICE BALM, FL 33503

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Balm Post Office was promoted on 06/05/2010. The Office is being studied for possible closing or consolidation for the following reasons: Office is currently vacant. There is an office (Wimauma) within 5 miles of the Balm office that can easily accommodate the retail and box section. There is currently no growth in the Balm area, as reported by the FY10 Census.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by classified post office emanating from the Wimauma Post Office.

Retail services are also available at the Wimauma Post Office, located 4.7 miles away. Hours of service at this office are 09:00 - 16:00, Monday through Friday, and Closed on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to classified post office. Please return the enclosed questionnaire by 04/13/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Balm Post Office on Wednesday, April 13, 2011 from 10:30 am to 11:30 am to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Cindy LeCompte at (813) 354-6035.

Thank you for your assistance.

Sincerely,

LEROY MIDDLETON

Manager, Post Office Operations

2203 N Lois Avenue

Tampa, FL, 33607-9998

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations, Carrier delivery information CBU information sheet (when appropriate)

2.



Postal Service Customer Questionnaire

Pos	stal Services			127 575	ei	
a.	Buying Stamps		Daily	Weekly	Monthly	Never
a.	buying stamps					
b.	Mailing Letters					
c.	Mailing Parcels					
d.	Pick up Post Office box mail					
e.	Pick up general delivery mail					
f.	Buying money orders					
g.	Obtaining special services, including Certified Mail, Registe Mail, Delivery Confirmation, or Signature Confirmation	ered Mail, Insured				
h.	Sending Express Mail					
i.	Buying stamp-collecting material					
Oth	er Postal Services					
a.	Entering permit mailings		YES	☐ NO		
b.	Resetting/using postage meter		YES	☐ NO		
Nor	postal Services					
a.	Picking up government forms (such as tax forms)		YES	☐ NO		
b.	Using for school bus stop		YES	☐ NO		
c.	Assisting senior citizens, persons with disabilities, etc.		YES	☐ NO		
	If yes, please explain:					
d.	Using public bulletin board		YES	☐ NO		
e.	Other		YES	☐ NO		
	If yes, please explain:					
Dov	/ou pass another Post Office during business hours while tra	veling to or from work	or shoppi	na. or for pe	ersonal ne	eds?
	3		YES	∏ NO		
	If yes, please explain:			NO		

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		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			-

	For wh	nich of the following do	o you leave your community? (C	heck all that apply.) Where do you go	to obtain these
		Shopping			
		Personal needs			
		Banking			
		Employment			
		Social needs			
	×50	Yes No	ousinesses in the community? o use them if the Post Office is d	iscontinued?	
me:					
dres	ss:				
leph	ione:				



POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

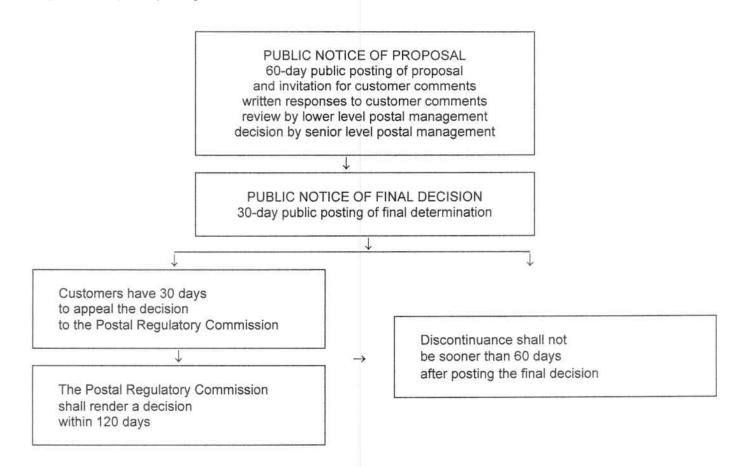


SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.





REGINALD T. JOYNER POB 598 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations

2203 N Lois Avenue

Page No 22-1

Postal Service Customer Questionaire

D	ostal Services	ASS. 1892	52.000 A2.00	12920 SSS11	500
		Daily		Monthl	
a.	1 CONTROL (100 A)		17	Г	
b	Mailing Letters	次		П	Г
C.	Mailing Parcels		×		
d	Pick up Post Office box mail			Г	Γ
e.	Pick up general delivery mail	Γ	П		Γ
f.	Buying money orders	Г	Г	×	Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	*	Г
h.	Sending Express Mail	Г	Г	1	Γ.
i.	Buying stamp-collecting material	Г	_	Г	X
0	ther Postal Services				
a.	Entering permit mailings	YES	□ NO		
b.	Resetting/using postage meter	T YES	□ NO		
N	onpostal Services				
a.	Picking up government forms (such as tax forms)	T YES	□ NO		
b.	Using for school bus stop	T YES	L NO		
c.	Assisting senior citizens, persons with disabilities, etc.	T YES	T NO		
	If yes, please explain:				
	·				
d.	Using public bulletin board	YES	L NO		
e.	Other	T YES	I NO		
	If yes, please explain:				
2. D	you pass another Post Office during business hours while traveling to or from work,	or shopping	ng, or for p	personal	needs?
		T YES	K NO		
	If yes, please explain:	120	. 110		=15



THOMAS AND JOAN SCALES POB 56 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations

2203 N Lois Avenue

4	Pos	stal Services	Daily	Weekly	Monthly	Never
4	a.	Buying Stamps	Ţ,	'E,		Γ
	b.	Mailing Letters	Γ	The same of	Γ	Γ
	C.	Mailing Parcels	Г	Γ	Term	Π
	d.	Pick up Post Office box mail	V	Г	Γ.	L.
	e.	Pick up general delivery mail	Γ.,	Γ	Γ	1
	f.	Buying money orders	Г	Γ.		V
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ			Γ
	h.	Sending Express Mail	1	Γ		Γ.
	i.	Buying stamp-collecting material	Г	Γ.	W.	Г
	Oth	ner Postal Services				
	a.	Entering permit mailings	T YES	L NO		
	b.	Resetting/using postage meter	□ YES	□ NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	☐ YES	□ NO	IIT	
	b.	Using for school bus stop	T YES	NO NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	T YES	L NO		
		If yes, please explain:		30		
			-	* A	*	
	d.	Using public bulletin board	YES	L NO		
	e.	Other	r YES	I NO		
		If yes, please explain:	£			
2.	Do	you pass another Post Office during business hours while traveling to or from work,	or shopping	ng, or for p	ersonal r	needs?
			r YES			
		If yes, please explain:				



RICHARD STANALAND POB 304 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations 2203 N Lois Avenue Tampa, FL, 33607-9998

Age No. 223

Postal Service Customer Questionaire

	Pos	stal Services	Daily	Weekly	Monthly	y Never
	a.	Buying Stamps	I.	Γ	Г	
	b.	Mailing Letters	IV	Γ.	Γ	Γ
	c.	Mailing Parcels	Γ	In	Γ	
	d.	Pick up Post Office box mail	10	Г	Г	Γ
	e.	Pick up general delivery mail	IV.	Γ	Γ	I 3
	f.	Buying money orders	Г	Γ		Γ
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	\vdash	V	Γ	Г
	h.	Sending Express Mail	Γ	Г	T	Г
	i.	Buying stamp-collecting material	Г	Г	Г	LE
	Oth	ner Postal Services				
	a.	Entering permit mailings	T YES	NO MO		
	b.	Resetting/using postage meter	T YES	NO NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	E YES	no No		
	b.	Using for school bus stop	T YES	NO NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	T YES	NO		
		If yes, please explain:				
	d.	Using public bulletin board	₽ YES	r NO		
	e.	Other	T YES	T NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from work,			personal	needs?
		If yes, please explain:	YES	NO NO		



LINDA TAYLOR POX 658 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton Manager, Post Office Operations

2203 N Lois Avenue Tampa, FL, 33607-9998

	п-	atal Camilian	_				
		stal Services	Da	35		Monthly	
	a.	Buying Stamps			Г	P	
	b.	Mailing Letters	Γ		Γ	10	Γ
	C.	Mailing Parcels	Γ		Γ	1	Γ
	d.	Pick up Post Office box mail	Г		P	Г	Г
	e.	Pick up general delivery mail	Γ		Γ	Γ	Te/
	f.	Buying money orders	Γ		Γ	<u></u>	10/
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г		Γ	Г	E/
	h.	Sending Express Mail	Γ		Г	Γ	1
	i.	Buying stamp-collecting material	Г		Γ	Γ	V
	Oth	ner Postal Services					
	a.	Entering permit mailings	Г	YES	NO NO		
	b.	Resetting/using postage meter		YES	NO NO		
	No	npostal Services					
	a.	Picking up government forms (such as tax forms)	_	YES	NO NO		
	b.	Using for school bus stop	Γ	YES	NO NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	Γ	YES	NO NO		
		If yes, please explain:					
	d.	Using public bulletin board	Г	YES	IV NO		
	e.	Other	Γ	YES	TY NO		
		If yes, please explain:					
2.	Do	you pass another Post Office during business hours while traveling to or from work, If yes, please explain:		opping YES		personal i	needs?



MR. SNYDER **POB 38** BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

. The discontinuance of Saturday delivery is currently being reviewed at the Congressional level.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton Manager, Post Office Operations 2203 N Lois Avenue

1	Pos	stal Services	Daily	Weekly	Month	ly Never
i	a.	Buying Stamps	Γ.	Γ	7	Γ.
3	٥.	Mailing Letters	Γ.	7	Г	Γ
4	C.	Mailing Parcels	Π,	Г		Γ
(d.	Pick up Post Office box mail	A	Г	Г	Γ
(Э.	Pick up general delivery mail	Ē	Γ.	Г	Γ
1	f.	Buying money orders	Г	Γ	Γ.	P
(g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ.	/	Γ
1	n.	Sending Express Mail	Г	Γ	$\overline{\Gamma}$	Γ.
j		Buying stamp-collecting material	Γ	Г	Г	I
	Oth	ner Postal Services		_		
3	a.	Entering permit mailings	T YES	NO		
1	b.	Resetting/using postage meter	T YES	NO		
1	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	T YES	NO		
1	b.	Using for school bus stop	T YES	NO	**	
9	C.	Assisting senior citizens, persons with disabilities, etc.	T YES	NO		
		If yes, please explain:				
9	d.	Using public bulletin board	YES	□ NO		
	Э.	Other	r YES	T NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from work	greater .	ng, of for p		needs?
		If yes, please explain:	110			



ARTHUR C/O KAREN STANALAND PO BOX 304 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations

2203 N Lois Avenue

	Pos	stal Services	Da	aily	Weekly	Monthly	Never
	a.	Buying Stamps	Γ		Г	\Box	P
	b.	Mailing Letters	Γ.		Г	1	Г
	c.	Mailing Parcels	Г		Γ	Г	T/
	d.	Pick up Post Office box mail	P		Г	Γ	Г
	e.	Pick up general delivery mail	P		Г	Γ.	П
	f.	Buying money orders	Г		П	Γ.	TV
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г		N	Г	
	h.	Sending Express Mail	Γ		Γ	Γ,	
	î.	Buying stamp-collecting material	Г	×	Γ	10	Γ
	Oth	ner Postal Services	,				
	a.	Entering permit mailings		YES	no No		
	b.	Resetting/using postage meter	I	YES	□ NO		
	Noi	npostal Services					
	a.	Picking up government forms (such as tax forms)	1	YES	NO		
	b.	Using for school bus stop	Γ	YES	NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	Γ	YES	NO NO		
		If yes, please explain:					
				1	PT (
	d.	Using public bulletin board	I	YES	NO		
	e.	Other	_	YES	NO		
		If yes, please explain:					
2	Do	you pass another Post Office during business hours while traveling to or from work,	or sh	opping	or for r	ersonal r	eeds?
۷.	DU	you pass another Post Office during business flours write travelling to or from work,	T	YES	_/	croonari	100001
		If yes, please explain:			3-913		



CLINT WINK 13010 FOXWAY TRAIL WIMAUMA, FL 33598

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations

2203 N Lois Avenue

	Pos	stal Services	Da	ily	Weekly	Monthly	Never
	a.	Buying Stamps		(4.7)	V	Г	
	b.	Mailing Letters	Г		V	Г	Г
	c.	Mailing Parcels	Г		Г	P	Г
	d.	Pick up Post Office box mail	R	1	П	П	
	e.	Pick up general delivery mail	P		Γ		П
	f.	Buying money orders	Г		Г		Γ.
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г		~	Г	Γ
	h.	Sending Express Mail	Г		V	Г	
	i.	Buying stamp-collecting material			Γ	Г	V
	Oth	ner Postal Services					
	a.	Entering permit mailings	Γ	YES	NO		
	b.	Resetting/using postage meter		YES I	NO		
	No	npostal Services					
	a.	Picking up government forms (such as tax forms)	Γ	YES I	NO NO		
	b.	Using for school bus stop	Γ.	YES	V NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	Γ	YES	NO NO		
		If yes, please explain:	-				
	d.	Using public bulletin board	D-	YES	T NO		
	e.	Other	Γ	YES	NO.		
		If yes, please explain:					
2	Do	you pass another Post Office during business hours while traveling to or from work,	or sh	oppino	or for r	nersonal r	needs?
۷.	00	you pass another rost office during business flours write travelling to or from work,			, or lor ,		100001
		If yes, please explain:					



VERONICA C/O DIXIE DONKEY BALL CO PO BOX 417 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations

2203 N Lois Avenue

tal Services	Daily	Weekly	Monthly	Never
Buying Stamps		X	Г	
Mailing Letters	S /		Г	Г
Mailing Parcels	Г	X	Г	Г
Pick up Post Office box mail	X		Г	
Pick up general delivery mail	_	П	П	TX
Buying money orders	_	X	П	Г
Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Г	K	Г
	Г	X	ŕ	Γ
Buying stamp-collecting material	Γ	Γ	Γ	\forall
er Postal Services				/
Entering permit mailings	□ YES	NO NO		
Resetting/using postage meter	□ YES	NO P		
postal Services		_		
	□ YES	5 KNO		
Using for school bus stop	L YES	NO		
Assisting senior citizens, persons with disabilities, etc.	T YES	5 T /40		
If yes, please explain:				
Using public bulletin board	YES	S NO	n X	
Other	r YES	S T NO		
If yes, please explain:	-			
	Mailing Letters Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material er Postal Services Entering permit mailings Resetting/using postage meter postal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board Other If yes, please explain:	Mailing Letters Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material er Postal Services Entering permit mailings Resetting/using postage meter postal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board Other	Mailing Letters Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material er Postal Services Entering permit mailings Resetting/using postage meter postal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board Other	Mailing Letters Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material er Postal Services Entering permit mailings Resetting/using postage meter postal Services Picking up government forms (such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board Other



HARNEY AND VIRGINIA WHIDDEN POB 535 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton Manager, Post Office Operations

2203 N Lois Avenue Tampa, FL, 33607-9998

	Pos	stal Services	D	aily	Weekly	Monthly	Never
	a.	Buying Stamps		1		IV	
	b.	Mailing Letters	Γ		14	П	Γ
	c.	Mailing Parcels	Γ		Г	I	Γ
	d.	Pick up Post Office box mail	P	/	Γ	Γ	
	e.	Pick up general delivery mail	Г	•	Г		
	f.	Buying money orders	Г	1		F/	Г
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	• 1	П	П	Г
	h.	Sending Express Mail	Г		Γ	Γ	Γ.
	i.	Buying stamp-collecting material	Г			Γ	Г
	Oth	ner Postal Services					
	a.	Entering permit mailings		YES	□ NO		
	b.	Resetting/using postage meter		YES	□ NO		
	Noi	npostal Services		1),000,00	05050550		
	a.	Picking up government forms (such as tax forms)		YES	□ NO		
	b.	Using for school bus stop	Γ.	YES	□ NO		
	с.	Assisting senior citizens, persons with disabilities, etc.	Γ	YES	r NO		
		If yes, please explain:					
	d.	Using public bulletin board	Г	YES	Γ _{NO}		
	e.	Other	transe.	YES	panier.		
		If yes, please explain:		TLO	NO .		
2.	Do	you pass another Post Office during business hours while traveling to or from work,			g, or for p	ersonal r	needs?
		If yes, please explain:		-			



GERALD DAVIS

POB 4 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office
Directory.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations

2203 N Lois Avenue Tampa, FL, 33607-9998

Po	stal Services	Daily	Weekly	Month	y Never
a.	Buying Stamps 500 at a Time	- ° C ·	Г	· IV	Γ.
b.	Mailing Letters	1	Г	П	. Г
C.	Mailing Parcels	Γ	Г	100	Γ.
d.	Pick up Post Office box mail		П	Γ.	
e.	Pick up general delivery mail	.15	П	Г	<u> </u>
f.	Buying money orders	Γ	Γ	Г	-
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail Delivery Confirmation, or Signature Confirmation		Γ		Ļ
h.	Sending Express Mail	Γ	Γ	10	Γ
i.	Buying stamp-collecting material	Γ	Γ.	Г	10
Ot	her Postal Services				
a.	Entering permit mailings	□ _{YE}	s No)	
b.	Resetting/using postage meter	□ _{YE}	SINC)	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	L YE	s No)	
b.	Using for school bus stop	□ _{YE}	s NO	, ,	
C.	Assisting senior citizens, persons with disabilities, etc.	┌ YE	S NO)	
	If yes, please explain:	(======================================	Dec.	ii:	
d.	Using public bulletin board		Г		
۵.	comp public bulletin board	YE	s NC)	
e.	Other	YE	s No)	
	If yes, please explain:	-		- 4-	
Do	You pass another Post Office during business hours while traveling to as feet uses	k or abore	na orfor	normanal	noode?
טט	you pass another Post Office during business hours while traveling to or from wor	/		personal	needs?
		YE:	s No) -^	
	If yes, please explain:		# G		
				8	



DEAN COOK

POB 206 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton Manager, Post Office Operations

2203 N Lois Avenue Tampa, FL, 33607-9998

Postal Services	Daily	Weekly Monthly Nev	/er
a. Buying Stamps			٠,
b. Mailing Letters	Г	X F F	
c. Mailing Parcels	Г		
d. Pick up Post Office box mail	×		
	_		
e. Pick up general delivery mail	Г		
f. Buying money orders	Г		
 G. Obtaining special services, including Certified Mail, Registered Mail, Delivery Confirmation, or Signature Confirmation 	Insured Mail,		
h. Sending Express Mail Seldon	Г	г г г	
i. Buying stamp-collecting material	Г		
Other Postal Services		7	
a. Entering permit mailings	C YES	NO NO	
b. Resetting/using postage meter	□ _{YES}	NO NO	
Nonpostal Services		to the Year	
a. Picking up government forms (such as tax forms)	K YES	NO NO	
b. Using for school bus stop	ν. · · · · · · · · · · · · · · · · · · ·	NO NO	
c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: If Am Distribution and med	₹ _{YES}	, no	
If yes, please explain: + ns part officet	-		_
d. Using public bulletin board	YES	NO NO	
e. Other	r YES	T NO	
If yes, please explain:			
			_
Do you pass another Post Office during business hours while traveling to			s?
	L ^E	A NO	
If yes, please explain:	1,120	. 315	
ii josi piedoc explain.			_
			_



GEORGE DONAHUE

POB 513 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton Manager, Post Office Operations 2203 N Lois Avenue Tampa, FL, 33607-9998

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

U

р-	and all Completes		128 200	828 SW 1	10-12 5110 DI	1227
PC	ostal Services		Daily	Weekly	Monthly	Never
a.	Buying Stamps				P	
b.	Mailing Letters		Г	1	\sqcap	Γ
c.	Mailing Parcels			F	Γ	
d.	Pick up Post Office box mail			I	Γ	Γ
e.	Pick up general delivery mail		Γ	Γ	1	Γ
f.	Buying money orders		Γ	Γ	Γ	Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Delivery Confirmation, or Signature Confirmation	, Insured Mail,	Γ	Г	1	Г
h.	Sending Express Mail		Γ	Γ	Γ	1
į.	Buying stamp-collecting material		Γ	Γ	Γ	TV
Ot	her Postal Services					
a.	Entering permit mailings		T YES	NO NO		ii.
b.	Resetting/using postage meter		□ _{YES}	NO NO		
No	onpostal Services					
a.	Picking up government forms (such as tax forms)		□ YES	C/NO		
b.	Using for school bus stop	As a self	T YES	T/NO		
C.	Assisting senior citizens, persons with disabilities, etc. If yes, please explain:		YES	NO.	ř	
d.	Using public bulletin board		r YES	NO	I	
e.	Other		T YES	NO NO		
	If yes, please explain:		100			
2. Do	you pass another Post Office during business hours while traveling t	o or from work,	or shoppin YES	_/.	ersonal	needs?



SARA AND JAMES DELEAU POB 628 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations 2203 N Lois Avenue

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	y Never
a.	Buying Stamps		Г	M	Е
b.	Mailing Letters	N	V	Г	Г
C.	Mailing Parcels	П	I	Γ	
d.	Pick up Post Office box mail	K/		Γ	Г
e.	Pick up general delivery mail	Г	г	Г	
f.	Buying money orders	Г	Γ	1	Г
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail Delivery Confirmation, or Signature Confirmation	. г	Γ	V	Г
h.	Sending Express Mail	Γ	IA	Γ	Γ
i.	Buying stamp-collecting material	Г	Г	∇	Γ
Oth	ner Postal Services				
a.	Entering permit mailings	YES	□ NO		
b.	Resetting/using postage meter	□ _{YES}	-		
No	npostal Services	8.55	335		
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	T YES	F NO		
C.	Assisting senior citizens, persons with disabilities, etc.	√ YES			
	If yes, please explain:				
d.	Using public bulletin board	YES	□ NO	9	
e.	Other	T YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wor	k, or shoppin	g, or for p	ersonal r	needs?
		T YES	NO NO		
	If yes, please explain:	123	NO		

2.



BALM BAPTIST CHURCH POB 8 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations 2203 N Lois Avenue

1.	Ple	ase check the appropriate box to indicate whether you used the BALM Post Office	for each o	of the following	ng:		
	Pos	stal Services	Daily	Weekly	Month	y Never	5
	a.	Buying Stamps		Г	□.		
	b.	Mailing Letters	Γ.	Г	V	Г	
	c.	Mailing Parcels	T	Г	Γ	N	
	d.	Pick up Post Office box mail	Г	Vx2	Γ	Г	
	e.	Pick up general delivery mail	Γ.	_	Γ.	IV	
	f.	Buying money orders	Γ	Г	Г	V	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ.		IV	
	h.	Sending Express Mail	Γ	Γ	Γ	IV.	
	i.	Buying stamp-collecting material	Π,	Γ	Г	Г	٧
	Oth	ner Postal Services	- 7	,			
	a.	Entering permit mailings	C YE	S NO			
	b.	Resetting/using postage meter	□ _{YE}	s 🗹 NO			
	Nor	npostal Services		.0			
	a.	Picking up government forms (such as tax forms)	₩ YE	S NO			
	b.	Using for school bus stop	L YE	SINO			
	c.	Assisting senior citizens, persons with disabilities, etc.	T YE	s No			
		If yes, please explain:	3				
	d.	Using public bulletin board	YE	s No			
	e.	Other	┌ YE	s NO			
		If yes, please explain:					
2	Do	you pass another Post Office during business hours while traveling to or from work	or shopr	ning or for n	ersonal	needs?	
۷.			V YE		croona	necus:	
		If yes, please explain:					



TRAVIS BRANDON

POB 144 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations

2203 N Lois Avenue Tampa, FL, 33607-9998



TRAVIS BRANDON POB 144 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations

2203 N Lois Avenue

Po	estal Services		Daily	Weekly	Monthly	/ Never
a.	Buying Stamps			Г	X	\Box
b.	Mailing Letters		N		П	Г
C.	Mailing Parcels		Г	Г	\bowtie	Г
d.	Pick up Post Office box mail		7	Г	Г	E
e.	Pick up general delivery mail		Г	Г	Г	
f.	Buying money orders		Г	Г	P	Г
g.	Obtaining special services, including Certified Mail, Registe Delivery Confirmation, or Signature Confirmation	ered Mail, Insured Mail,	Г	K	Г	
h.	Sending Express Mail		Γ	Γ.	M	Γ
j.	Buying stamp-collecting material		Г	Γ	150	Γ
Ot	her Postal Services					
a.	Entering permit mailings		T YES	NO NO		
b.	Resetting/using postage meter		□ YES	NO NO		
No	npostal Services		,			
a.	Picking up government forms (such as tax forms)		YES YES	no		
b.	Using for school bus stop		T YES	NO NO		
c.	Assisting senior citizens, persons with disabilities, etc.		T YES	P NO		
	If yes, please explain:					
d.	Using public bulletin board		T YES	₽ NO		
e.	Other	±.	T YES	T NO		
	If yes, please explain:					
2. Do	you pass another Post Office during business hours while tra-	aveling to or from work,	or shoppin		ersonal	needs?

THE BALM POST OFFICE IS VERY CONVIEWELY
LOCATED TO MY HOME & TRAVEL ROUTES...

I DO NOT OFTEN PASS THE WIMAUMA POST OFFICE
ON THE WAY TO WORK OR ANY OTHER PEACE.

I DO NOT LIKE RECIEVING BANK STATEMENTS BILLS

OR ANY OTHER MAIL THAT HAS ANY ACCOUNT INFORMATION
LEFT IN A MAIL BOX, FOR SECURITY REASONS. CLOSING
THE BALM POST OFFICE WOULD BE AN INCONVENIENCE
TO ME AND ALSO MANY OTHERS IN THE BALM
COMMUNITY

TRAVIS BRANDON
PO BOX 144
BALM FL 33503



BESSIE SWINT & FAMILY PO BOX 307 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of your PO Box. A community's identity derives from the interest and vitality of its
residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the
suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations

1	Pos	stal Services		Daily	Weekly	Monthly	Never	
i	а.	Buying Stamps		Г	Γ,	D	Г	
	٥.	Mailing Letters		Г	17	Г	Γ,	
į	Э.	Mailing Parcels		Π,	Г	Γ	IV	
(d.	Pick up Post Office box mail		N	Π,	Γ_{i}	Γ	
	∋.	Pick up general delivery mail		Γ	1	Γ		
4		Buying money orders		Γ	Γ_{\prime}	Γ.	T	
	3.	Obtaining special services, including Certified Mail, Registed Delivery Confirmation, or Signature Confirmation	ered Mail, Insured Mail,	Г	M	Π,	Г	
1	٦.	Sending Express Mail		Γ	Γ	IV	T/	
i		Buying stamp-collecting material		Γ	Γ	Γ	r\	
(Oth	er Postal Services						
ě	э.	Entering permit mailings		T YES	NO NO			
1	٥.	Resetting/using postage meter		YES YES	E NO			
1	Noi	npostal Services		1				
	a.	Picking up government forms (such as tax forms)		T YES	× NO			
i	٥.	Using for school bus stop		T YES	JX NO			
	Э.	Assisting senior citizens, persons with disabilities, etc.		X YES	NO.			
		If yes, please explain:	mail he	re	علا	0.		
(d.	Using public bulletin board		YES	NO			
(Э.	Other	8	X YES	NO			
		If yes, please explain: Puof Phone	books &	Neig	nbor	hood	neu	spa
2. 1	00	you pass another Post Office during business hours while t	raveling to or from work			ersonal n	leeds?	
			3	T YES	NO NO			
		If yes, please explain:		1.	<u> </u>			



RICHARD BYNUM 15005 CARLTON LAKE ROAD WIMAUMA, FL 33598

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations

	Po	ostal Services		Daily	v	Veekly	Monthly	V Never
	a.	Buying Stamps		г., Г			×	, itever
	b.	Mailing Letters		X		Г	Г	Г
	C.	Mailing Parcels		Г		Г	X	Г
	d.	Pick up Post Office box mail				Г		1
	e.	Pick up general delivery mail		Г		П		×
	f.	Buying money orders		Г		Г		X
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		Г			X	
	h.	Sending Express Mail		Г		_	X	
	i.	Buying stamp-collecting material				<u> </u>	Г	X
	Otl	her Postal Services						
	a.	Entering permit mailings	Γ_	YE	s	NO		
l	b.	Resetting/using postage meter			SX			
1	No	enpostal Services		1 4	0	NO		
á	а.	Picking up government forms (such as tax forms)		YE	SK	NO		
ł	٥.	Using for school bus stop	Γ.,	YE	s K	NO		
(Э.	Assisting senior citizens, persons with disabilities, etc.	-	YE	200			
		If yes, please explain:						
c	i.	Using public bulletin board	Г	YE	S	NO		
€) .	Other	Г	ΥE	Tour C			
		If yes, please explain:		1 -		NO		
2. [00	you pass another Post Office during business hours while traveling to or from work,	or s	hopp	ng, c	or for pe	ersonal n	eeds?
						NO		
		If yes, please explain:	_	YE	S '	NO		
	-							



W. CHESTER MCKINNEY PO BOX 256 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton Manager, Post Office Operations

Po	stal Services	Daily	Weekly	Month	ly Never
a.	Buying Stamps	Γ	Г	X	Γ
b.	Mailing Letters	Γ	Г	1X	Γ
C.	Mailing Parcels	Γ	Γ	Γ	X
d.	Pick up Post Office box mail	丈	Г	Γ.	
e.	Pick up general delivery mail	×		Γ	
f.	Buying money orders	Г	Γ	Γ.	K
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	Γ	Г	\mathbb{K}
h.	Sending Express Mail	Γ		Γ	区
Ü	Buying stamp-collecting material	Г	Γ	Γ	K
Ot	ner Postal Services				
a.	Entering permit mailings	T YES	X NO		
b.	Resetting/using postage meter	□ YES	× NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)		NO NO		
b.	Using for school bus stop	YES	X NO		
c.	Assisting senior citizens, persons with disabilities, etc.	T YES	X NO		
	If yes, please explain:				
d.	Using public bulletin board	r yes	X NO		
e.	Other	r YES	K NO		
	If yes, please explain:				
2 Do	you pass another Post Office during business hours while traveling to or from work	or shopping	ng, or for	persona	I needs?
	you padd and the control daining sacritides from the first same and th		K NO		
	If yes, please explain:				



MR. & MRS. ROBERT KUBIK PO BOX 236 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations 2203 N Lois Avenue Tampa, FL, 33607-9998

Pos	stal Services		Daily	Weekly	Monthly	Never
a.	Buying Stamps				X	\Box
b.	Mailing Letters		Γ.	×	Γ	Γ
c.	Mailing Parcels		Γ.:	Γ	Γ	
d.	Pick up Post Office box mail		Γ	×	Γ	Γ
e.	Pick up general delivery mail		Γ.	×	Г	Γ
f.	Buying money orders	9	Г	Г	X	Г
g.	Obtaining special services, including Certified Mail, Registe Delivery Confirmation, or Signature Confirmation	red Mail, Insured Mail,	Г	Γ	Γ	X
h.	Sending Express Mail		Γ	Г	Γ	×
L	Buying stamp-collecting material		Γ	Γ.	Г	X
Oti	ner Postal Services					
a.	Entering permit mailings		C YES	X NO		
b.	Resetting/using postage meter		□ YES	X NO	į	
No	npostal Services		7.	-	0	
a.	Picking up government forms (such as tax forms)	COAST TUDIS	YES YES	NO NO	1.04	
b.	Using for school bus stop . Jit in le	ો નેશ્ક	L XYES	NO. NO	9	
c.	Assisting senior citizens, persons with disabilities, etc.	ALIPE - U	YES	No.)	
	If yes, please explain:			1000	<i>.</i>	
d.	Using public bulletin board	!io<	T YES	NO NO	1	
e.	Other	R	T YES	NO NO)	
	If yes, please explain:					
2. Do	you pass another Post Office during business hours while tr					needs?
			X YES	F NC)	
	If yes, please explain:					
	IT just HAPPINS to be on	my WAS TO	WORK			



LOUIS HAVERLOCH PO BOX 567 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton Manager, Post Office Operations

Po	stal Services	Daily	Weekly	Month	ly Never
a.	Buying Stamps	□.	Γ	×	
b.	Mailing Letters	×	Г	Γ	Г
C.	Mailing Parcels	Γ.	太	Γ	Γ
d.	Pick up Post Office box mail	K	Γ	Γ	L?
e.	Pick up general delivery mail	Γ.	П	Γ	K
f.	Buying money orders	_	Г	F.	×
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	10	×	Г
h.	Sending Express Mail	Γ	Γ.	pr	Γ.
i.	Buying stamp-collecting material	Γ	Г	K	Γ
Ot	ner Postal Services				
a.	Entering permit mailings	T YES	NO NO		
b.	Resetting/using postage meter		NO NO		
No	npostal Services		4		
a.	Picking up government forms (such as tax forms)	K YES	S I NO)	
b.	Using for school bus stop	T. YES	S NO)	
c.	Assisting senior citizens, persons with disabilities, etc.	T. YES	S X NC)	
	If yes, please explain:	, T			
d.	Using public bulletin board	YES	S NO)	
e.	Other	r YES	S NO)	
	If yes, please explain:	55 <u></u>			
	The Dark Office decises beginning to the formula to	k orehoppi	ng or for	nersons	al needs?
2. Do	you pass another Post Office during business hours while traveling to or from work	100000	-		ii iioodo.
		YES	s X NC)	
	If yes, please explain:	N-			



JOHN WILTSE POB 211 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton Manager, Post Office Operations

	Pos	stal Services	Daily	Weekly	Monthly	y Never
	a.	Buying Stamps	X	Γ.	\Box	П
	b.	Mailing Letters	X	Г	Γ	Γ
	¢.	Mailing Parcels	X	Г	Г	
	d.	Pick up Post Office box mail	X		Γ	Г
	e.	Pick up general delivery mail	7	Γ	Г	
	f.	Buying money orders	X	Г	Г	Г
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	K	Γ	Г	Г
	h.	Sending Express Mail	*	45	Γ	Γ.
	i.	Buying stamp-collecting material	Г	X	Γ	Γ.
	Oth	ner Postal Services				
	a.	Entering permit mailings	T YES	DY NO		
	b.	Resetting/using postage meter	□ _{YES}	YZ NO		
	Noi	npostal Services				
	a.	Picking up government forms (such as tax forms)	T YES	▼ NO		
	b.	Using for school bus stop	T. YES	K NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO		
		If yes, please explain:				
	d.	Using public bulletin board	✓ YES	T NO		
	e.	Other	r YES	T NO		
		If yes, please explain:	1			
2.	Do	you pass another Post Office during business hours while traveling to or from work If yes, please explain:	or shoppin	ng, or for p	personal	needs?



JAMES AND ROSE FRANKLAND POB 25 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations



KATHY TURNER PO BOX 321 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton Manager, Post Office Operations

i use this po Bo × 321 everyday,

Postal Service Customer Questionaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		Γ.	V	Γ.
b.	Mailing Letters	Г	Γ.	F	
c.	Mailing Parcels	Γ	Г	F	Г
d.	Pick up Post Office box mail	K .	Г	Γ	
e.	Pick up general delivery mail	Γ	Γ.	Γ.	6
f.	Buying money orders	Γ	Γ	1	Г
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	Γ	~	E
h.	Sending Express Mail	Γ	Γ	t	Г
i.	Buying stamp-collecting material	Γ	Γ		
0	ther Postal Services				
a.	Entering permit mailings	L YES	NO)	
b.	Resetting/using postage meter	□ _{YE}	S NO)	
N	onpostal Services				
a	Picking up government forms (such as tax forms)	T YES	S NO)	
b	Using for school bus stop	T YE	SINO)	
C	Assisting senior citizens, persons with disabilities, etc.	r YE	STNO)	
	If yes, please explain:				
d	Using public bulletin board	r YE		0	
е	Other	T YE	SIN)	
	If yes, please explain:	-			
2. 🗆	o you pass another Post Office during business hours while traveling to or from work	or shopp	ing, or for	personal	needs?
	If yes, please explain:				



C.W.CAPPS PO BOX 44 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton Manager, Post Office Operations

Pos	stal Services	Daily	Weekly	Monthly	Never			
a.	Buying Stamps		TAX	Γ				
b.	Mailing Letters	Γ.	[]	Γ	Γ			
C.	Mailing Parcels	Γ.	Γ.	Γ				
d.	Pick up Post Office box mail	T.	Γ	Γ.				
e.	Pick up general delivery mail	Γ	Г					
f.	Buying money orders	Γ	Γ	Γ.	ト			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	Γ.				
h.	Sending Express Mail	_	Γ	Г	T			
i.	Buying stamp-collecting material	Γ	Γ.	Г	V			
Ot	her Postal Services							
a.	Entering permit mailings	T YES	YES WO					
b.	Resetting/using postage meter	II YES	9					
No	onpostal Services							
a.	Picking up government forms (such as tax forms)	T YES	s I (NO					
b.		T. YE	SIN	5				
c.	Assisting senior citizens, persons with disabilities, etc.	T YE	SIN	5)				
	If yes, please explain:							
d.	Using public bulletin board	r YE	s T (N	5)				
e.	Other	L AE	s N	9)				
	If yes, please explain:	-						
2. D	o you pass another Post Office during business hours while traveling to or from work	or shopp	ing, or for		il needs?			
	If yes, please explain: Shopping . I clo	Here will be be						



JOHN BROWN PO BOX 391 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton Manager, Post Office Operations

Pos	stal Services	Dail	y V	Veekly	Monthly	Never	
a.	Buying Stamps	Γ			IV/		
b.	Mailing Letters	Γ.		TC/	Γ	Γ	
c.	Mailing Parcels	Γ	/		Γ		
d.	Pick up Post Office box mail	V	/	Г		Γ	
e.	Pick up general delivery mail	17/		Γ			
f.	Buying money orders	Γ		Г	<u> </u>	IT/	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г		E/	П	E/	
h.	Sending Express Mail	Γ		V		Г	
i.	Buying stamp-collecting material	Γ		Γ.	17	Г	
Other Postal Services							
a.	Entering permit mailings	Γ,	YES	NO	í		
b.	Resetting/using postage meter		YES I	Z NC	990		
No	npostal Services	/	/	4			
a.	Picking up government forms (such as tax forms)	Z	YES	NC)		
b.	Using for school bus stop	Г	YES	NC)		
c.	Assisting senior citizens, persons with disabilities, etc.	Γ	YES	NO)		
	If yes, please explain:						
d.	Using public bulletin board	Г	YES	NO)		
e.	Other	Γ	YES	NO)		
	If yes, please explain:	-				- Inc. of the last	
2. D	you pass another Post Office during business hours while traveling to or from work	or sh	opping YES	g, or for		needs?	
	If yes, please explain:	-					



RONALD N DAVIS PO BOX 14 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office
Directory.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations

Po	stal Services	Daily	Weekly	Month	v Neve	AF.
а.	Buying Stamps	Г	T.	NOTE:	, [ACATH
b.	Mailing Letters	Ø	Г	Г	Г	3- 1
c.	Mailing Parcels	Г	г	Г	Г	6
d.	Pick up Post Office box mail	30	Г	г	Г	
	Pick up general delivery mail			г	20	
e.		Г	Г	Г	180	
f. g.	Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	, 	Г	Г	_	@
h.	Sending Express Mail	_	Γ	Γ	Γ.	
i.	Buying stamp-collecting material	_	Γ.	Γ	Γ	€
Ot	her Postal Services					
a.	Entering permit mailings	L AES	NO NO			
b.	Resetting/using postage meter	T YES	E NO			
No	onpostal Services					
a.	Picking up government forms (such as tax forms)	PE YES	S NO			
b.	Using for school bus stop	L YES	NO)		
c.	Assisting senior citizens, persons with disabilities, etc.	T YES	NC	j		
	If yes, please explain:					-
d.	Using public bulletin board	Ø YES	ST NO)		_
e.	Other	T YES	ST NO)		
	If yes, please explain:	× 				
2. Do	you pass another Post Office during business hours while traveling to or from work		ng, or for		l needs	\$?
	If yes, please explain:					_
2	BALM HAS HAD A POSTAL SERVICE FOR IN KNOW OF, I WILL BE 74 YEAR OLD IT WOULD BE A SHAME TO CLOSE? HORALD N Davison POBOX 14 BORM Flo. 3350	THE	9 00	//	1 11	4 17 11 1



JAMES AND ROSE FRANKLAND POB 25 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue
to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations

1. F	Plea	ase check the appropriate box to indicate whether you used the BALM Post Office for	reac	h of th	ne follow	ring:		
F	os	stal Services	Da	ily	Weekly	Monthly	y Never	
8	ł.	Buying Stamps			П	N.	Γ	
t).	Mailing Letters	Γ		P	Π,	Г	
(Mailing Parcels	Γ.		Γ	F		
(i.	Pick up Post Office box mail	Γ		П	Г	Г	
E	ð.	Pick up general delivery mail	Γ		V	-		
f		Buying money orders	Г		Γ	T	Γ	0)
ç	J.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г		Г	Γ <	KE-Y	5"
ŀ	١.	Sending Express Mail	Γ		Γ	Γ,		
i		Buying stamp-collecting material	Г	,	Γ.	Г	abla	
	Oth	her Postal Services			1			
ě	а.	Entering permit mailings		YES	P, NO)		
1	٥.	Resetting/using postage meter		YES	E NO)		
1	No	npostal Services			/			
	а.	Picking up government forms (such as tax forms)		YES	E. NO)		
	o.	Using fer school bus stop	Γ.	YES	D NO)		
	c.	Assisting senior citizens, persons with disabilities, etc.	1	YES	√ NO)		
		If yes, please explain:			. ,			
	d.	Using public bulletin board - yall paid we couldn't	Г	YES	E/NO)		
	e.	Other	Г	YES	NO NO)		
		If yes, please explain:					8	
2.	Do	you pass another Post Office during business hours while traveling to or from work,	or s	oppir YES	ng, or for	persona O	I needs?	
	,	If yes, please explain: doesn't mean we don't wo	xo	~ t	Le 1	zaln	CP.0	
		And our Business address is this	s de	Bi	Bolo	not.	some	
		other P.O. Address.			- Maragan			



DIXIE WILLIAMS 15341 CARLTON LAKE RD WIMAUMA, FL 33598

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations 2203 N Lois Avenue Tampa, FL, 33607-9998

Р	ostal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	Γ.	150		
b.	Mailing Letters	12/	Г	Г	Γ
c.	Mailing Parcels	Γ.		12/	Γ
d.	Pick up Post Office box mail	IV.	Γ	Γ	
e.	Pick up general delivery mail	N.	Г	Γ	
f.	Buying money orders	Γ	K.	Γ	Γ
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	\vdash	Г	7	Г
h	Sending Express Mail	Γ.	Γ	V	Γ.
i.	Buying stamp-collecting material	Γ	1	Γ	Γ_
C	ther Postal Services		,		
а	. Entering permit mailings	C YES	NO		
b	. Resetting/using postage meter	□ YES	NO		
N	onpostal Services	/			
а	Picking up government forms (such as tax forms)		S NO		
b	. Using for school bus stop	T. YES	NO NO	-	
C	. Assisting senior citizens, persons with disabilities, etc.	T YES	S NO	10	
	If yes, please explain:				
d	. Using public bulletin board	Γ _{YE}	s Ng	1	
~	. Soling passion states and the state of the	-	-/		
е	. Other	YE	s NC	ĵ.	
	If yes, please explain:				
2. [o you pass another Post Office during business hours while traveling to or from work	, or shoppi	ing, or for	personal	needs?
		T YE			
	If yes, please explain:				



EDWARD AND VELMA WILSON 14845 BALM RD WMAUMA, FL 33598

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations 2203 N Lois Avenue Tampa, FL, 33607-9998

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		П	17	\mathbf{L}
b.	Mailing Letters	Γ	V	Γ	Γ
c.	Mailing Parcels	Γ.	П	abla	Г
d.	Pick up Post Office box mail	~	Γ.	Γ.	Г
e.	Pick up general delivery mail	Γ.	Г	Г	1
f.	Buying money orders	1	Γ	Γ	1
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	[√	Г
h.	Sending Express Mail	Γ	Γ	Γ	1
i.	Buying stamp-collecting material	Г	Γ.	Г	17
Ot	her Postal Services				
a.	Entering permit mailings	L YES	S NO		
b.	Resetting/using postage meter	□ YE	S IV NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	C YE	s NO	(
b.	Using for school bus stop	T YE	S TV NC)	
c.	Assisting senior citizens, persons with disabilities, etc.	T YE	S TV NC)	
	If yes, please explain:				
		-/^			
d.	Using public bulletin board		s No		
e.	Other	T YE	s IV NO)	
	If yes, please explain:	-			
2. Do	you pass another Post Office during business hours while traveling to or from work	or shopp	ing, or for	personal	needs?
	If yes, please explain:				



NISA VICHAIKUL PO BOX 646 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

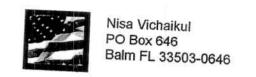
 You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton Manager, Post Office Operations

	The state of the s					
P	estal Services	Daily	1	Nonthly Nev	er +1	4 .
a.	Buying Stamps		100		VH	The
b.	Mailing Letters	IV.	Γ	ГГ		
C.	Mailing Parcels	T.	Γ	ГГ		
d.	Pick up Post Office box mail	13	Г	Г	/	
e.	Pick up general delivery mail	Γ.	Γ			
f.	Buying money orders	T/				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	1		г г		
h.	Sending Express Mail	Γ	13	r _ r		
i.	Buying stamp-collecting material	Γ	Γ.	E L		
0	ther Postal Services		/			
а	Entering permit mailings	L YES	NO NO			
b	Resetting/using postage meter	TV YES	NO NO			
N	onpostal Services	/				
а	Picking up government forms (such as tax forms)	YES	NO NO			
b	Using for school bus stop	LA YES	NO			
С	Assisting senior citizens, persons with disabilities, etc.	YES	S NO			
	If yes, please explain:					
d	Using public bulletin board	IZ XES	s No			
е	Other	YE:	S NO			
	Mose Ruph Como to the your (Always RA	y lock	e at the	1 8jga	P	o. Ba
2. [o you pass another Post Office during business hours while traveling to or from work,	gainer.	person /	ersonai nee	us r	
		r YE	S NO			
	If yes, please explain:					



AlaiL 4, 2011

To: Lenoy Milleton
Marngon, Pobod Operations
2003 N. Lois Avorus
TAMPA, FL 33607 - 9998

No Nood Port office In BAIN, of Reoph. Evon their moved they still New the Bax
Bicamor then Mars they SS. I drock, BRT dad A lot of Preff Mail to the Box; you know If you dronge you rodner For SSI duick you Will take so long Before they Mill to you. My Solf I im the Post-offer A lot of Servick And I collect by SSI CHOCK

I By Stamp. I mail by PARCON Home

Any gundin don me At (813) 694-686,

Plome Don It Clesod Ohn Port OFF, 25



GRACE RITCHIE 15451 VIRGINIA ROSE LANE WIMAUMA, FL 33598

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton Manager, Post Office Operations

2203 N Lois Avenue

Tampa, FL, 33607-9998

Pos	stal Services	Daily	Weekly	Monthly	Never		
a.	Buying Stamps			10	П		
b.	Mailing Letters	Г	W	W/	_		
c.	Mailing Parcels	10	Г	_	Г		
200		V	Г	_	Г		
d.	Pick up Post Office box mail	Me.	1 2				
e.	Pick up general delivery mail	Γ.		IP.			
f.	Buying money orders	Γ.	Γ	P			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	Γ	П	W.		
h.	Sending Express Mail	Г	Г	P	Γ.,		
i.	Buying stamp-collecting material	Γ	Г	Γ.	F		
Ot	her Postal Services		1				
a.	Entering permit mailings	T YES	NO NO				
b.	Resetting/using postage meter	□ _{YE}	NO NO				
No	npostal Services		,				
a.	Picking up government forms (such as tax forms)	T YES	S NO				
b.	Using for school bus stop	L. YE	s NO				
c.	Assisting senior citizens, persons with disabilities, etc.	T YE	S NO				
	If yes, please explain:						
d.	Using public bulletin board	T YE	s IV NO				
e.	Other	L AE	SIN	6			
	If yes, please explain:		V				
2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?							
		YE	s NC				
	If yes, please explain: I have To PASS Winduma P.D. DN	WAY	TO	WAL	MAKT.		



JOHN CRAL PO BOX 276 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton Manager, Post Office Operations

Postal Services		Daily	Weekly	Month	ly Never
a.	Buying Stamps	Γ	E/	, FJ	Γ.,
b.	Mailing Letters	Г	[]	Г	
c.	Mailing Parcels		< Г.	10	Г
d.	Pick up Post Office box mail	1		Γ.	
e.	Pick up general delivery mail	Γ	Γ	Г	I
f.	Buying money orders	Г	Г	Γ	Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	Γ	\Box	Г
h.	Sending Express Mail	厂	Γ	Γ	Γ.
i.	Buying stamp-collecting material	Γ	Γ	Γ.	Γ
Otl	ner Postal Services				
a.	Entering permit mailings	C YES	S NO		
b.	Resetting/using postage meter	□ YES	S NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	C YES	S NO		
b.	Using for school bus stop	T YES	S F. NC)	
c.	Assisting senior citizens, persons with disabilities, etc.	T YE	S NO)	
	If yes, please explain:				
		7	Г		
d.	Using public bulletin board	-	s NC)	
e.	Other	L AE	s I NC)	
	If yes, please explain:				
2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal contractions and the post of the personal contraction of the personal contracti					
		Γ _{YE}			
	If yes, please explain:		10000		



GEORGE AND MARILYN FEARS POB 253 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about a change in address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. Changes in your insurance rates would indeed be an unfortunate side effect of the office closing. We understand that this may create an additional hardship on your household. Please know that we are striving to take every aspect—both good and bad—into account before making our next review determination.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations

2203 N Lois Avenue

Tampa, FL, 33607-9998

Postal Services	Daily	Weekly	Monthi	y Never			
a. Buying Stamps	Γ.	Γ.	X	Γ			
b. Mailing Letters	Γ.	X	Г	Γ			
c. Mailing Parcels	Γ.	X	Г	Γ.,			
d. Pick up Post Office box mail	X	Γ	Γ	[-			
e. Pick up general delivery mail	Γ	Γ.	X				
f. Buying money orders	Γ	Γ	Γ.	X			
 g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation 	Г	Г	X	E			
h. Sending Express Mail	Γ	Г	Γ	X			
i. Buying stamp-collecting material	Γ	Γ	Γ	X			
Other Postal Services		2					
a. Entering permit mailings	L AES	NC NC)				
b. Resetting/using postage meter	□ YES	SK NC)				
Nonpostal Services		,					
a. Picking up government forms (such as tax forms)		S X NO					
b. Using for school bus stop		SX NO					
c. Assisting senior citizens, persons with disabilities, etc.	T YES	NO NO)				
If yes, please explain:							
	-	N'	-				
d. Using public bulletin board	0.00	s X NO					
e. Other	L AE	s X NO)				
If yes, please explain:							
2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?							
2. Do you pass another Post Office during business field thins the tomag to	r YE	sX N	o				
If yes, please explain:							

3. If having a carrier route delivery service through Wimauma means changing our address from Balm to Wimauma, it will not only change the postal service it will have an impact on our community financially. For example car and home insurance will rise exponentially, as per my Insurance Agent because it changes the postal code. It would be inconvenient to pick up our mail in Wimauma as we don't conduct business in that area. So if this does change, you will change our lifestyle practices forcing us to go to an area that we rather not.



GLEN AND BARB FISKE

POB 241 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
 vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
 use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office
 Directory.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations

2203 N Lois Avenue

Po	ostal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	Γ	Г	TV	Γ
b.	Mailing Letters	Γ	IV	Γ	Г
c.	Mailing Parcels		Γ	_	Γ
d.	Pick up Post Office box mail	Γ	17	Г	
e.	Pick up general delivery mail	Γ	IV	Γ	
f.	Buying money orders	Г	Γ	Г	Г
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	Γ	IV	
h.	Sending Express Mail	Γ	Γ	Γ	Γ
i.	Buying stamp-collecting material	Γ	1	Г	Γ
01	ther Postal Services				
a.	Entering permit mailings	T YES	NO NO	ê.	
b.	Resetting/using postage meter	□ YES	NO NO	r.	
No	onpostal Services		,	ř.	
a.	Picking up government forms (such as tax forms)	□ YES	NO NO)	
b.	Using for school bus stop	T YES	NC NC)	
C.	Assisting senior citizens, persons with disabilities, etc.	T YES	NC NC)	
	If yes, please explain:				
		_/			
d.	Using public bulletin board	IV YES	NC)	
e.	Other	r YES	NC NC)	
	If yes, please explain:	-			
. De	you pass another Post Office during business hours while traveling to or from work,	or shoppi	ng, or for	personal	needs?
	The second secon		poor .		
	If you place explain:	cant s	to whi	le@w	ork. Ba
	If yes, please explain:	Call 3	in + ou	+	1-1-41



JOEL AND MARY CAPPS PO BOX 103 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

. You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office

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Sincerely,

Leroy Middleton

Manager, Post Office Operations

2203 N Lois Avenue

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		Γ		\Box
	b.	Mailing Letters	الم	Γ		Γ
8	c.	Mailing Parcels	Γ.	P	Γ	
Ą	d.	Pick up Post Office box mail	P	Γ	Γ.	Г
	e.	Pick up general delivery mail	Γ.			E
	f.	Buying money orders	Γ		Г	1
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	1	F	Г
	h.	Sending Express Mail	Γ	Γ.	P	Γ.
	i.	Buying stamp-collecting material	Γ	Γ	Γ	F
	Oth	ner Postal Services				
	a.	Entering permit mailings	T YES	NO		
	b.	Resetting/using postage meter	□ _{YES}	NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	T YES			
	b.	Using for school bus stop	T. YES	NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	r YES	P. NO		
		Using public bulletin board subat public truletin board	Bal	311		
	d.	Using public bulletin board subat public tuletin board	Γ YES	L NO		
	e.	Other	YES	T NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from work, If yes, please explain:	or shoppin		personal	needs?



Dear Postal Service Customer:

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Sincerely,

Leroy Middleton

Manager, Post Office Operations

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	1 Vander	П	П	
b.	Mailing Letters	Г	Г	Г	The same
c.	Mailing Parcels	Г	Γ.	Г	K/
d.	Pick up Post Office box mail	5/	П	П	
e.	Pick up general delivery mail	T.V	Г		
f.	Buying money orders	Г	П		17
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	г	Г	F	
h.	Sending Express Mail	1/	Γ	Γ	Г
i,	Buying stamp-collecting material	Г	Γ	Γ	TV
Oti	ner Postal Services		220		
a.	Entering permit mailings	T YES	IV NO		
b.	Resetting/using postage meter	□ YES	E NO		
No	npostal Services	1			
a.	Picking up government forms (such as tax forms)	YES	E NO		
b.	Using for school bus stop	T. YES	NO NO		
C.	Assisting senior citizens, persons with disabilities, etc.	T YES	TV NO		
	If yes, please explain:				
			-/		
d.	Using public bulletin board	r YES	NO NO		
e.	Other	T YES	NO NO		
	If yes, please explain:	-			
2. Do	you pass another Post Office during business hours while traveling to or from work	or shoppi	ng, or for	personal	needs?
	Performance of the Control of		IV NO		
	If yes, please explain:			··	



BARBARA HOSKINS POB 237 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations

P	ostal Services		Daily	Weekly	Monthl	y Never
а	. Buying Stamps		F	Γ.		Γ.
b	. Mailing Letters				Γ	Γ
С	. Mailing Parcels		Γ.	Γ		LES WH
d	. Pick up Post Office box mail			\Box	Γ	Г
е	. Pick up general delivery mail		Γ	Γ	1/	П
f.	Buying money orders		Γ	Γ	Г	
g	 Obtaining special services, including Certified Mail, Registered Mail Delivery Confirmation, or Signature Confirmation 	, Insured Mail,	Γ		F	
h	. Sending Express Mail		Γ	Γ	7	Γ.
i.	Buying stamp-collecting material		Γ	Γ.	Γ	1
C	Other Postal Services					
а	. Entering permit mailings		□ YES	NO NO)	
b	. Resetting/using postage meter		□ YES	S NC		
N	Ionpostal Services			- 1	-led.	er
а	Picking up government forms (such as tax forms)		T YES	S NO	nau	erieAny
b	. Using for school bus stop		T. YE	S NO		
C	. Assisting senior citizens, persons with disabilities, etc.		T YE	s NO)	
	If yes, please explain:					
			par _	- Para		
C	. Using public bulletin board		V YE	s NC)	
e	e. Other		YE	s NO)	
	If yes, please explain:					
2 1	Do you pass another Post Office during business hours while traveling	to or from work	or shopp	ing, or for	personal	l needs?
۷. ۱	you pass another 1 ost office during business floars wille traveling		r YE			
			ΥE	2 140		
	If yes, please explain:					G. 10010-00



KENETH L KLIEGER PO BOX 393 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Leroy Middleton Manager, Post Office Operations

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps	Г	Γ.	V	Γ.
	b.	Mailing Letters	Г	V	Γ	Г
	C.	Mailing Parcels	Γ.	Γ.	∇	Г
	d.	Pick up Post Office box mail	1	□	Γ	Ī.
	e.	Pick up general delivery mail	Γ	Г		17
	f.	Buying money orders	Г	Г	Γ	1
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Г	\Box	17/
	h.	Sending Express Mail	Γ	Г	Γ	17
	i.	Buying stamp-collecting material	Γ	Γ.	17	Γ
	Oth	ner Postal Services				
	a.	Entering permit mailings	□ YE	ES NO		
	b.	Resetting/using postage meter	□ YE	ES TV NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)		ES IIV NO		
	b.	Using for school bus stop	L A	ES NO		
	c.	Assisting senior citizens, persons with disabilities, etc.		ES IV NO		
		If yes, please explain:				
	d.	Using public bulletin board	Γ _Y	ES K NO	ì	-
	e.	Other	L A	ES V NO		
		If yes, please explain:			- all-	
2.	Do	you pass another Post Office during business hours while traveling to or from work		ping, or for		needs?
		If yes, please explain:	-			



SOFIA HERNANDEZ POB 596 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

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Sincerely,

Leroy Middleton

Manager, Post Office Operations

2203 N Lois Avenue

Po	stal Services	Daily	Weekly	Monthl	y Never
a.	Buying Stamps	D	П	Γ	Γ
b.	Mailing Letters	P	Г	Γ	Γ
C.	Mailing Parcels	N	Γ	Γ	
d.	Pick up Post Office box mail	IV/	Г	Γ.	Γ
e.	Pick up general delivery mail	P	Г		
f.	Buying money orders	Γ	Г	P	Г
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	Γ	N	Γ
h.	Sending Express Mail	Γ	Γ	V	Γ.
i.	Buying stamp-collecting material	Γ	Γ	~	Γ
Ot	ner Postal Services				
a.	Entering permit mailings	□ YES	NO NO		
b.	Resetting/using postage meter	IC/ YES	E NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	T YES	S IV NO		
C.	Assisting senior citizens, persons with disabilities, etc.	T YES	S TV NO		
	If yes, please explain:				
d.	Using public bulletin board	V YES	NO NO		
e.	Other	r YES	S NO		
	If yes, please explain:				
2 00	you pass another Post Office during business hours while traveling to or from work	or shoppi	ng, or for	personal	needs?
2. 00	you pass another 1 ost office during business routs will devoting to or from work	T YES			
		YES	S NC		
	If yes, please explain:				



ELIZABETH SWEAT PO BOX 416 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office
Directory.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations

2203 N Lois Avenue

P	Postal Services	Daily	Weekly	Monthl	y Never
а	. Buying Stamps		Γ		
b	. Mailing Letters	IT	Г	Γ	Γ
С	. Mailing Parcels	Γ.	Γ.		
d	. Pick up Post Office box mail	TV		Γ	
е	e. Pick up general delivery mail	V	Γ.	Г	
f.	Buying money orders	Г	Γ	Γ.	TT
g	 Obtaining special services, including Certified Mail, Registered Mail, Insured Delivery Confirmation, or Signature Confirmation 	Mail,	Γ	VI	(Carry
ŀ	. Sending Express Mail	Γ	Γ.	Γ	I
į,	Buying stamp-collecting material	Γ.	Г	Г	It
(Other Postal Services				
8	a. Entering permit mailings	L AES	S NO)	
b	Resetting/using postage meter	□ _{YE}	S NO		
1	Nonpostal Services	24			
ā	Picking up government forms (such as tax forms)	YES	s I NO)	
t	b. Using for school bus stop	L YE	SIV)	
(c. Assisting senior citizens, persons with disabilities, etc.	r YE	SITNO)	
	If yes, please explain:				
(d. Using public bulletin board	YE	s T NO)	
6	e. Other	Γ _{YE}	s T NO)	
	If yes, please explain:		5 110		
	il yes, piease explain.				
2. 1	Not office during business hours while traveling to or from Not office during business hours while traveling to or from Not office during business hours while traveling to or from Not office between here and Side of riverview.	of F YE	ing, or for S NO		I needs?

The Sweat family was one of the first settlers. here in balm. H.D Sweat was the second postmaster here in bulm for many many years. When he retired I took over the position and served for 30 years, I even had to meet the train to get the mail. Balm is a small. community and the post office

Goodson Farms get thier mail here as well as other local farms, fish farms etc... , We see our community growing, the Ambersweet housing de velopement is right down from the post Office. I would be a Great LOSS to the community and to myself if the Balm Post Office was closed, Elizabeth Sweat refixed Postmaster

15 the heart. It is one of the few places that the residents can run into thier neighbors. and get caught up on the local gossig. It would be heartbreaking to see the Bulm Post Office close it has been in operation for well over a hundred years and is one of the county's oldest rural post offices.



PETER DUCE PO BOX 2 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations

Ро	stal Services	Daily	Weekly	Monthl	y Never
a.	Buying Stamps		Г	K	
b.	Mailing Letters	X	Г	Γ	Г
c.	Mailing Parcels	Π	Γ_	X	
d.	Pick up Post Office box mail	灰	Г	ſr.	Г
e.	Pick up general delivery mail	F	Γ	Γ	K
f.	Buying money orders	Γ	X	Γ	Г
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	X	П	匚
h.	Sending Express Mail	Г	Γ	K	Γ.
ì.	Buying stamp-collecting material	Г	Γ	Γ	X
Ot	her Postal Services				
a.	Entering permit mailings	□ YE	s Ty No)	
b.	Resetting/using postage meter	□ YE	s K NO)	
No	onpostal Services				
a.	Picking up government forms (such as tax forms)	T YE	s N)	
b.	Using for school bus stop	L. AE	s N)	
c.	Assisting senior citizens, persons with disabilities, etc.	YE	ES NO)	
	If yes, please explain: And driving is	2.6	Aci	+	
d.	Using public bulletin board	L AE	s X NO)	
e.	Other	L AE	S X NO	O	
	If yes, please explain:		-		
2. D∈	you pass another Post Office during business hours while traveling to or from work If yes, please explain:	12000	oing, or for	persona	al needs?



FALCON TOWING MECHANIC PO BOX 554 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office
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Sincerely,

Leroy Middleton

Manager, Post Office Operations

2203 N Lois Avenue

Po	stal Services	Daily	Weekly	Monthl	y Never
a.	Buying Stamps	T	Г		
b.	Mailing Letters	7	Γ.	Γ	Γ
C.	Mailing Parcels	17	Γ.	Г	Γ
d.	Pick up Post Office box mail	abla	Г	Γ	G
e.	Pick up general delivery mail	V	Γ	Γ.	
f.	Buying money orders	∇	Γ	Γ	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	IV	Γ		Г
h.	Sending Express Mail	1	Γ.	Γ	Γ
i.	Buying stamp-collecting material	N	Γ	Γ.	Γ.
Ot	ner Postal Services				
a.	Entering permit mailings	V YES	S NO)	
b.	Resetting/using postage meter	VES	S NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	W YES	S NO		
b.	Using for school bus stop	T YES	S NO)	
c.	Assisting senior citizens, persons with disabilities, etc.	r YES	S NO)	
	If yes, please explain:				
d.	Using public bulletin board	√ YES	s T NO)	
e.	Other •	Γ _{YE}	S NO)	
	If yes, please explain:	1			
2. Do	you pass another Post Office during business hours while traveling to or from wor	k, or shoppi	ng, or for	personal	needs?
			S T NO		
	If yes, please explain:	11.	J - 140	<u> </u>	
	very covenience to us, good felle we	DRK in	THE	t po	st of



ROMONA COVELY 10421 COUNTY RD 672 RIVERVIEW, FL 33569

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

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Sincerely,

Leroy Middleton

Manager, Post Office Operations

Pos	stal Services	Daily	Weekly	Monthl	y Neve
a.	Buying Stamps	Γ	-	Г	Г
b.	Mailing Letters	I	Γ.	Γ	Г
c.	Mailing Parcels	Γ	Г	T	Γ
d.	Pick up Post Office box mail	1	Γ	Γ	Γ
e.	Pick up general delivery mail	Γ	Г	Γ.	P
f.	Buying money orders	Γ		Γ	Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	Γ	Γ	F
h.	Sending Express Mail		Γ	F	1
i.	Buying stamp-collecting material	Γ	1	Ε,	Γ
Otl	her Postal Services				
a.	Entering permit mailings	L YES	S NO)	
b.	Resetting/using postage meter	□ YES	NC NC)	
No	npostal Services				
a.	Picking up government forms (such as tax forms)		S NO		
b.	Using for school bus stop	YES	S IF NO)	
c.	Assisting senior citizens, persons with disabilities, etc.	T YES	S NO)	
	If yes, please explain:				
d.	Using public bulletin board	₽ YES	s T NO)	
e.	Other	T YES	S NO)	
	If yes, please explain:				
		1			
Do	you pass another Post Office during business hours while traveling to or from work				i needs
		IV YE	SINO)	
	If yes, please explain:				
	PASS RIVE THE POST PHILE OF WAY to Stagging of SOME	-	1.	72.7	10



JANET GOODSON POB 246 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations

P	ostal Services			Daily	Weekly	Monthly	Never
a.	Buying Stamps			г	П	IV.	Г
b.	Mailing Letters			1	Г	Γ	Γ
C.	Mailing Parcels			П	Г	TV	Г
d.	Pick up Post Office box mail		:	V	Г	Г	Г
e.	Pick up general delivery mail			Г	Г	Г	Г
f.	Buying money orders			Г	Г	П	Г
g.	Obtaining special services, including Certified Mail, Registere Delivery Confirmation, or Signature Confirmation	ed Mail, Insured Ma	il,	Г	Γ	~	Г
h.	Sending Express Mail			Г	Γ	Γ	Γ.
i.	Buying stamp-collecting material			Г	Γ	Γ	Γ
0	ther Postal Services						
a.	Entering permit mailings		Γ.	YES	□ NO		
b.	Resetting/using postage meter		Γ	YES	□ NO		
No	onpostal Services						
a.	Picking up government forms (such as tax forms)		Γ	YES	NO NO		
b.	Using for school bus stop		Γ.	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.		Г	YES	NO		
	If yes, please explain:		_		88833 		
d.	Using public bulletin board		Г	YES	F NO		
e.	Other		Г	YES	NO		
	If yes, please explain:		-	YES	NO		-
2. Do	you pass another Post Office during business hours while trav	veling to or from wo	rk or	shoppin	g or for n	ersonal r	needs?
	* (ana) (ana				17		
	If you places evaluing		1	YES	NO		
	If yes, please explain:		-				
			_				



DONNA STONER POB 31 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations

2203 N Lois Avenue

Postal	Services	Daily	Weekly	Month	ly Never
a. Buy	ying Stamps	Γ	Γ.	X	Г
b. Mai	iling Letters	Γ	K	Γ	Г
c. Mai	iling Parcels	П		_	又
d. Pic	k up Post Office box mail	Γ	K	Γ.	Г
e. Pic	k up general delivery mail	Γ	Г	Γ.	X
f. Buy	ying money orders	Г	Г	Γ	X
	taining special services, including Certified Mail, Registered Mail, Insured Mail, livery Confirmation, or Signature Confirmation	Γ	Γ	X	Г
h. Ser	nding Express Mail	Γ	Γ	Г	K
i. Buy	ying stamp-collecting material	Γ	Γ	Γ	K
Other F	Postal Services		040		
a. Ent	tering permit mailings	YES	NO NO		
b. Res	setting/using postage meter	T YES	X NO		
Nonpo	stal Services				
	cking up government forms	T YES	NO NO		
b. Usi	ing for school bus stop	T YES	K NO		
c. Ass	sisting senior citizens, persons with disabilities, etc.	Γ _{YES}	NO NO		
If y	es, please explain;				
d. Usi	ing public bulletin board	Γ _{YE}	NO NO	1	
e. Oth	ner	T YES	X NO		
If y	res, please explain:				
2. Do you	pass another Post Office during business hours while traveling to or from work,		ng, or for p		I needs?
If y	res, please explain:	wi	ama	uev	na



CHARLES COLLINS 15324 BALM ROAD WIMAUMA, FL 33598

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office
Directory.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations

2203 N Lois Avenue

Postal Services	Daily Weekly Monthly Never
a. Buying Stamps	
b. Mailing Letters	
c. Mailing Parcels	
d. Pick up Post Office box mail	ГГГЪ
e. Pick up general delivery mail	
f. Buying money orders	
 g. Obtaining special services, including Certified Mail, Registered Mail, Insured M Delivery Confirmation, or Signature Confirmation 	Mail, F F F F
h. Sending Express Mail	
i. Buying stamp-collecting material	
Other Postal Services	
a. Entering permit mailings	YES NO
b. Resetting/using postage meter	T YES NO
Nonpostal Services	
a. Picking up government forms (such as tax forms)	T YES NO
b. Using for school bus stop	YES NO
c. Assisting senior citizens, persons with disabilities, etc.	r YES NO
If yes, please explain:	
d. Using public bulletin board	F YES F NO
e. Other	r YES NO
If yes, please explain:	
2. Do you pass another Post Office during business hours while traveling to or from v	work, or shopping, or for personal needs?
ರ್ವಹ್ ಅರ್ವ ಕರ್ಮಾನ್ ಪ್ರಾಥೆಗಳನ್ನು ಸಂಪರ್ಧವೆ ಬರುವ ಪಾನುಬು⊕ ಪ್ರಕ್ಷೆಗಳು ಪ್ರವಹ್ತಿಯ ಪ್ರತಿಯಾಗಿದೆ. ಅವರು ಅಂತಿ ಬಿಳಿದಿ ಪ್ರತಿ	P YES NO
If yes, please explain: WALMART & PUBLIX ON THAT ROUTE	



Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the BALM Post Office was promoted on 06/05/2010. The Office is being studied for possible closing or consolidation for the following reasons: Office is currently vacant. There is an office (Wimauma) within 5 miles of the Balm office that can easily accommodate the retail and box section. There is currently no growth in the Balm area, as reported by the FY10 Census.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by classified post office emanating from the WIMAUMA PO.

Retail services are also available at the WIMAUMA PO, located 4.7 miles away. Hours of service at this office are 09:00 - 16:00, Monday through Friday, and Closed on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to classified post office. Please return the enclosed questionnaire by 04/13/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Balm Post Office on 04/13/2011 from 10:30 am to 11:30 am to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Cindy LeCompte at (813) 354-6035.

Thank you for your assistance.

Sincerely,

LEROY MIDDLETON Manager, Post Office Operations 2203 N Lois Avenue Tampa, FL, 33607-9998

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations, Carrier delivery information CBU information sheet (when appropriate)

CINDY -

HNIESS IT CAN BE SHOWN THAT THE BALM PO DOES NOT

PAY FOR ITSELF AND IS SUBSIDIZED BY OTHER OPERATIONS, IT

WOULD BE A FRANKLY FO CLOSE IT, THE BALM COMMUNITY

HAS ITS IDENTITY AND SOCIAL INTERCOURSE CENTERED AROUND

THIS HISTORIE, RURAL PO.

WE IN THE BALM COMMUNITY FREMSHEE THIS FACILITY

AND WE ARE FRUINC FO KEEP THE RURAL ATMOSPHERE

FROM BEING COMPROMISED PAROUGH EVER CHALLENGING EFFORD

B BRINE US TO BEING MORE LIKE OTHER EXPANDING, MODERN,

SUBSIGNESSIN LIKE COMMUNITIES. OUR SMALL PD. IS IMPORTANT TO US.



LILIANO GARCIA SALAZAR POB 705 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations

	Postal Service Customer Questionaire				nistaki	E
I. Ple	ase check the appropriate box to indicate whether you used the BALM Post Office for	or each of	the follow	ing: /	"	\
Pos	etal Services	Daily	Weekly	Monthly	y Never	
a.	Buying Stamps			W		
b.	Mailing Letters		Г	W	Γ	
C.	Mailing Parcels	T., /	Γ	W	<u> </u>	
d.	Pick up Post Office box mail	Γ.		The state of the s		
e.	Pick up general delivery mail	Γ	1	, Γ,		E
f.	Buying money orders	Γ	Γ	X	1/1	EUE
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Г		No.	
h.	Sending Express Mail	Г	Γ	96		
i.	Buying stamp-collecting material	Γ	Γ.	Γ	N .	
Ot	ner Postal Services		1			
a.	Entering permit mailings	C YE	s)		
b.	Resetting/using postage meter	□ YE	s No)		
No	npostal Services		1			
a.	Picking up government forms (such as tax forms)	☐ YE	s Mo)		
b.	Using for school bus stop	I. YE	s NO)		
c.	Assisting senior citizens, persons with disabilities, etc.	L AE	s N)		
	If yes, please explain: The LP ALL PEOPLE - OLD - YoungE		1 1			
d.	Using public bulletin board	L AE	s No)		
e.	Other	L AE	s T N)		
	If yes, please explain:				01	
2. Do	you pass another Post Office during business hours while traveling to or from work If yes, please explain:	r, or shopp	oing, or for	persona	I needs?	
	ii yoo, piosoo onpisiiii	-				



RAURDEO PERSAUD PO BOX 511 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a
concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone
our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the
postmaster by the manager, post office operations.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations



RAURDEO PERSAUD PO BOX 511 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a question about where the route should emanate from. The delivery route has been carefully reviewed to ensure
that the most cost-efficient service is provided. Although Riverview is closer for some customers, Wirnauma is closer for others.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations 2203 N Lois Avenue

Po	estal Services		Da	ily Weekly	Monthly	Never	
a.	Buying Stamps		Г	No.		Γ	
b.	Mailing Letters		Г	V		Γ	
C,	Mailing Parcels		Γ	Г	区	Γ	
d.	Pick up Post Office box mail		1×	Г	Γ	Γ	
e.	Pick up general delivery mail		Γ	Γ.	Γ.		
f.	Buying money orders		Г	Г	Г	R	
g.	Other Continue Continue Designation	Mail, Insured Mail,	Γ	Γ	M	Γ	
h.	Sending Express Mail		Γ	Γ	D	Γ.	
i.	Buying stamp-collecting material		Г	Г	Γ.	\bowtie	
0	ther Postal Services						
a,	Entering permit mailings	I	<u></u>	YES N	O		
b.	Resetting/using postage meter	I		YES N	0		
N	onpostal Services						
a	Picking up government forms (such as tax forms)		_	YES N	0		
b	Using for school bus stop	1	Γ.,	YES N	0		
C.	Assisting senior citizens, persons with disabilities, etc.		Γ	YES N	0		
	If yes, please explain:	-					
				pared.			
d	Using public bulletin board			YES N	0		
е	Other			YES V N	0		
	If yes, please explain:	98				-	
0 0	o you pass another Post Office during business hours while trave	eling to or from work.	or sh	opping, or fo	r personal	needs?	
2. L	o you pass another Post Office during business flours write trave			YES N			
			· A	YES N	0		
	If yes, please explain:	Bayette	_				
	Ruewaw Post affect on	progene	0	R 61	7 1	laca	
	NB. Ambersweet Forms entran Provencer Port office delive of CR672 on the mail by	are proces	1	N 01	1000	to M	orth
	Rueview Port office arelle	ers mail	4	o rusi	2-11	Oid	0
	of CR672 on the mail by	mes tocated	- 0	n the	- J	Sea	it
	close to the entrance	of own a	\mathcal{M}	Muni	is of		-1
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	dolivered but liverile	words	pic	e - ve	uy Cor	went	ent
	marke an additional	10 minutes	N	terpat	wells,	Set in	pa



WINK

POB 214 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations

2203 N Lois Avenue

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

D	tel Comitee	Daily	Weekly	Monthly	v Never
	etal Services		P	Г	,
a.	Buying Stamps		/	_	_
b.	Mailing Letters	Г	V	1	1
C.	Mailing Parcels		Γ		
d.	Pick up Post Office box mail	P	Γ	Γ	Γ.
e.	Pick up general delivery mail	F	Γ.	Г	
f.	Buying money orders		Γ	V	Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г		Г	Г
h.	Sending Express Mail	Γ	la.	Г	Γ.
i.	Buying stamp-collecting material	1	Γ	Г	15
Oth	ner Postal Services				
a.	Entering permit mailings	L AE	s No		
b.	Resetting/using postage meter	T YE	s Z NC		
No	npostal Services		92		
a.	Picking up government forms (such as tax forms)		s No)	
b.	Using for school bus stop	r _{YE}	s NO)	
c.	Assisting senior citizens, persons with disabilities, etc.	r YE	s NC)	
	If yes, please explain:				
		17	- Г		
d.	Using public bulletin board	YE	s' NO)	
e.	Other	I YE	s NC)	
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work	or shopp			l needs?
	If yes, please explain:				



RAFAEL CABALLERO PO BOX 337 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations 2203 N Lois Avenue

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Po	stal Services	D	aily	Wee	kly l	Monthly	Never	
a.	Buying Stamps	Γ.	7	Г		廊	\Box	
b.	Mailing Letters	Γ.		Γ		10	Γ	
c.	Mailing Parcels	Γ		Γ		100		
d.	Pick up Post Office box mail	R	Ď.	Γ		Γ	Г	
e.	Pick up general delivery mail	Γ	-	Г		Γ	6	
f.	Buying money orders	Г	Г			П	Г	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г		Г		15	Г	
h.	Sending Express Mail	Γ		Γ		쪬	Γ.	
i.	Buying stamp-collecting material	ī	-	Γ		Γ	100	
Ot	her Postal Services							
a.	Entering permit mailings	Γ	YES	麼	NO			
b.	Resetting/using postage meter	П	YES	10	NO			
No	onpostal Services							
a.	Picking up government forms (such as tax forms)	Γ	YES	厚	NO			
b.	Using for school bus stop	Γ	YES	19	NO			
c.	Assisting senior citizens, persons with disabilities, etc.	Γ	YES		NO			
	If yes, please explain:	-						
d.	Using public bulletin board	Γ	YES	10	NO			
e.	Other	Γ	YES	厚	NO			
	If yes, please explain:	_						
2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?								
ź. D	o you pass another Post Office during business hours while travelling to or from work		YES		NO	J. 557.141		
	If yes, please explain:							



MARGARITO AND FRANCISCA VELIZ

POB 441 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton Manager, Post Office Operations

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	Г	T/	П	
b.	Mailing Letters	Γ.	~	Γ,	Γ
c.	Mailing Parcels	Г		₽,	Г
d.	Pick up Post Office box mail		Г	V	Г
e.	Pick up general delivery mail	√,	Г		
f.	Buying money orders	N	Г	Γ,	Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	Γ	IV	Г
h.	Sending Express Mail	Γ	Γ	IA	Г
i.	Buying stamp-collecting material	Γ	Γ	N	Γ.
Oti	ner Postal Services				
a.	Entering permit mailings	YE	NO		
b.	Resetting/using postage meter	T YE	S NO		
No	npostal Services		/		
a.	Picking up government forms (such as tax forms)	L YE	S NO		
b.	Using for school bus stop	L. YE	S NO		
c.	Assisting senior citizens, persons with disabilities, etc.	L AE	S NO		
	If yes, please explain:			k	
d.	Using public bulletin board	₹ YE	s T NO		
e.	Other	T YE	s V NO		
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work	, or shopp		personal	needs?
	If yes, please explain:	-			



BRENT GUESS

POB 632 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations

2203 N Lois Avenue

high " CLUY

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Da	stal Services	1	Daily	Weekly	Monthly	Never
57		no.		Г	F/	П
a.	Buying Stamps			_	_/	_
b.	Mailing Letters			1.,	IV	1
C.	Mailing Parcels				Г	
d.	Pick up Post Office box mail		1	Г	Г	
e.	Pick up general delivery mail		V	Γ	Г	
f.	Buying money orders		_	Г	Γ	[P
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail Delivery Confirmation, or Signature Confirmation	l,	_	Γ	T v	= ocussionally
h.	Sending Express Mail			Г	-	ſΠ _.
i.	Buying stamp-collecting material			T-		√
Otl	ner Postal Services					
a.	Entering permit mailings		the second	NO NO		
b.	Resetting/using postage meter	Ι	YES	NO NO		
No	npostal Services					
a.	Picking up government forms (such as tax forms)		diameter.	NO NO		
b.	Using for school bus stop	Г	YES	NO NO		
C.	Assisting senior citizens, persons with disabilities, etc.	Г	YES	NO		
	If yes, please explain:	_				
				F-		
d.	Using public bulletin board	J	YES	NO NO		
e.	Other	Г	YES	NO		
	If yes, please explain:	-				
2 D-	you pass another Post Office during business hours while traveling to or from wo	rk or	shonnir	a or for t	personal	needs?
2. D0	you pass another Post Office during business flours write traveling to or from wo		YES			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
	If yes, please explain:					



DANIEL AND PAMELA DIXON POB 286 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office
Directory.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton Manager, Post Office Operations



DANIEL AND PAMELA DIXON **POB 268** BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations



DANIEL AND PAMELA DIXON POB 286 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Cindy LeCompte at (813) 354-6035.

Sincerely,

Leroy Middleton

Manager, Post Office Operations

h. Dr = 5000,000)

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Pos	stal Services			, + n2	Daily	Weekly	Monthly	Never	
a.	Buying Stamps	32				П	N		
b.	Mailing Letters				E/	Γ	Γ	\r	
c.	Mailing Parcels				П	V	V	Γ	
d.	Pick up Post Office box mail				~	П	Γ.	Г	
e.	Pick up general delivery mail				E/	П	Γ		
f.	Buying money orders				Γ	Γ.	F.,	T AS	do
g.	Obtaining special services, including Certific Delivery Confirmation, or Signature Confirmation.		ed Mail, Insure	ed Mail,	Г	Г	Г	I AS Nee	de
h.	Sending Express Mail				Γ,	Γ	Γ	T AS	de
i.	Buying stamp-collecting material				1	Г	Γ.	Γ	
Ot	her Postal Services								
a.	Entering permit mailings				YES	E NO	4		
b.	Resetting/using postage meter				T YES	□ NO			
No	npostal Services					10			
a.	Picking up government forms (such as tax forms)	fil			T YES	NO NO			
b.	Using for school bus stop		*		I YES	NO NO			
c.	Assisting senior citizens, persons with disa	bilities, etc.			TV YES	□ NO			
	If yes, please explain: My Wife IS T	DISAbiles							
d.	Using public bulletin board				YES	r NO	Obs	erve	
e.	Other				T YES	L NO			
	If yes, please explain:								
2. Do	you pass another Post Office during busine	ss hours while tra	veling to or fro	om work,	or shoppir	ng, or for p	personal	needs?	
					T YES				
	If yes, please explain:								
	RETIRE	D							
	Sta, home	most	OF THE	Tim	ie n	unni	ng		
	my cattle	/FARM.					,		
	USE LOCAL	FACILIL	en. Asso	rac	4.51	nile			
	Stal home my cattle. Use Local Weekly.		- 11	-/-					
	L								

To: Balm Postmasters, With All Our Respect And Love

Harley D. Sweat

1907-1948

Elizabeth "Pooka" Sweat

1948-1981

Geneva McLeod

1981-1993

Guy Arnold Bennett III

1993-2007

(Guy was a fabulous Postmaster and friend to <u>all.</u> He is truly missed, and always will be until eternity!)

Diane Felter

2007-

The Balm Post Office was and is like a family-neighbor meets neighbor, good friends say "hello" and hug. That's our Country. That's how we love and help each-other! This is a community, not just a "Post Office". We love only being a mile or so away from the Balm Post Office.

THIS IS OUR TOWN, BALM, FLORIDA 33503

A "Landmark" well over one hundred (100) years old, founded in 1890.

The Balm Post Office is one of the oldest in Hillsborough County.

"Balm" was named according to "Balmy Breezy Weather". We always have a breeze. However, we have suffered greatly due to the Hillsborough County Government deciding, against the will of our community, to give us a "stinky mountain" due east of Hwy 301. The Sunsets we loved is now blocked. Thank You for nothing. Our Water Stinks!

In 1890, a man named N. L. Clark built a much needed General Store. Later, a man named Hicks gave land for a railroad, which delivered the mail. Prior to that, it was delivered by horseback. Doc's Son, Harley D. Sweat, Bought the General Store in 1916, and improved it. It remains open today.

Doc Grady Sweat, Born in 1805, had sixteen (16) children. He produced the first of many, productive orange groves. Now, you will only find a "few" trees due to the housing "Developers" actions.



REGINALD T. JOYNER POB 598 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON
Manager, Post Office Operations
2203 N Lois Avenue Ste 1032



THOMAS AND JOAN SCALES POB 56 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a
slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which
are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON Manager, Post Office Operations 2203 N Lois Avenue Ste 1032 Tampa, FL, 33607-7132



10/07/2011

RICHARD STANALAND POB 304 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON

Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



10/07/2011

LINDA TAYLOR POX 658 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON

Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



MR. SNYDER POB 38 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

• The discontinuance of Saturday delivery is currently being reviewed at the Congressional level.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON Manager, Post Office Operations

2203 N Lois Avenue Ste 1032



10/07/2011

ARTHUR C/O KAREN STANALAND

PO BOX 304 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON

Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



CLINT WINK 13010 FOXWAY TRAIL WIMAUMA, FL 33598

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON

Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



VERONICA C/O DIXIE DONKEY BALL CO PO BOX 417 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON

Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



HARNEY AND VIRGINIA WHIDDEN POB 535 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



10/07/2011

GERALD DAVIS

POB 4 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office
Directory.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



10/07/2011

DEAN COOK POB 206 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON

Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



10/07/2011

GEORGE DONAHUE

POB 513 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON

Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



10/07/2011

SARA AND JAMES DELEAU POB 628 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON

Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



10/07/2011

BALM BAPTIST CHURCH POB 8 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON

Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



10/07/2011

TRAVIS BRANDON POB 144 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a
slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which
are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON Manager, Post Office Operations 2203 N Lois Avenue Ste 1032 Tampa, FL, 33607-7132



10/07/2011

BESSIE SWINT & FAMILY PO BOX 307 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of your PO Box. A community's identity derives from the interest and vitality of its
residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the
suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON Manager, Post Office Operations 2203 N Lois Avenue Ste 1032 Tampa, FL, 33607-7132



RICHARD BYNUM 15005 CARLTON LAKE ROAD WIMAUMA, FL 33598

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



10/07/2011

TRAVIS BRANDON POB 144

BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



10/07/2011

W. CHESTER MCKINNEY PO BOX 256 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON

Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



10/07/2011

MR. & MRS. ROBERT KUBIK PO BOX 236 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON
Manager Post Office O

Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



10/07/2011

JOHN WILTSE POB 211 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON

Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



10/07/2011

LOUIS HAVERLOCH PO BOX 567 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON
Manager Post Office On

Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



JAMES AND ROSE FRANKLAND POB 25 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a
slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which
are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON Manager, Post Office Operations 2203 N Lois Avenue Ste 1032 Tampa, FL, 33607-7132



10/07/2011

KATHY TURNER PO BOX 321 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



10/07/2011

C.W.CAPPS PO BOX 44 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON

Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



10/07/2011

JOHN BROWN PO BOX 391 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON

Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



RONALD N DAVIS PO BOX 14 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office
Directory.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



10/07/2011

JAMES AND ROSE FRANKLAND POB 25 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will
continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of
address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON Manager, Post Office Operations 2203 N Lois Avenue Ste 1032 Tampa, FL, 33607-7132



10/07/2011

DIXIE WILLIAMS 15341 CARLTON LAKE RD WIMAUMA, FL 33598

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON
Manager, Post Office Operations

2203 N Lois Avenue Ste 1032



10/07/2011

EDWARD AND VELMA WILSON 14845 BALM RD WIMAUMA, FL 33598

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON

Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



NISA VICHAIKUL PO BOX 646 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



10/07/2011

GRACE RITCHIE 15451 VIRGINIA ROSE LANE WIMAUMA, FL 33598

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON
Manager, Post Office Operations

2203 N Lois Avenue Ste 1032



10/07/2011

JOHN CRAL PO BOX 276 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON
Manager, Post Office Operations

2203 N Lois Avenue Ste 1032



10/07/2011

GEORGE AND MARILYN FEARS POB 253 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about a change in address. The new address will continue to use the community name and ZIP
Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal
Service to assist customers in notifying correspondents of the change. Changes in your insurance rates would indeed be an
unfortunate side effect of the office closing. We understand that this may create an additional hardship on your household.
Please know that we are striving to take every aspect--both good and bad--into account before making our next review
determination.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



GLEN AND BARB FISKE

POB 241 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



10/07/2011

JOEL AND MARY CAPPS PO BOX 103 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office
Directory.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



10/07/2011

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



10/07/2011

BARBARA HOSKINS

POB 237 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON

Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



SOFIA HERNANDEZ

POB 596 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



10/07/2011

KENETH L KLIEGER PO BOX 393 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON

Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



ELIZABETH SWEAT PO BOX 416 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office
Directory.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



PETER DUCE PO BOX 2 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



10/07/2011

FALCON TOWING MECHANIC PO BOX 554 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office
Directory.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON Manager, Post Office Operations 2203 N Lois Avenue Ste 1032

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10/07/2011

ROMONA COVELY 10421 COUNTY RD 672 RIVERVIEW, FL 33569

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



10/07/2011

JANET GOODSON POB 246 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON

Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



10/07/2011

DONNA STONER POB 31 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON

Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



CHARLES COLLINS 15324 BALM ROAD WIMAUMA, FL 33598

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office
Directory.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



10/07/2011

LILIANO GARCIA SALAZAR POB 705 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON

Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



10/07/2011

RAURDEO PERSAUD PO BOX 511 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a
concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone
our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the
postmaster by the manager, post office operations.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



10/07/2011

WINK POB 214

BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON
Manager, Post Office Operations

Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



RAURDEO PERSAUD PO BOX 511 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a question about where the route should emanate from. The delivery route has been carefully reviewed to
ensure that the most cost-efficient service is provided. Although Riverview is closer for some customers, Wimauma is closer for
others.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON Manager, Post Office Operations 2203 N Lois Avenue Ste 1032 Tampa, FL, 33607-7132



10/07/2011

RAFAEL CABALLERO PO BOX 337 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON

Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



10/07/2011

BRENT GUESS

POB 632 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



10/07/2011

MARGARITO AND FRANCISCA VELIZ

POB 441 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON

Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



10/07/2011

DANIEL AND PAMELA DIXON POB 286 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office
Directory.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



DANIEL AND PAMELA DIXON POB 268 BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a
slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which
are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON Manager, Post Office Operations 2203 N Lois Avenue Ste 1032 Tampa, FL, 33607-7132



DANIEL AND PAMELA DIXON **POB 286** BALM, FL 33503

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Balm Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point.

If it is determined that a discontinuance of the Balm Post Office should be pursued, a formal proposal will be posted in the Wimauma Post Office and Balm Post Office at a later date. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

LEROY MIDDLETON Manager, Post Office Operations 2203 N Lois Avenue Ste 1032

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the BALM Post Office on 04/03/2011. Additionally, during the survey period, questionnaires were available at the BALM Post Office to walk-in retail customers.

1. Number of Questionnaires

Total Questionnaires distributed	195
Favorable to proposal	1
Unfavorable to proposal	28
Expressing no opinion	25
Total questionnaires received	53

Postal Concerns

The following postal concerns were expressed

Concern (Favorable): 1.

No Concern

Response:

Concern (No Opinion):

Customers expressed concern for loss of community identity

Response:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Concern (No Opinion): 3.

Customers were concerned about mail security

Response:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Concern (No Opinion):

No Concern

Response:

Concern (UnFavorable): 5.

Customers expressed concern for loss of community identity

Response:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Concern (UnFavorable): 6.

Customers expressed concern for loss of community identity

Response:

You expressed a concern about the loss of your PO Box. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Concern (UnFavorable):

Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail Response:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Concern (UnFavorable): 8.

Customers expressed concern that postal employees at the adminoffice Post Office are rude

Response

You expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal

discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

Concern (UnFavorable):

Customers felt the route should emanate from Riverview Post Office because that office is closer

Response:

You expressed a question about where the route should emanate from. The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. Although Riverview is closer for some customers, Wimauma is closer for others.

Concern (UnFavorable):

Customers were concerned about a change of address

Response:

You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

Concern (UnFavorable):

Customers were concerned about a change of address

Response

You expressed a concern about a change in address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. Changes in your insurance rates would indeed be an unfortunate side effect of the office closing. We understand that this may create an additional hardship on your household. Please know that we are striving to take every aspect—both good and bad—into account before making our next review determination.

Concern (UnFavorable):

Customers were concerned about later delivery of mail

Response:

You expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

Concern (UnFavorable): 13.

Customers were concerned about mail security

Response:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Concern (UnFavorable):

No Concern

Response:

Concern (UnFavorable):

Stop Saturday delivery

Response:

The discontinuance of Saturday delivery is currently being reviewed at the Congressional level.

Concern (UnFavorable): 16.

You expressed a concern about traveling to another post office for service

Response:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient

carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point.

Concern (UnFavorable):

You expressed a concern that they requested and were denied rural delivery service

Response

You expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

Concern (UnFavorable):

You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point.

Concern (UnFavorable): 19.

You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point.

Nonpostal Concerns

The following nonpostal concerns were expressed

Concern (UnFavorable):

Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail Response:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Community Meeting Roster

Postal Service Respresentive (Names and Titles):		Date: 04/13/2011 Time 10:30 am
Thacey Duran Custoner Service Analyst GARLY FAUTELLE HOTES Communication		·
Alan Stigall Mar Consumer Affairs 3 Total Number of Customers Present:	Place: Balm Post Office	

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Barb Fiske	P.O. Box 241	38503	813-634-7021
Blen Fiske	P.O. Box 241	33503	813-634-7021
Danny Dixon, Sr.	P.O. Box 286	3 3503	813-634-8400
Bameki Dijon	P.O. Box 286	33503	813-634-8408
Dens City	PLO BOX 554	32503	813-642 8720
120	WAT PLO BOX 55	4 33503	813466586
	mo. P.O.Bex300		S13: 7816861°
JOSE GARC		33503	813 846 10 34
	ven POBY 308	33503.8	713313-77-93
JOH WINTSE		33503	8/3 6331388
Kathy Turner		33503	813)735-5569
	and P.O.BOX 25	33503	8/3-634-955
JAMISS FRANKA		n	17 11
	PS P.B. Box 103	33503	813-634-3756
0	2 QUBY 103	33503	
HOON DIRI	~ 8,0,50x 203	33503	813-634-4665
ANTONIOPANI	46UPO. BOY 104		913 672 171
	An p. U BO 505		8/3 4/03 254
t- 1000 6	1211 P.O BO 505	33503	813 477 753

Community Meeting Roster

Postal Service Respresentive (Names and Titles):	=		Date: 04/13/2011 Time 10:30 am
Total Number of Customers Present:	 Place:	Balm Post Office	
This document may become a part of the official record that will	be available for pu	ıblic viewing.	

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Warned Joyce Dies	new - 14625 Duplat	33598	
Waynes. Toyce Dup	Winauna, El		
Angela Burch	PO 80X 72 Palm	33503	(813)133-29149
STUHF GOODSON	1 // // /	3alm 33505	S-136334336
PATTI GOODSON	٠, ١, ١, ١, ١, ١, ١, ١, ١, ١, ١, ١, ١, ١,	((>/	1000
May Mrs. R. Kubik	P.O. BOX 226	33503	634-5742
	P.D. Box 9744	33503	434-3344
RichARD STANALAN	POBOX 304	33503	813 245-7231
	Pozol Balm	33563	6347849
Reginald T. Toy	NER PUBOX 598	33507	813-697-8566
EDWARD WILSON		33563	813-633-3807
VELMA J WILSON		1/	1)
But Guess	70 30x 632		813-244-1916
Richard Brown		33503	813-295-3456
Maryc. Lambert	P.O. BOX 96	33503	813-633-1666
Ety abeth Dura	E P. O Box 415	33503	813634-6898
Joan Wilding	1 - 7	33503	613 748-6399
Karry Sutter		3350 2	8-13 65-6165
George + Marilyn Fe		33503	813-633-1363

Community Meeting Roster

Postal Service Respresentive (Names and Titles):		•	Date: 04/13/20 Time 10:30 a
Total Number of Customers Pre	sent:	- - Place: Balm Post O	ffice
	part of the official record that will be		
Names of Customers Present		s available for public viewnig.	
Name	Mailing Address (optional)	Zip Code	Phone Number
Donna Drigaeus	P.O.Box 413 Ba	33203	813-426-7872
She lody James	N Ruskin	33573	634-777
William CEUZ	P.O.BOX 213, BACM	33503	(813) 634-713
NEWES COONE	, P.U. BOX 388 BACKI	33503	(813) 428-017
Reccu Ruther	Winguma Rd	33596	597 3648
Elizabeth Martines	PoBox225 Balm	33503	634-6818
dung nguyan	p.0 Box 322	33598	
Debra GARCIA	PO BOX 115	33503	
SaraGriner		33598	813 634-103
FRA NSTSERV	REPOBOX-441	4+1 33503	813633531
Barbara Haku	us P.O. Bex 237	35503	813-234-38.
Hortensia Ortiz			817-217-27 0
Abmael Orta	P.O.BOX 653	3350 3	813-217-2704
	. 1		

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

Concern (UnFavorable):

Customers expressed concern over a postal representative not being customer oriented

Response

You expressed a comment that the postal representative's community meeting notification letter was deceptive. If there was a misinterpretation of any of the data provided, that was not the intention of the Postal Service. The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.

Concern (UnFavorable):

You expressed a concern that they requested and were denied rural delivery service

Response:

You expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier

Response:

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Concern (UnFavorable):

You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Concern (UnFavorable):

Customers wanted to know why the customer lines were so long at the Wimauma Post Office

Response:

You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster soan monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

Concern (UnFavorable):

Customers expressed concern for those customers with disabilities who are not able to go to Wimauma Post Office to pick up their mail

Response:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

7. Concern (UnFavorable):

Customers felt the loss of a post office would have a detrimental effect on the business community

Response:

You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Concern (UnFavorable):

Customers asked why their post office was being discontinued while others were retained

Response:

You asked why the post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Concern (UnFavorable):

Customers expressed concern for loss of community identity

Response:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Concern (UnFavorable):

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response:

You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

Concern (UnFavorable):

Customers felt the cost of postage was increasing while service was decreasing

Response

You expressed a concern about the increasing cost of postage while service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

Concern (UnFavorable):

Customer expressed a concern about nonpostal services

Response:

You expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.

Concern (UnFavorable):

Customer expressed a concern about package delivery and pickup

Response:

mail box, if the package does not fit in the mail box, the carrier will deliver the package up to $\frac{1}{2}$ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

Nonpostal Concerns



03/31/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at Balm Post Office on 04/13/2011 from 10:30 am to 11:30 am to answer questions and provide information about our service.

If you have any questions, you may contact Tracey Duran at (813) 354-6135.

Thank you for your assistance.

Sincerely,

LEROY MIDDLETON

Manager, Post Office Operations

Title:

Tele No:



A. Office								
Name: BALM					State: FL	Zin	Codo: 33503	
Area: SOUTH	HWEST		Dis	trict:	SUNCOAST PFC	Zip	Code: <u>33503</u>	
Congressional Dis				unty:	HILLSBOROUGH			
EAS Grade:	13			,	Finance Number	r: 1104	95	
Post Office:		Classified Station			Classified Branch		СРО 🗍	
This form is a plac	e holder for nu	mber 27. There was not a	petition reciev	ed.				
Prepared by:	Tracey Dura	an				Date:	10/07/20	11

(601) 306-6569

Fax No:

SUNCOAST PFC Post Office Review Coordinator

(813) 354-6135

Tele No:

(813) 354-6135



A Office							
A. Office							
Name: BALM	NEOT.			D!-4-!-4-	State: FL	Zip	Code: <u>33503</u>
Area: SOUTHV Congressional Distr				District: County:	SUNCOAST PFC HILLSBOROUGH		
EAS Grade:	13				Finance Numbe	r: 1104	95
Post Office:		Classified Station			Classified Branch		СРО
This form is a place	holder for nur	mber 28. There was no Co	ongressional	l inauirv	'.		
			9	1- 7			
Prepared by:	Tracey Dura	n				Date:	10/07/2011
Title:		PFC Post Office Review	Coordinator				

(601) 306-6569

Fax No:

Docket: 1353954-33503

Item Nbr: 29 Page Nbr: 1

Proposal Checklist

Section I Responsiveness to Community Postal Needs

X	Tell what we are doing and why.
X	Is reason for discontinuance justified and documented in the record?
N/A	If suspended, what type of alternate service customers are now receiving?
X	Reason for vacancy and information on postmaster/OIC
X	Number of customers and type of service they received and will receive.
Х	Hours of service, daily window transaction average, number of permit mailers, and postage meter
	users.
X	Last three fiscal years of revenue and revenue units.
Х	Decline in service workload/reduction in EAS level, if appropriate.
X	Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes
	available.
X	Administrative/emanating office — office level, miles away, hours of service, number of Post
	Office boxes available.
X	If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated
	in the proposal.
X	Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion
	responses must equal the total number of questionnaires returned. List customer concerns and
	Postal Service responses.
X	Community meeting. Number of customers who attended, customer concerns, and Postal Service
	responses.
X	Information on petitions and congressional inquiries included with Postal Service responses.
X	Revised proposal states dates and locations the proposal was posted for 60 days. Number of
	comments received, customer concerns and Postal Service responses.
X	Advantages and disadvantages of proposed alternate service.
Χ	Any other pertinent information concerning Postal Service needs.

Section II Effect on the Community

X	Brief background of area, community government, population, etc.
X	Number of businesses, religious institutions, schools, local government offices, social
	organizations, etc.
N	Was Post Office used as meeting place?
N	Was Post Office a shelter for a bus stop?
N	Did the Post Office have a public bulletin board?
X	Were government forms available at the Post Office?
X	Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
N/A	What is the historical value of the office?
N	Is an address change necessary?
Y	Will the community identity be preserved?
FLAT	What are the growth trends (flat, up, down)?
N	Were any other nonpostal items identified?

Docket: 1353954-33503

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Section III Effect on Employees

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV Economic Savings

	A statement of annual savings includes a breakdown as follows:	
	Postmaster salary (EAS13_, Minimum, no COLA) \$	36,381
	Fringe benefits 33.5% \$	12,187
	Rental costs, excluding utilities \$	8,400
	Total annual costs \$	56,968
	Less estimated cost of replacement service -	0
	Total annual savings \$	56,968
Χ	A one-time expense of \$ 1,000 will be/was incurred for installation of CBUs and parcel lockers.	1,000
Υ	Is postmaster salary based on the minimum salary without COLA?	
N	Does postmaster salary reflect the current office evaluation?	WCS-11

Section V Other Factors

Х	_ The Postal Service has identified no other factors for consideration (if appropriate).
N/A	List other factors as appropriate.
N/A	Other factors when replacement service is a CPO.

Section VI Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII Notices

X Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By: Tracey Duran date: 10/7/2011

Investigative Coordinator Cindy LeCompte

Reviewed and Certified By: Tracey Duran date: 10/7/2011

District PO Review Coordinator Cindy LeCompte



04/25/2011

SENIOR VICE PRESIDENT GOVERNMENT RELATIONS AND PUBLIC POLICY 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close the BALM Post Office Docket No. 1353954

This is to advise you that on 05/05/2011, I will post for public comment a proposal to close the BALM Post Office in HILLSBOROUGH, Congressional District No. 12th.

If you have any questions, please call TRACEY DURAN District Review Coordinator at (813) 354-6135.

DAVID PATTERSON District Manager SUNCOAST PFC District

cc: Manager, Customer Service Operations Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920 Proposal



04/25/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of

BALM Proposal

Docket No. 1353954 - 33503

Please post the enclosed proposal to close the BALM Post Office in the lobby. The proposal must be posted in a prominent place from 05/05/2011 through close of business on 07/06/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (813) 354-6135.

TRACEY DURAN

Post Office Review Coordinator SUNCOAST PFC District

Enclosures: PS Form 4920

Proposal

Invitation for Comments Comment Forms Official Record

Date of Posting: 05/05/2011 Date of Removal: 07/06/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CONSOLIDATE
THE BALM, FL POST OFFICE
AND CONTINUE TO PROVIDE
A INDEPENDENT POST OFFICE

To the customers of the Balm Post Office:

The Postal Service is considering the consolidation of the Balm Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/05/2011 through 07/06/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Balm Post Office and Wimauma Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

TRACEY DURAN 2203 N LOIS AVENUE STE 1032 TAMPA, FL 33607-7132

For more information, you may call TRACEY DURAN at (813) 354-6135 or write to the above address.

Thank you for your assistance.

LEROY MIDDLETON 2203 N LOIS AVENUE STE 1032

TAMPA, FL 33607-7132

Posting Round Date:

Date of Removal: 07/06/2011

Removal Round Date:

PROPOSAL TO CONSOLIDATE THE BALM, FL POST OFFICE AND CONTINUE TO PROVIDE A INDEPENDENT POST OFFICE

DOCKET NUMBER 1353954 - 33503

Response:

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to consolidate the Balm, FL Post Office and provide delivery and retail services by a independent post office under the administrative responsibility of the Wimauma Post Office, located five miles away.

A classified branch is operated by carreer postal employees and provides the same services as an independent post office, except for postage meter setting and acceptance of permit mail.

The postmaster position became vacant when the postmaster was promoted on June 05, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Office is currently vacant. There is an office (Wimauma) approximately 5.4 miles of the Balm office that can easily accommodate the retail and box section.

The Balm Post Office, an EAS-13 level, provides service from 08:00 - 12:30 - 13:00 - 15:00 Monday - Friday, Closed Saturday and lobby hours of 24 hrs on Monday - Friday and 24 hrs on Saturday to 261 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 36 transaction(s) accounting for 43 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by independent post office. Office receipts for the last 3 years were: \$59,177 (154 revenue units) in FY 2008; \$56,819 (148 revenue units) in FY 2009; and \$53,012 (138 revenue units) in FY 2010. There were two permit mailer(s) or postage meter customer(s).

The classified branch will provide much of the same services as a post office, except for permit mail acceptance and postage meter settings. Retail service is also available at the Wimauma Post Office, an EAS-18 level office located 5.4 miles away. Window service hours are from 09:00 - 16:00, Monday through Friday, and Closed on Saturday. There are 629 post office boxes available.

On April 13, 2011, representatives from the Postal Service were available at Balm Post Office to answer questions and provide information to customers. 53 customer(s) attended the meeting.

On April 03, 2011, 195 questionnaires were distributed to delivery customers of the Balm Post Office. Questionnaires were also available over the counter for retail customers at the Balm Post Office. 53 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 28 unfavorable, and 25 expressed no opinion.

If this proposal is implemented, delivery services will be provided by the Wimauma Post Office, an EAS-18 level office. Retail and PO Box service will still be available at the Balm Post Office.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	Concern:	Customers expressed concern for loss of community identity
	Response:	The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2.	Concern:	Customers expressed concern for loss of community identity
	Response:	The customer expressed a concern about the loss of your PO Box. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
3.	Concern:	Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or

with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Customers expressed concern that postal employees at the adminoffice Post Office are rude

The customer expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

Customers felt the route should emanate from Riverview Post Office because that office is closer

The customer expressed a question about where the route should emanate from. The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. Although Riverview is closer for some customers, Wimauma is closer for others.

Customers were concerned about a change of address

The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

Customers were concerned about a change of address

The customer expressed a concern about a change in address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. Changes in your insurance rates would indeed be an unfortunate side effect of the office closing. We understand that this may create an additional hardship on your household. Please know that we are striving to take every aspect—both good and bad—into account before making our next review determination.

Customers were concerned about later delivery of mail

The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

Customers were concerned about mail security

4. Concern:

Response:

5. Concern:

Response:

6. Concern:

Response:

7. Concern:

Response:

8. Concern:

Response:

Response:

10. Concern:

Response:

11. Concern:

Response:

12. Concern:

Response:

13. Concern:

Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Stop Saturday delivery

The discontinuance of Saturday delivery is currently being reviewed at the Congressional level.

You expressed a concern about traveling to another post office for service

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point.

You expressed a concern that they requested and were denied rural delivery service

The customer expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

You were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point.

You were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post Response: office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present. provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. 15. Concern: Box at Wimauma and curbside delivery Response: The cost of renting a PO Box at Wimauma will be the same as the cost at the Balm Post Office. Since you pay for box rental, you would be entitled to curbside delivery at no cost if you so choose. Your curbside delivery would be for mail addressed to your physical Wimauma address and Wimauma zip code, and mail sent to your Balm PO Box number and zip code would go to your PO Box at Wimauma. Customer stated that driving the number of miles listed between the offices 16. Concern: would create a financial hardship. Response: Regrettably, we are in dire economic times. We understand that moving the Balm office will require a longer drive. We are using all means at our disposal to investigate this potential closing study and make the most informed decision possible with the least impact on our customers. Customers expressed concern about how the loss of the Post Office would 17. Concern: negatively impact the historical dimension of the community. The Postal Service is helping to preserve the community name by Response: continuing the use of the Community name in addresses. Although we are aware that the Balm Post Office is a treasured landmark, it is not classified as an historical landmark. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.

The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses. Although Balm Post Office is a well-known landmark, it is not a Florida Historical landmark.

Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.

The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses. Although we are aware that the Balm Post Office is a treasured landmark, it is not classified as an historical landmark. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Customers expressed concern for loss of community identity.

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

18. Concern:

Response:

19. Concern:

Response:

20. Concern:

Response:

21. Concern:

Response: The

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a most cost effective manner.

of the community in a more cost effective manner.

22. Concern:

Customers questioned the economic savings of the proposed discontinuance.

Response:

Carrier service is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.

23. Concern:

Customers were concerned about having to travel to another Post Office for

Response:

Our proposal is to move your current PO Boxes to Wimauma Post Office. You will not be required to erect or use a roadside mailbox. If you do elect to use curbside delivery, services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. Regrettably, we are in dire economic times. We understand that moving the Balm office will require a longer drive. We are using all means at our disposal to investigate this potential closing study and make the most informed decision possible with the least impact on our customers.

24. Concern:

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

25. Concern:

Establish rural route in Balm

Response:

According to U.S. Postal Standards, all customers are entitled to one form of free delivery. Establishment of delivery routes and their office origination is contingent on many factors, both internal and external. We have determined that it would not be cost-effective to establish a rural route from Balm Post Office.

26. Concern:

Hardship to drive to new Post Office

Response:

Regrettably, we are in dire economic times. We understand that moving the Balm office will require a longer drive. We are using all means at our disposal to investigate this potential closing study and make the most informed decision possible with the least impact on our customers. We understand that the Balm Post Office is a convenience for its residents. However, the Postal Service feels that it can provide secure and efficient service from the Wimauma Post Office. There are many services that you may obtain at USPS.gov website, including package pickup and stamps by ma

27. Concern:

Mail theft

Response:

Our proposal is to move your current PO Boxes to Wimauma Post Office. You will not be required to erect or use a roadside mailbox.

28. Concern:

Mail theft/security

Response:

Our proposal is to move your current PO Boxes to Wimauma Post Office. You will not be required to erect or use a roadside mailbox.

29. Concern:

Mail theft/security

Response:

Our proposal is to move your current PO Boxes to Wimauma Post Office. You will not be required to erect or use a roadside mailbox.

30. Concern:

The PO Boxes at Wimauma are duplicate numbers of the PO Boxes currently at Balm.

37. Concern:

Even though some of the PO Box numbers are the same at Balm and at Response: Wimauma, you will retain your unique Balm address and unique zip code, 33503. Many Post Offices have duplicate numbering, it is your zip code that segregates your mail. You expressed a concern about traveling to the Wimauma or Riverview 31. Concern: Post Offices for service. Response: We understand that the Balm Post Office is a convenience for its residents. However, the Postal Service feels that it can provide secure and efficient service from the Wimauma Post Office. There are many services that you may obtain at USPS.gov website, including package pickup and stamps by 32. Concern: Customer expressed a concern about nonpostal services Response: The customer expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency. 33. Concern: Customer expressed a concern about package delivery and pickup Response: You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. Customers asked why their post office was being discontinued while others 34. Concern: were retained The customer asked why the post office was being discontinued while Response: others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. Customers expressed concern for those customers with disabilities who are 35. Concern: not able to go to Wimauma Post Office to pick up their mail Response: The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. Customers expressed concern over a postal representative not being 36. Concern: customer oriented The customer expressed a comment that the postal representative's Response: community meeting notification letter was deceptive. If there was a misinterpretation of any of the data provided, that was not the intention of the Postal Service. The Postal Service is very interested in the service

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the

Postal Service and appropriate actions will be taken.

Response:

38. Concern:

Response:

39. Concern:

Response:

40. Concern:

Response:

41. Concern:

Response:

The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

Customers felt the cost of postage was increasing while service was decreasing

The customer expressed a concern about the increasing cost of postage while service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

Customers felt the loss of a post office would have a detrimental effect on the business community

The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Customers wanted to know why the customer lines were so long at the Wimauma Post Office

The customer expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster soan monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

Customers were concerned about obtaining services from the carrier

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed

money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Some advantages of the proposal are:

Maintains a postal facility and retail outlet in the community.

2. Customers will continue to use the same mailing address and ZIP Code. There will be no

change to customers' addresses.

The unit will continue to provide nonpostal services, a community gathering place and

information center.

4. Provides the same retail service as an independent post office.

A savings for the Postal Service, which contributes in the long run to stable postage rates and

savings for customers.

Some disadvantages of the proposal are:

1. Loss of an independent post office in the community.

2. Loss of a postmaster position.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Balm is an unincorporated community located in HILLSBOROUGH County. The community is administered politically by Hillsborough Co.. Police protection is provided by the Hillsborough Co.. Fire protection is provided by the Hillsborough Co.. The community is comprised of Balm's geographic/economic make-up of the community is predominately agricultural farming and migrant workers, as well as a mix of retirees and self-employed residents., and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Balm Groves, Burch Landscaping, Hi-Temp Inc, Ambassador Racing, Delta Drywall Inc, Frankland Welding; J&K Wirelathing, Davis Farms, Goodson Farms, McCullough Grass Corp, Snyder Sales, WCP Construction, KG Performance, Alafia Riverfront, Alexander Aviation, Shelley Lakes Mine, Groff Fish Farm, SE Landfill/Waste Mgmt, Sun & Farm Groceries, My Store & Deli, Affordable Bookkeeping & Taxes, Powers Pride, Shell Point Charters, Dixie Donkey Ball Co, McClaine's Quality Care, Tropical Gardens, Cycles Outpost, Shoop Hay Service, Wink Stucco, Water Purification, Floors by Mike, Trans Farms, Stucco Specialist of FL, Inc, Niem's Farms, Wilkerson Tropical Fish, Falcon Towing, Lou Ross Citrus, Valley Fisheries. . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Balm Post Office will continue to be provided by the Balm Post Office .

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. Concern:

Response:

Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Customer stated that driving the number of miles listed between the offices would create a financial hardship

Concern:

Response: Regrettably, we are in dire economic times. We understand that

moving the Balm office will require a longer drive. We are using all means at our disposal to investigate this potential closing study and make the most informed decision possible with the least impact on

our customers.

3. **Concern:** Customers expressed concern for loss of community identity.

Response: A community's identity derives from the interest and vitality of its

residents and their use of its name. The Postal Service is helping to

preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

Customers were concerned about the loss of a gathering place and

an information center.

Response: Residents may continue to meet informally, socialize, and share

information at the other businesses, churches and residences in town.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was promoted on June 05, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 84,241 with a breakdown as follows:

Postmaster Salary (EAS-13, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 56,810 \$ 19,031 <u>+ \$ 8,400</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 84,241 <u>- \$ 0</u>
Total Annual Savings	\$ 84,241

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to consolidate the Balm, FL Post Office and provide delivery and retail services by a independent post office under the administrative responsibility of the Wimauma Post Office, located five miles away.

The postmaster was promoted on June 05, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by independent post office.

The Balm Post Office provided delivery and retail service to 261 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 36. There are two permit mailers or postage meter customers.

A classified branch will continue to provide the same services as an independent post office, except for permit mailings and meter settings. There will be a loss of the postmaster position. However, the branch will be operated by career postal employees. To help preserve community identity, the community name and ZIP Code will be retained in the mailing address. Customers will experience no change in address. The Postal Service will save an estimated \$84,241 annually. The branch will be administered and supervised by the Postal Service to ensure that high standards of service are maintained.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Balm Post Office and Wimauma Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to consolidate this post office. If a final determination is made to consolidate this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

LEROY MIDDLETON
Manager, Post Office Operations

05/05/2011
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the BALM Post Office.

1.		Describe any favorable or unfavorable effects you on the regularity or effectiveness of your postal services.
2.	Effect on Your Community. Ple you believe the proposal would h	ease describe any favorable or unfavorable effects that have on your community.
3.		de any other views or information that you believe the deciding whether to adopt the proposal.
Name of Postal Customer		Signature of Postal Customer
Mailing A	Address	
City, Stat	e, and ZIP Code	Date



07/06/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 07/06/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

TRACEY DURAN

Post Office Review Coordinator 2203 N LOIS AVENUE STE 1032

TAMPA, FL 33607-7132

Posting Round Date:

3 2011 MAY 3 2011

Date of Removal: 07/06/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE BALM, FL POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY INDEPENDENT POST OFFICE

DOCKET NUMBER 1353954 - 33503



Posting Round Date:

Date of Removal: 07/06/2011

Removal Round Date: FL

USF 6 2011

PROPOSAL TO CLOSE
THE BALM, FL POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY INDEPENDENT POST OFFICE

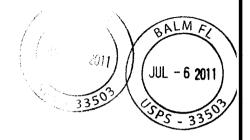
DOCKET NUMBER 1353954 - 33503

Date of Removal: 07/06/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE BALM, FL POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY INDEPENDENT POST OFFICE



To the customers of the Balm Post Office:

The Postal Service is considering the close of the Balm Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/05/2011 through 07/06/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Balm Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

CINDY LECOMPTE 2203 N LOIS AVENUE TAMPA, FL 33607-9998

For more information, you may call CINDY LECOMPTE at (813) 354-6035 or write to the above address.

Thank you for your assistance.

LEROY MIDDLETON 2203 N LOIS AVENUE TAMPA, FL 33607-9998

Date of Removal: 07/06/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE BALM, FL POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY INDEPENDENT POST OFFICE



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For more information, you may call CINDY LECOMPTE at (813) 354-6035 or write to the above address.

Thank you for your assistance.

Jan Middleton

LEROY MIDDLETON 2203 N LOIS AVENUE TAMPA, FL 33607-9998

NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION



Date 07/06/2011

Postal Customers of the Balm Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Balm Post Office, which was posted 05/05/2011 through 07/06/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Balm Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely.

LEROY MIDDLETON 2203 N LOIS AVENUE

TAMPA, FL 33607-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the BALM Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. 11+ Can't be economical to have rural delivery person's running around Putting Mail in boxes or secure. Don't make our

Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

TOWN GO AWAY AND remove from G.PS ..

GANG related LUGOS have been Painted All OVER OUTSIDE WALLS OF WIMALIMA Post Office (S.I.R.13)
"GANG"

Don't Put a mailbox in front of my House and Other Comments. Please provide any other views or information that you believe the Wimaure

3. Postal Service should consider in deciding whether to adopt the proposal. RE: BOXES. All OF BALM POST OFFICE ARE Duplicated

AT WIMAUMA POST OFFICE IN OTHER NAMES, THERE IS NO room THERE FOR OTHER

Name of Postal Customer

1.0.30x286

Mailing Address

BALM, FL, 33503

City, State, and ZIP Code

Mail to: Cindy LeCompte
2203 N. Lois Ave
Tampa FL 33607-9998 * Must be received by JULY 6, 2011

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the BALM Post Office.

Office.	
1.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
• • • • • • • • • • • • • • • • • • •	Out Mall 15 our personal information. We like the sercurity of our P.O. Box (and Lockers
	for important packages.) Identify theft has caused a problem in this country and
	Roadside mail boxes is not secure, not a deman
2.	Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
	Money is tight, GAS is not free. This proposes
	a burden on many families in Balm THIS
	a burden on many families in Balm, THIS 15 a national Problem? Yes indeed! Balm Post Office is very important to
•	Balm Post Office is very important to
	this community, buthe way who true
	your Salary?
3.	Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
	We love Balm, FL. 33503. What gives you the right to Find
	the right to remove us off the map and G.P.S.? We as TAX payers Speak out (AGA)
*** ,	G.P.S. We AS TAX payers Speak out (AGA)
	BALM IS Also A Historical Landmark
P	amela DIXON Pamela X 78 -
	of Postal Customer Signature of Postal Customer
	0. Box 286
15	Address ALM, FL. 33503 06/34/11
C:4. 04	nto and 7TD Co.4

Mail to: Cindy LeCompte
2203 N. Lois Ave
Tampa FL 33607-9998

* Must be received by JULY 6, 2011



Tents I Wish to make concerning the proposed discontinuance of the BALM Post wibe any favorable or unfavorable effects you ity or effectiveness of your postal services. re sewre then tent rent Mish to make concerning the proposed discontinuance of the BALM Post

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the BALM Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Because the post office is more secure 9 mail 30x. Because the can take importent mail and can steel my tolenting so we need are Post office for security

Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

well it helps the community Because we have 9 Since of security. That will elimate Findenty their and we have are post office a long time.

Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

We should leave are post office In my opointen

Because it recessory

MANUEL. BOMEZ.

ViceNIA. Some Z

Mailing Address

BALM. FX. 33503

City, State, and ZIP Code

Mail to: Cindy LeCompte 2203 N. Lois Ave Tampa FL 33607-9998

> Must be received by JULY 6, 2011

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the BALM Post Office.

1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.	
Unfavorable: I would have to drive further to	
get my mail. I would have to worry about packages being safe in a residential mail box. being safe in a residential mail box.	
being safe in a residential matter. being safe in a residential matter. being safe in a residential matter. on vacation my mail is so on vacation my mail is so 2. Effect on Your Community. Please describe any favorable or unfavorable effects that	'M
on vacation my mail 13 3	4)+
you believe the proposal would have on your community. Rolm a community.	ty
The post office makes Balm a community. The post office makes Balm a community.	•
people have a place that determines the center of town. Without a post office the	re
top of Louis William a po	٠, ر
center of town F Balm mail delivery for	
really ignit a town of Balm, mail delivery for	
rural routes would be the city of Wimauma, 3. Other Comments. Please provide any other views or information that you believe the	
Dogtol Namico alcorda considerán docidiro estactara to adomt tacamonocol	
Why can't our Balm post office be the rural	
A = A + A + A + A + A + A + A + A + A +	
you're for all of that load and	
Let there be mail trucks that load and unload and delivered from Balm? Viminia Jennings (Tames) Virginia Lennings	
unload and delivered from surviva	
Training Court	-
Name of Postal Customer Signature of Postal Customer	
P.O. Box 402	
Mailing Address 5/2///	
Balm, FL 33503 5/31/11	
City, State, and ZIP Code Date	

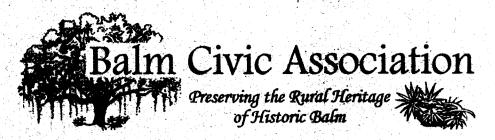
Docket # 1353954- 33503

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

P	ostal Services	Daily	Weekly	Monthl	y Never
а	. Buying Stamps			<u> </u>	
b	. Mailing Letters		<u> </u>		Γ
С	. Mailing Parcels	Π.			
d	Pick up Post Office box mail				.
e	. Pick up general delivery mail	.			
f.	Buying money orders		E		
g	. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	.			5
h	. Sending Express Mail	Γ	Γ		C
i.	Buying stamp-collecting material	Γ	Г	[P
C	Other Postal Services				_
а	. Entering permit mailings	C YES	S NO)	?
b	. Resetting/using postage meter	□ _{YES}	S NC)	
N	Ionpostal Services		. ,	······	
а	Picking up government forms (such as tax forms)	E YES	S IT NO	Land Control of the C	
b	. Using for school bus stop	C YES	S TO NO)	
· c	. Assisting senior citizens, persons with disabilities, etc. \mathcal{V}	r YES	s I NO)	
	If yes, please explain:				
C	1. Using public bulletin board not have a public !!	T YES	s No) ·	
E	o. Other trilletin board!	C YES	s T. NO)	
	If yes, please explain:	· · · · · · ·			
o -	Do you pass another Post Office during business hours while traveling to or from work	or shopp	na or for	persona	I needs?
2. L	o you pass another Post Office during business hours write traveling to or from work	YE:			. 110000
	If yes, please explain:				

If you previously received carrier delivery, there will be no change to your delivery service --- proceed to question 4. If you 3. previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service? Better No Opinion Just as Good Worse If yes, please explain: 4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? 1 Shopping Riverview Personal needs Banking **Employment** Social needs 5. Do you currently use local businesses in the community? Yes If yes, would you continue to use them if the Post Office is discontinued? Name: Telephone: Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



March 30, 2011

Dear Mr. Middleton:

I am writing on behalf of the members of the Balm Civic Association to strongly oppose the closing of the Balm Post Office.

The Balm community, in existence since the late 19th century, has valued the presence of our post office since 1905, for over 100 years. The Balm Post Office is one of the oldest in Hillsborough County.

Our post office is very important to the residents of Balm, providing the usual postal services as well as serving as the very heart of our tiny rural community. People meet at the post office — it is much more than a mere purveyor of postage.

People do not want to have to drive all the way to Wimauma for their postal services. With the cost of gas rising by the day, this would be an added hardship for many residents. The post office also serves a significant number of our Hispanic community.

Balm does not have any other federal government offices/ buildings/services...the post office is the only one we have and we want to keep it by whatever means possible.

Though the 2010 census appears to reflect "no growth" in the Balm area, that will no doubt change in the future and Balm will continue to need our post office. Please do not close our post office — its importance to the Balm community is huge — far exceeding its size.

Sincerely, Marcelly O Steen

Marcella O'Steen, President Balm Civic Association POB 283

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the BALM Post Office.

1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Travel To The Post Office. The Distance Is Much Too Far. Route Boxes Are

Unsafe For Our Receivables, Due to Theft. We Have Seen People Going Into

Boxes That Do Not Belong To Them Right Here In Our Community. We Will

Have To Change Our Mailing Procedures Should Balm Lose Our Post Office.

2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Balm People Are Like Family. Several Generations Grew Up In This Postal Community Of Balm, 33503. Balm, Fl. 33503 Is Our Heritage. For You To Totally Disregard The Attachment Of Our Community To Our Balm Post Office Speaks Loudly To The "Don't Care" Attitude You Have To Our Small Community.

3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

We Were Told PERSONALLY, At The Meeting At The Post Office, By YOUR
Postal Authorities, That Our Zip Code Of 33503 Would Be Preserved In The
National Directory. They Lied. When I Went To Pay My Bill Online With TECO
It Would Not Take 33503, Only 33598. When We Give Truck Drivers GPS
Address, It Will Not Take 33503, Only 33598. To You, People DON'T Matter.

Name of Postal Customer	Signature of Postal Customer
STURRI & PATTI GUDDSON	Honor no Forder
Mailing Address P. D. Bx 35 Bx 35	3503. 14 June 2011
City, State, and ZIP Cod	Manager Langer Langer Langer & Date

Mail to: Cindy LeCompte
2203 N. Lois Ave
Tampa FL 33607-9998

*Must be received by July 6, 2011

Docket: 1353954 - 33503 Item Nbr: 34 Page Nbr: 1

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the BALM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

We need ow postagies. It is very handy for mailing packages + ex

Robert B. & Bakbara, Acy Bakbara May Name of Postal Customer Signature of Postal Customer Po Box 101

Mailing Address

Balm Il. 33503-0101

City, State, and ZIP Code

5/10/11 /Date/

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthl	y Never
a.	Buying Stamps	*			
b.	Mailing Letters		Γ.,	Γ	П
C.	Mailing Parcels	Ī	X	Г	 :
d.	Pick up Post Office box mail	X	Г		<u> </u>
e.	Pick up general delivery mail		Γ,		
f.	Buying money orders	Π	X		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		×		
h.	Sending Express Mail		X	П	
i.	Buying stamp-collecting material	Γ	Γ.	Г	X
Otl	ner Postal Services				
a.	Entering permit mailings	YES YES	s D NO	•	
b.	Resetting/using postage meter	YES	S NO)	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES YES	S NO)	
b.	Using for school bus stop	T YES	NO.)	
c.	Assisting senior citizens, persons with disabilities, etc.	T YES	s X NO)	
	If yes, please explain:				<u> </u>
		V			
d.	Using public bulletin board	YES	s No)	
e.	Other	YES	S C NO	·	
	Social exchange of information assistance.				
. Do	you pass another Post Office during business hours while traveling to or from work		ng, or tor	personal	needs?
		T YES	s 💢 NC)	
	If yes, please explain:		<u>.</u>		

If you previously received carrier of 3. previously received Post Office be route delivery service compares to	ox service or general delivery serv	o your delivery service — procedice, complete this section. How	ed to question 4. If you do you think carrier
Better	Just as Good	No Opinion	Worse
	il box opens and the	1 1 1 1	1-
no mail for mi	les down calleta.		
4. For which of the following do you	//)	I that apply.) Where do you go t	o obtain these services?
	Shopping Kiverius	Brandon	
	Personal needs Byands	<u>29</u>	
	Banking Kyeriew	Juskin	
	Employment Byandon		
	Social needs Kive we	w, Brandon	
5. Do you currently use local busin	nesses in the community?		
Yes No			
If yes, would you continue to us	e them if the Post Office is discon	tinued?	
Yes No			
Name: Ryan & Mela	dy Jolley		
Address: PD Box 41	8		
Telephone: \$13 - \(\rightarrow 33 - 50\)	002		
Date: 4 8 11			
			5 and the short has
Please add any additional comment complete this questionnaire.			
This post office the historical	has been in open	work keeping	the post
the historical	value alone 19 alm has very l	ittle communic	by Community
Services - Pleas	se do not take	the one seri	office for
desperately New	se do not take ed. We have u ears.	30 100 PU-1	
Sincorely			
Ryana Melody	Jolley		

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the BALM Post

1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effect.
The state of the s
I've willing a block of the Balm Post Millian I do it
think we will get home delivery as me live an a socalled
grinate street " (Scart St.) If no delivery we mail have to drive
to Wimawna to get au mail. approx 6 miles 12 round trig
2. Effect on Your Community Please described
2. Effect on Your Community. Please describe any favorable or unfavorable effects that
The Bahm Post Office is the focal point of
ou connext
the state of the s
TUGSE DEDVICE any other winks.
a distribution to adopt the proposal
How much will it cost to have a POBox below to
a the Windung Post Office. Und can un +:11
have home toute delivery wing the vimour Address? Zip Jeel? Man (a and
if one have a Box at the tringing fortalling
Leel 3 mary Carre
Name of Postal Customer Signature of Postal Customer
Mailing Address
City, State, and ZIP Code
Date

Sortheast Landfill

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

P	ostal Services	Daily	Weekly	Month!	y Never
а	Buying Stamps			区	je vene
b	Mailing Letters		I	区	Γ
C	Mailing Parcels	.	Γ	Г	K
⊸ d	Pick up Post Office box mail	.	- []	· 1	
е	Pick up general delivery mail	区			
f.	Buying money orders	П	Г	Γ.	区
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ.			×
h	Sending Express Mail	Γ	Γ	Г	区
i.	Buying stamp-collecting material	Γ	.	Γ	K
C	ther Postal Services				
а	. Entering permit mailings	C YES	SK NC)	
b	. Resetting/using postage meter	□ _{YE}	S NO)	
N	onpostal Services				
а	Picking up government forms (such as tax forms)	T YES	s 🗖 NC)	
b	. Using for school bus stop	T YES	s 🔀 NC)	
С	. Assisting senior citizens, persons with disabilities, etc.	T YES	s K NC)	
	If yes, please explain:			<u></u>	
d	. Using public bulletin board	Γ _{YE}	s T NC)	
е	Other	☐ YE	s T NO)	
	If yes, please explain:				
2. E	o you pass another Post Office during business hours while traveling to or from work	, or shopp	ng, or for	persona	I needs?
			s X NC		
	If yes, please explain:				

		Better	Just as Good		No Opinion	Worse
<u>If y</u>	es, plea	ase explain:				
_					,	
r whi	ch of th	e following do y	ou leave your community? (Ch	eck all that app	ly.) Where do you g	o to obtain these serv
	نون رست دار د	· · · · · · · · · · · · · · · · · · ·	Personal needs	·	· :	
			Banking			
			Employment			
			Social needs			
·	Į,	Yes you continue to	usinesses in the community? No use them if the Post Office is o	liscontinued?		
yes	would :	Yes Yes Yes Yes	No use them if the Post Office is o	liscontinued?		
yes,	would	Yes Yes Yes Yes	No use them if the Post Office is o		ψ 3	
·	would C	Yes Touthe to Yes Touthe	No use them if the Post Office is a No		α 3	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

City, State, and ZIP Code

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the BALM Post Office.

Office.	
1.	Effect on Your Postal Services. Describe any favorable of unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
	believe the proposal would have on the regularity of effective states of your postal services.
	This is the lest place to do
	This is the best place to do my shipping, mailing, stamps etc. I love it-!
and the second s	I love it!
2.	Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
	` ~
	It makes us a community.
	It makes us a community We won't be any part of a Community Who it. Other Comments. Please provide any other views or information that you believe the
	wo it.
3.	
	Postal Service should consider in deciding whether to adopt the proposal.
	Postal Service should consider in deciding whether to adopt the proposal. Lower this Post Mice Do NOT CLOSE
	CLOSE
^	
H	nu Thomas
Name of	f Postal Customer Signature of Postal Customer
	35 Burnett A.
	Address

Date

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BALM Post Office for each of the following:

	Pos	stal Services	Daily	Weekly	Monthly	y Never
	a.	Buying Stamps			₹	and the same
	b.	Mailing Letters	.	10	<u> </u>	Π
	C.	Mailing Parcels		#	-	
	d.	Pick up Post Office box mail		77	Γ.	
	е.	Pick up general delivery mail	Γ	Ø		. [
	f.	Buying money orders	Г	<u></u> ;	T	Ø
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	1		B	
	h.	Sending Express Mail	Γ		B	П
	i.	Buying stamp-collecting material	Γ	Γ	Γ	D
	Oth	er Postal Services				
	a.	Entering permit mailings	T YES	NO NO		
	b.	Resetting/using postage meter	□ YES	NO NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	C YES	NO B		•
	b.	Using for school bus stop	C YES	NO NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	T YES	S TO NO		
		If yes, please explain:		_	-	
	d.	Using public bulletin board	₿ YES	S NO	·	
	е.	Other	r YES	S NO		
		If yes, please explain:				·
2.	Do	you pass another Post Office during business hours while traveling to or from work,	or shoppi		personal	needs?
		If yes, please explain:				

Better	Just as Goo	d	No Opinion	5 Worse
If yes, please explain:				

which of the following do	you leave your community	v? (Check all that ann	ly.) Where do you go to obtai	in these se
Wilding and tollowing ad	Shopping	Rivervizu	Big Bend & d	
	Personal needs	Riverview	Big Bend Rd	
	Banking	Riverview	Big Bend Rd	
	Employment			
	Social needs	Rivervlew	Big Bend Rd	
	ousinesses in the commun	ity2		
	•	rty:		
Yes	No	•		
Yes, would you continue to		·		
Yes	No	·		
Yes, would you continue to	No o use them if the Post Offi	·		
Yes, would you continue to	No o use them if the Post Offi	·	·	
Yes, would you continue to	No o use them if the Post Offi	·	·	
Yes Yes Yes Yes	No o use them if the Post Offi	·		
Yes Yes Yes Yes	No o use them if the Post Offi	·		

complete this questionnaire.





2.

Docket: 1368823 - 34739

Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the KENANSVILLE Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never	
a.	Buying Stamps			M		
b.	Mailing Letters		X			
c.	Mailing Parcels				<u>-</u>	
d.	Pick up Post Office box mail					
е,	Pick up general delivery mail		X		口	
f.	Buying money orders			X		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X	
,h.	Sending Express Mail				X	
i.	Buying stamp-collecting material				区	
Oth	er Postal Services					
a.	Entering permit mailings	YES	₩ NO			
b.	Resetting/using postage meter	YES	W NO			
Nonpostal Services						
a.	Picking up government forms (such as tax forms)	YES	II NO			
b.	Using for school bus stop	YES	II NO			
C.	Assisting senior citizens, persons with disabilities, etc.	YES	1 NO			
	If yes, please explain:					
d .	Using public bulletin board	YES	MO NO			
e.	Other	YES	LY NO			
	If yes, please explain:					
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?						
		YES	NO 🔀			
	If yes, please explain:					

No Customer

3.	previously	received Post Offic	rier delivery, there will be no ch se box service or general delive Il compare to your previous sen	ange to your delivery service — procee ry service, complete this section. How o vice?	d to question 4. If you do you think carrier route
		Better	Just as Good	No Opinion	Worse
	If yes,	, please explain:			
4.	For wh		do you leave your community?	(Check all that apply.) Where do you g	o to obtain these
	4	Shopping			
		Personal needs			
	×	Banking			
		Employment			
	\square	Social needs			
_	Dayo	u aurrently use local	businesses in the community?		
5.	DO you	Yes No			
	If yes,		to use them if the Post Office i	s discontinued?	
	•	Yes No			
Nar	ne:				
Adc	iress:				
Auc	1000.				
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Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Docket: 1353954 - 3350; Item Nbr: 34 Page Nbr: 1	salwas already submitted Q, so not part of their official vecord Optional Comment Form				
to H	Q, so not part of their official vecord Optional Comment Form				
Following are Office.	comments I wish to make concerning the proposed discontinuance of the BALM Post				
CII	1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. Reduced mail service and/or semisty - self andent.				
On Ru	Low bay insien and seldom drive to Winsums and for				
2. Effe you	ct on Your Community. Please describe any favorable or unfavorable effects that believe the proposal would have on your community.				
	Loss of identity, Swallowed by Wincuma or Ruesview, both many miles away				
ere jako karon kan j					
1 084	er Comments. Please provide any other views or information that you believe the discretized Service should consider in deciding whether to adopt the proposal.				
A September 1989	Suggest reducing hours opens but keep loves rulable 24/7 @ Balum PC.				
EDV	VARD E. WILSON Edward & Stelin				
Name of Postal	Customer Signature of Postal Customer Signature of Postal Customer				
Mailing Addres	The state of the s				
	M PL 33503 JUNE 9, 2011				
City, State, and	ZIP Code Date				
	Mail to: Gindy LeCompte (33/380)				
44	7203 N. Lois Ave Tampa FL 33607-9998				
יט זען אב	st be received by JULY 6, 2011				



DANIEL DIXON **POB 286** BALM, FL 33503

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Balm Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.
- Even though some of the PO Box numbers are the same at Balm and at Wimauma, you will retain your unique Balm address and unique zip code, 33503. Many Post Offices have duplicate numbering, it is your zip code that segregates your mail.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

Leroy Middleton

Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



MANUEL GOMEZ PO BOX 381 BALM, FL 33503

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Balm Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

 Our proposal is to move your current PO Boxes to Wimauma Post Office. You will not be required to erect or use a roadside mailbox.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

Leroy Middleton Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



VIRGINIA JENNINGS PO BOX 402 BALM, FL 33503

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Balm Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Our proposal is to move your current PO Boxes to Wimauma Post Office. You will not be required to erect or use a roadside mailbox.
- You express concern about the number of miles on the customer notification letter Regrettably, we are in dire economic times. We understand that moving the Balm office will require a longer drive. We are using all means at our disposal to investigate this potential closing study and make the most informed decision possible with the least impact on our customers.
- · According to U.S. Postal Standards, all customers are entitled to one form of free delivery. Establishment of delivery routes and their office origination is contingent on many factors, both internal and external. We have determined that it would not be cost-effective to establish a rural route from Balm Post Office.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

Leroy Middleton Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



MARCELLA AND KERMIT O'STEEN PO BOX 212 BALM, FL 33503

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Balm Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

· Our proposal is to move your current PO Boxes to Wimauma Post Office. You will not be required to erect or use a roadside mailbox.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

Leroy Middleton Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



BALM CIVIC ASSOCIATION PO BOX 283 BALM, FL 33503

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Balm Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about how the loss of the Post Office would negatively impact the historical dimension of the community. The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses. Although Balm Post Office is a well-known landmark, it is not a Florida Historical landmark.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
- You express concern about the number of miles on the customer notification letter Regrettably, we are in dire economic times. We understand that moving the Balm office will require a longer drive. We are using all means at our disposal to investigate this potential closing study and make the most informed decision possible with the least impact on our customers.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

Leroy Middleton Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



STUART AND PATTI GOODSON

POB 35 BALM, FL 33503

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Balm Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

 You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

Leroy Middleton

Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



STUART AND PATTI GOODSON

PO BOX 35 BALM, FL 33503

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Balm Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

 You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

Leroy Middleton Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



ROBERT AND BARBARA GAY PO BOX 101 BALM, FL 33503

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Balm Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

Leroy Middleton

Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



VIRGINIA JENNINGS PO BOX 402 BALM, FL 33503

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Balm Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

• You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

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Sincerely,

Leroy Middleton Manager, Post Office Operations 2203 N Lois Avenue Ste 1032

Docket: 1353954 - 33503 Item Nbr: 38 Page Nbr: 10



10/07/2011

RYAN AND MELODY JOLLEY PO BOX 418 BALM, FL 33503

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Balm Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

You expressed a concern about how the loss of the Post Office would negatively impact the historical dimension of the
community. The Postal Service is helping to preserve the community name by continuing the use of the Community name in
addresses. Although we are aware that the Balm Post Office is a treasured landmark, it is not classified as an historical
landmark. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and
residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

Leroy Middleton Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



JOEL AND MARY CAPPS PO BOX 103 BALM, FL 33503

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Balm Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about how the loss of the Post Office would negatively impact the historical dimension of the
 community. The Postal Service is helping to preserve the community name by continuing the use of the Community name in
 addresses. Although we are aware that the Balm Post Office is a treasured landmark, it is not classified as an historical
 landmark. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and
 residences in town.
- Regrettably, we are in dire economic times. We understand that moving the Balm office will require a longer drive. We are using
 all means at our disposal to investigate this potential closing study and make the most informed decision possible with the least
 impact on our customers. We understand that the Balm Post Office is a convenience for its residents. However, the Postal
 Service feels that it can provide secure and efficient service from the Wimauma Post Office. There are many services that you
 may obtain at USPS.gov website, including package pickup and stamps by mail.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

Leroy Middleton Manager, Post Office Operations 2203 N Lois Avenue Ste 1032 Tampa, FL, 33607-7132



JOEL AND MARY CAPPS PO BOX 103 BALM, FL 33503

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Balm Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

The cost of renting a PO Box at Wimauma will be the same as the cost at the Balm Post Office. Since you pay for box rental, you would be entitled to curbside delivery at no cost if you so choose. Your curbside delivery would be for mail addressed to your physical Wimauma address and Wimauma zip code, and mail sent to your Balm PO Box number and zip code would go to your PO Box at Wimauma.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

Leroy Middleton Manager, Post Office Operations 2203 N Lois Avenue Ste 1032

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10/07/2011

SOUTHEAST LANDFILL PO BOX 627 BALM, FL 33503

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Balm Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

Leroy Middleton Manager, Post Office Operations

2203 N Lois Avenue Ste 1032 Tampa, FL, 33607-7132

Docket: 1353954 - 33503 Item Nbr: 38 Page Nbr: 14



10/07/2011

AMY THOMAS 13435 BURNETT RD WIMAUMA, FL 33598

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Balm Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

• You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

Leroy Middleton Manager, Post Office Operations 2203 N Lois Avenue Ste 1032

Docket: 1353954 - 33503 Page Nbr: 15



10/07/2011

PAMELA DIXON **PO BOX 286** BALM, FL 33503

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Balm Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about having to travel to another Post Office for service. Our proposal is to move your current PO Boxes to Wimauma Post Office. You will not be required to erect or use a roadside mailbox. If you do elect to use curbside delivery, services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. Regrettably, we are in dire economic times. We understand that moving the Balm office will require a longer drive. We are using all means at our disposal to investigate this potential closing study and make the most informed decision possible with the least impact on our customers.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

Leroy Middleton

Manager, Post Office Operations 2203 N Lois Avenue Ste 1032



EDWARD WILSON PO BOX 73 BALM, FL 33503

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Balm Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
- We understand that the Balm Post Office is a convenience for its residents. However, the Postal Service feels that it can
 provide secure and efficient service from the Wimauma Post Office. There are many services that you may obtain at USPS.gov
 website, including package pickup and stamps by mail.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Tracey Duran at (813) 354-6135.

Sincerely,

Leroy Middleton Manager, Post Office Operations 2203 N Lois Avenue Ste 1032

Title:

Tele No:



A. Office							
Name: BALM					State: FL	Zip (Code: 33503
Area: SOUTH				District:	SUNCOAST PFC		_
Congressional Dis EAS Grade:	trict: 12th 13			County:	HILLSBOROUGH Finance Number	: 11049	<u> </u>
Post Office:		Classified Station	ļ_		Classified Branch		CPO
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Prepared by:	Tracey Dura	n			I	Date:	10/07/2011
r	,						

(601) 306-6569

Fax No:

SUNCOAST PFC Post Office Review Coordinator

(813) 354-6135

Analysis of 60-Day Posting Comments

Number of comments returned

Total questionnaires distributed	40
Favorable comments	0
Unfavorable comments	22
No opinon expressed	0
Total comments returned	22

Postal Concerns

The following postal concerns were expressed

Concern (UnFavorable):

Box at Wimauma and curbside delivery

Response:

The cost of renting a PO Box at Wimauma will be the same as the cost at the Balm Post Office. Since you pay for box rental, you would be entitled to curbside delivery at no cost if you so choose. Your curbside delivery would be for mail addressed to your physical Wimauma address and Wimauma zip code, and mail sent to your Balm PO Box number and zip code would go to your PO Box at Wimauma.

2 Concern (UnFavorable):

Customer stated that driving the number of miles listed between the offices would create a financial hardship.

Resnonse

Regrettably, we are in dire economic times. We understand that moving the Balm office will require a longer drive. We are using all means at our disposal to investigate this potential closing study and make the most informed decision possible with the least impact on our customers.

Concern (UnFavorable):

Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.

Response

The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses. Although we are aware that the Balm Post Office is a treasured landmark, it is not classified as an historical landmark. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Concern (UnFavorable):

 Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.

Resnonse

The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses. Although Balm Post Office is a well-known landmark, it is not a Florida Historical landmark.

Concern (UnFavorable):

Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.

Response:

The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses. Although we are aware that the Balm Post Office is a treasured landmark, it is not classified as an historical landmark. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

6. Concern (UnFavorable):

Customers expressed concern for loss of community identity.

Response

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

Concern (UnFavorable):

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

Response

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

Concern (UnFavorable):

Customers questioned the economic savings of the proposed discontinuance.

Response

Carrier service is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.

Concern (UnFavorable):

Customers were concerned about having to travel to another Post Office for service.

Response

Our proposal is to move your current PO Boxes to Wimauma Post Office. You will not be required to erect or use a roadside mailbox. If you do elect to use curbside delivery, services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. Regrettably, we are in dire economic times. We understand that moving the Balm office will require a longer drive. We are using all means at our disposal to investigate this potential closing study and make the most informed decision possible with the least impact on our customers.

Concern (UnFavorable):

Customers were concerned about mail security.

Response

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

11. Concern (UnFavorable):

Establish rural route in Balm

Response:

According to U.S. Postal Standards, all customers are entitled to one form of free delivery. Establishment of delivery routes and their office origination is contingent on many factors, both internal and external. We have determined that it would not be cost-effective to establish a rural route from Balm Post Office.

12 Concern (UnFavorable):

Hardship to drive to new Post Office

Paenonea

Regrettably, we are in dire economic times. We understand that moving the Balm office will require a longer drive. We are using all means at our disposal to investigate this potential closing study and make the most informed decision possible with the least impact on our customers. We understand that the Balm Post Office is a convence for its residents. However, the Postal Service feels that it can provide secure and efficient service from the Wimauma Post Office. There are many services that you may obtain at USPS.gov website, including package pickup and stamps by mail.

13. Concern (UnFavorable):

Mail theft

Response:

Our proposal is to move your current PO Boxes to Wimauma Post Office. You will not be required to erect or use a roadside

14. Concern (UnFavorable):

Mail theft/security

Response:

Our proposal is to move your current PO Boxes to Wimauma Post Office. You will not be required to erect or use a roadside mailbox.

15. Concern (UnFavorable):

Mail theft/security

Response:

Our proposal is to move your current PO Boxes to Wimauma Post Office. You will not be required to erect or use a roadside mailbox.

16. Concern (UnFavorable):

No Concern

Response:

We understand that the Balm Post Office is a convenience for its residents. However, the Postal Service feels that it can provide secure and efficient service from the Wimauma Post Office. There are many services that you may obtain at USPS.gov website, including package pickup and stamps by mail.

17. Concern (UnFavorable):

The PO Boxes at Wimauma are duplicate numbers of the PO Boxes currently at Balm.

Response:

Even though some of the PO Box numbers are the same at Balm and at Wimauma, you will retain your unique Balm address and unique zip code, 33503. Many Post Offices have duplicate numbering, it is your zip code that segregates your mail.

18 Concern (UnFavorable):

You expressed a concern about traveling to the Wimauma or Riverview Post Offices for service.

Response:

We understand that the Balm Post Office is a convenience for its residents. However, the Postal Service feels that it can provide secure and efficient service from the Wimauma Post Office. There are many services that you may obtain at USPS.gov website, including package pickup and stamps by mail.

Nonpostal Concerns

The following nonpostal concerns were expressed

Concern (UnFavorable):

Customer stated that driving the number of miles listed between the offices would create a financial hardship

Response:

Regrettably, we are in dire economic times. We understand that moving the Balm office will require a longer drive. We are using all means at our disposal to investigate this potential closing study and make the most informed decision possible with the least impact on our customers.

Concern (UnFavorable):

Customers expressed concern for loss of community identity.

Response

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

Concern (UnFavorable):

Customers were concerned about the loss of a gathering place and an information center.

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

4. Concern (UnFavorable):

No Concern

Response:

We understand that the Balm Post Office is a convenience for its residents. However, the Postal Service feels that it can provide secure and efficient service from the Wimauma Post Office. There are many services that you may obtain at USPS.gov website, including package pickup and stamps by mail.

Posting Round Date:

Date of Removal: 07/06/2011

Removal Round Date:

PROPOSAL TO CONSOLIDATE THE BALM, FL POST OFFICE AND CONTINUE TO PROVIDE A INDEPENDENT POST OFFICE (REVISED)

DOCKET NUMBER 1353954 - 33503

Response:

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to consolidate the Balm, FL Post Office and provide delivery and retail services by a independent post office under the administrative responsibility of the Wimauma Post Office, located five miles away.

A classified branch is operated by carreer postal employees and provides the same services as an independent post office, except for postage meter setting and acceptance of permit mail.

The postmaster position became vacant when the postmaster was promoted on June 05, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Office is currently vacant. There is an office (Wimauma) approximately 5.4 miles of the Balm office that can easily accommodate the retail and box section.

The Balm Post Office, an EAS-13 level, provides service from 08:00 - 12:30 - 13:00 - 15:00 Monday - Friday, Closed Saturday and lobby hours of 24 hrs on Monday - Friday and 24 hrs on Saturday to 261 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 36 transaction(s) accounting for 43 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by independent post office. Office receipts for the last 3 years were: \$59,177 (154 revenue units) in FY 2008; \$56,819 (148 revenue units) in FY 2009; and \$53,012 (138 revenue units) in FY 2010. There were two permit mailer(s) or postage meter customer(s).

The classified branch will provide much of the same services as a post office, except for permit mail acceptance and postage meter settings. Retail service is also available at the Wimauma Post Office, an EAS-18 level office located 5.4 miles away. Window service hours are from 09:00 - 16:00, Monday through Friday, and Closed on Saturday. There are 629 post office boxes available.

On April 13, 2011, representatives from the Postal Service were available at Balm Post Office to answer questions and provide information to customers. 53 customer(s) attended the meeting.

On April 03, 2011, 195 questionnaires were distributed to delivery customers of the Balm Post Office. Questionnaires were also available over the counter for retail customers at the Balm Post Office. 53 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 28 unfavorable, and 25 expressed no opinion.

If this proposal is implemented, delivery services will be provided by the Wimauma Post Office, an EAS-18 level office. Retail and PO Box service will still be available at the Balm Post Office.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	Concern:	Customers expressed concern for loss of community identity
	Response:	The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2.	Concern:	Customers expressed concern for loss of community identity
	Response:	The customer expressed a concern about the loss of your PO Box. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
3.	Concern:	Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or

with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Customers expressed concern that postal employees at the adminoffice Post Office are rude

The customer expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

Customers felt the route should emanate from Riverview Post Office because that office is closer

The customer expressed a question about where the route should emanate from. The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. Although Riverview is closer for some customers, Wimauma is closer for others.

Customers were concerned about a change of address

The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

Customers were concerned about a change of address

The customer expressed a concern about a change in address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. Changes in your insurance rates would indeed be an unfortunate side effect of the office closing. We understand that this may create an additional hardship on your household. Please know that we are striving to take every aspect—both good and bad—into account before making our next review determination.

Customers were concerned about later delivery of mail

The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

Customers were concerned about mail security

4. Concern:

Response:

5. Concern:

Response:

6. Concern:

Response:

7. Concern:

Response:

8. Concern:

Response:

Response:

10. Concern:

Response:

11. Concern:

Response:

12. Concern:

Response:

13. Concern:

Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Stop Saturday delivery

The discontinuance of Saturday delivery is currently being reviewed at the Congressional level.

You expressed a concern about traveling to another post office for service

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point.

You expressed a concern that they requested and were denied rural delivery service

The customer expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

You were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point.

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point.

15. Concern:

Box at Wimauma and curbside delivery

Response:

The cost of renting a PO Box at Wimauma will be the same as the cost at the Balm Post Office. Since you pay for box rental, you would be entitled to curbside delivery at no cost if you so choose. Your curbside delivery would be for mail addressed to your physical Wimauma address and Wimauma zip code, and mail sent to your Balm PO Box number and zip code would go to your PO Box at Wimauma.

16. Concern:

Customer stated that driving the number of miles listed between the offices would create a financial hardship.

Response:

Regrettably, we are in dire economic times. We understand that moving the Balm office will require a longer drive. We are using all means at our disposal to investigate this potential closing study and make the most informed decision possible with the least impact on our customers.

17. Concern:

Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.

Response:

The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses. Although we are aware that the Balm Post Office is a treasured landmark, it is not classified as an historical landmark. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

18. Concern:

Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.

Response:

The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses. Although Balm Post Office is a well-known landmark, it is not a Florida Historical landmark.

19. Concern:

Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.

Response:

The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses. Although we are aware that the Balm Post Office is a treasured landmark, it is not classified as an historical landmark. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

20. Concern:

Customers expressed concern for loss of community identity.

Response:

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

21. Concern:

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

Response:

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs

of the community in a more cost effective manner.

Customers questioned the economic savings of the proposed 22. Concern:

discontinuance.

Response: Carrier service is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings

with this change.

Customers were concerned about having to travel to another Post Office for 23. Concern:

Our proposal is to move your current PO Boxes to Wimauma Post Office. Response:

You will not be required to erect or use a roadside mailbox. If you do elect to use curbside delivery, services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. Regrettably, we are in dire economic times. We understand that moving the Balm office will require a longer drive. We are using all means at our disposal to investigate this potential closing study and make the most informed decision possible with

the least impact on our customers.

24. Concern: Customers were concerned about mail security.

Response: Customers may place a lock on their mailboxes. The mailbox must have a

slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and

does not accept keys for this purpose.

25. Concern: Establish rural route in Balm

According to U.S. Postal Standards, all customers are entitled to one form Response:

of free delivery. Establishment of delivery routes and their office origination is contingent on many factors, both internal and external. We have determined that it would not be cost-effective to establish a rural route from

Balm Post Office.

26. Concern: Hardship to drive to new Post Office

Response: Regrettably, we are in dire economic times. We understand that moving

the Balm office will require a longer drive. We are using all means at our disposal to investigate this potential closing study and make the most informed decision possible with the least impact on our customers. We understand that the Balm Post Office is a convenience for its residents. However, the Postal Service feels that it can provide secure and efficient service from the Wimauma Post Office. There are many services that you may obtain at USPS.gov website, including package pickup and stamps by ma

27. Concern: Mail theft

Our proposal is to move your current PO Boxes to Wimauma Post Office. Response:

You will not be required to erect or use a roadside mailbox.

Mail theft/security 28. Concern:

Response: Our proposal is to move your current PO Boxes to Wimauma Post Office.

You will not be required to erect or use a roadside mailbox.

29. Concern: Mail theft/security

Response: Our proposal is to move your current PO Boxes to Wimauma Post Office.

You will not be required to erect or use a roadside mailbox.

The PO Boxes at Wimauma are duplicate numbers of the PO Boxes 30. Concern: currently at Balm.

37. Concern:

Even though some of the PO Box numbers are the same at Balm and at Response: Wimauma, you will retain your unique Balm address and unique zip code, 33503. Many Post Offices have duplicate numbering, it is your zip code that segregates your mail. You expressed a concern about traveling to the Wimauma or Riverview 31. Concern: Post Offices for service. Response: We understand that the Balm Post Office is a convenience for its residents. However, the Postal Service feels that it can provide secure and efficient service from the Wimauma Post Office. There are many services that you may obtain at USPS.gov website, including package pickup and stamps by 32. Concern: Customer expressed a concern about nonpostal services Response: The customer expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency. 33. Concern: Customer expressed a concern about package delivery and pickup Response: You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. Customers asked why their post office was being discontinued while others 34. Concern: were retained The customer asked why the post office was being discontinued while Response: others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. Customers expressed concern for those customers with disabilities who are 35. Concern: not able to go to Wimauma Post Office to pick up their mail Response: The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. Customers expressed concern over a postal representative not being 36. Concern: customer oriented The customer expressed a comment that the postal representative's Response: community meeting notification letter was deceptive. If there was a misinterpretation of any of the data provided, that was not the intention of the Postal Service. The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

service. Concerns raised by the community will be investigated by the

Postal Service and appropriate actions will be taken.

Response:

38. Concern:

Response:

39. Concern:

Response:

40. Concern:

Response:

41. Concern:

Response:

The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

Customers felt the cost of postage was increasing while service was decreasing

The customer expressed a concern about the increasing cost of postage while service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

Customers felt the loss of a post office would have a detrimental effect on the business community

The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Customers wanted to know why the customer lines were so long at the Wimauma Post Office

The customer expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster soan monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

Customers were concerned about obtaining services from the carrier

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed

money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Some advantages of the proposal are:

Maintains a postal facility and retail outlet in the community.

2. Customers will continue to use the same mailing address and ZIP Code. There will be no

change to customers' addresses.

The unit will continue to provide nonpostal services, a community gathering place and

information center.

4. Provides the same retail service as an independent post office.

A savings for the Postal Service, which contributes in the long run to stable postage rates and

savings for customers.

Some disadvantages of the proposal are:

1. Loss of an independent post office in the community.

2. Loss of a postmaster position.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Balm is an unincorporated community located in HILLSBOROUGH County. The community is administered politically by Hillsborough Co.. Police protection is provided by the Hillsborough Co.. Fire protection is provided by the Hillsborough Co.. The community is comprised of Balm's geographic/economic make-up of the community is predominately agricultural farming and migrant workers, as well as a mix of retirees and self-employed residents., and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Balm Groves, Burch Landscaping, Hi-Temp Inc, Ambassador Racing, Delta Drywall Inc, Frankland Welding; J&K Wirelathing, Davis Farms, Goodson Farms, McCullough Grass Corp, Snyder Sales, WCP Construction, KG Performance, Alafia Riverfront, Alexander Aviation, Shelley Lakes Mine, Groff Fish Farm, SE Landfill/Waste Mgmt, Sun & Farm Groceries, My Store & Deli, Affordable Bookkeeping & Taxes, Powers Pride, Shell Point Charters, Dixie Donkey Ball Co, McClaine's Quality Care, Tropical Gardens, Cycles Outpost, Shoop Hay Service, Wink Stucco, Water Purification, Floors by Mike, Trans Farms, Stucco Specialist of FL, Inc, Niem's Farms, Wilkerson Tropical Fish, Falcon Towing, Lou Ross Citrus, Valley Fisheries. . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Balm Post Office will continue to be provided by the Balm Post Office.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. Concern:

Response:

Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Customer stated that driving the number of miles listed between the offices would create a financial hardship

Concern:

Response: Regrettably, we are in dire economic times. We understand that

moving the Balm office will require a longer drive. We are using all means at our disposal to investigate this potential closing study and make the most informed decision possible with the least impact on

our customers.

3. **Concern:** Customers expressed concern for loss of community identity.

Response: A community's identity derives from the interest and vitality of its

residents and their use of its name. The Postal Service is helping to

preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

Customers were concerned about the loss of a gathering place and

an information center.

Response: Residents may continue to meet informally, socialize, and share

information at the other businesses, churches and residences in town.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was promoted on June 05, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 84,241 with a breakdown as follows:

Postmaster Salary (EAS-13, No COLA)	\$ 56,810
Fringe Benefits @ 33.5%	\$ 19,031
Annual Lease Costs	<u>+ \$ 8,400</u>
Total Annual Costs	\$ 84,241
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	_ \$ 84,241

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to consolidate the Balm, FL Post Office and provide delivery and retail services by a independent post office under the administrative responsibility of the Wimauma Post Office, located five miles away.

The postmaster was promoted on June 05, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by independent post office.

The Balm Post Office provided delivery and retail service to 261 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 36. There are two permit mailers or postage meter customers.

A classified branch will continue to provide the same services as an independent post office, except for permit mailings and meter settings. There will be a loss of the postmaster position. However, the branch will be operated by career postal employees. To help preserve community identity, the community name and ZIP Code will be retained in the mailing address. Customers will experience no change in address. The Postal Service will save an estimated \$84,241 annually. The branch will be administered and supervised by the Postal Service to ensure that high standards of service are maintained.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Balm Post Office and Wimauma Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to consolidate this post office. If a final determination is made to consolidate this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

LEROY MIDDLETON
Manager, Post Office Operations

05/05/2011
Date

POS	U.S. Postal Service 1. Date POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Prepared				
Fact Sheet				_	
2. Post Office Name			04/28/2011 3. State and ZIP + 4 Code		
BALM			FL, 33503-9700		
4. District, Customer Service SUNCOAST PFC	Area, Custo SOUTHWES		6. County HILLSBOROUGH	7. Congres 12th	sional District
8. Reason for Proposal to Discontino		Emergency Suspend(Fiuspension	Reason and Date)	10. Proposed Permane	ent Alternate Service
(Wimauma) approximately 5.4 miles of	the	uspension			
Balm office that can easily accomodate retail and box section.	the				
11. St	affing			12. Hours of Service	
	5		a. Time M-F	Sat	Total
a. PM PM Vaca	incy Reason &	Date: was promoted	08:00 - 12:30 - 13:00 - 15:0	00 Closed	Window Hours
Occupied 06/05/2010					Per Week
b. OIC Career	No.	on-Career	a. Lobby Time M-F 24 hrs	Sat 24 hrs	32.50
c. Current PM POSITION Level (150) EAS-13	Downgrad	ed from EAS-13		I	I
d. No of Clerks- 0 No of Career- 0	No of Non	-Career- 1			
e. No of Others- 0 No of Career- 0	No of Non	-Career- 0			
13. Number of C	ustomers Serv	ed	14	4. Daily Volume (Pieces	5)
a. General Delivery		0	Types of Mail	Received	Dispatched
b. P.O. Box		261	a. First-Class	503	92
c. City Delivery		0	b. Newspaper	136	17
d. Rural Delivery		0	c. Parcel	11	11
e. Highway Contract Route Box		0	d. Other	1	3
f. Total		261	e. Total	651	123
g. No. Receiving Duplicate Service		0	f. No. of Postage Meters		2
h. Average No. Daily Transactions		35.60	g. No. of Permits		0
Finances a. FY 2008 2009 2010			Receipts \$ 59,177 \$ 56,819 \$ 53,012	b. EAS Step 1 PM Basic Salary (no Cola) \$ 56810	c. PM Fringe Benefits (33.5% of b.) \$19,031
		16a. Q	uarters	•	•
Postal Owned	Leased	(if Leased, Expiration Date)	01/31/2013	Annual Le	ease \$ 8400
30-day cancellation clause? Ye	s No	Evi	cted? Yes No	(if Yes, must vacate by)	
Located in: Business Ho	me Othe	er Su	itable alternate quarters avai	lable? Yes	No
16b. Explain:		1			
17. Schools, Churches and Organizat	ion in Service A	rea: No: 0	19. Administrative/Emana		
Balm Baptis Church, Balm Civic Assoc	ciation, Good Sa	amaritan Mission,	Name WIMAUMA	EAS Level 1	8 Miles Away 5.4
			Window Service Hours: M-I		SAT Closed
					SAT 24 hrs
			PO Boxes Available: 629	<u>'</u>	
18. Businesses in Service Area:		No: 0	20. Nearest Post Office (if	different from character	
	Temp Inc. Amb	_		EVS	•
Balm Groves, Burch Landscaping, Hi-Temp Inc, Ambassador Racing, Delta Drywall Inc, Frankland Welding; J&K Wirelathing, Davis Farms, Goodson			Name WIMAUMA	Level	Miles Away 5.4 SAT Closed
Farms, McCullough Grass Corp, Snyder Sales, WCP Construction, KG Performance, Alafia Riverfront, Alexander Aviation, Shelley Lakes Mine,		Window Service Hours: M-I Lobby Hours: M-I		SAT 24 hrs	
Groff Fish Farm, SE Landfill/Waste Mgmt, Sun & Farm Groceries, My Store & Deli, Affordable Bookkeeping & Taxes, Powers Pride, Shell Point			PO Boxes Available: 629	9	
Charters, Dixie Donkey Ball Co, McCla Cycles Outpost, Shoop Hay Service, V	aine's Quality C	are, Tropical Gardens,			
Floors by Mike, Trans Farms, Stucco S	Specialist of FL,	Inc, Niem's Farms,			
Wilkerson Tropical Fish, Falcon Towin	g, Lou Ross Cit	rus, Valley Fisheries.			
		21. Prej	pared by		
Printed Name and Title			Signature		Telephone No. AC () (813) 354-6135
PO Discontinuance Coordinator Name		Telephone No. AC ()	Location		[(0 10) 00 1- 0 100
TRACEY DURAN		(813) 354-6135	TAMPA, FL		



07/14/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record

BALM

Docket Number 1353954 - 33503

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

DAVID PATTERSON District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name,	State, ZIP Code:	BALM, FL, 33503-9700		
EAS Level:		13		
District:		SUNCOAST PFC	_	
County:		HILLSBOROUGH	_	
Congressiona	I District:	12th	_	
Proposal:		Close Consolidate	_	
Reason For P	ropsed:	was promoted		
Alternate Serv	rice Proposed:	Independent Post Office	_	
Customers Af	fected:		_	
Post Office	Box:	261		
General Del	ivery:	0	_	
Rural Route	:	0		
Highway Co	ntract Route (HCR):	0		
City Route:		0	_	
Intermediate	e Rural:	0	_	
Intermediate		0	_	
Total numb	er of customers:	261	_	
			_	
Dete	·			
Date	Action Office suspended. Reason suspended:			
	Suspension notice sent to Headquarters.			
06/05/2010	Postmaster vacancy occurred. Reason: was promo	ted		
	OIC: Career: 0 Noncareer: 1 Other Employee	s: 0		
03/02/2011	District manager authorization to study. Questionnaires sent to customers. Number sent: 19	05 Number Deturned: 53		
04/03/2011	Analysis: Favorable 0 Unfavorable 28 No Opini			
	Petition received. Number of signatures: 0		_	
	Concerns expressed: Congressional inquiry received: No			
	Concerns expressed:			
	Proposal and checklist sent to district for review.			
04/25/2011	Government Relations and Retail Operations notificattached).	ed by district 10 days before the 60-day posting (PS Form 4920		
04/20/2011	Proposal and invitation for comments posted and re	ound-dated.	_	
07/11/2011	Proposal and invitation for comments removed and		_	
	Comment Analysis: Favorable 0 Unfavorable 22 No Opinion 0 40			
None	Premature PRC appeal received.		_	
	Concerns expressed:			
04/28/2011 07/14/2011	Updated PS Form 4920 completed (if necessary). Certification of the official record.			
0771472011		t, Delivery and Retail, and copy of transmittal letter to vice	_	
	president, Area Operations.			
08/04/2011	Headquarters logged in official record (option entry Record returned to district for additional considerati		_	
	Record returned as not warranted.	OII.	_	
08/29/2011	Final determination posted at affected office(s) and	round-dated.	_	
	Final determination removed and round-dated.			
	Postal Bulletin Post Office Change Announcement No appeals letter received from Headquarters.	form sent to Headquarters.		
10/05/2011	Appeal to PRC received.		_	
	PRC opinion received on appeal:		_	
	Affirmed: Remanded: U: Address management systems notified to updated	SPS Withdrawn:		
	Discontinuance announced in Postal Bulletin No.:	Effective date:		
			—	
Review Coordi	nator/person most familiar with the case:			
	TDACEV DUDAN	(040) 054 0405		
	TRACEY DURAN Name/Title			
		·		
	TRACEY DURAN District Post Office Review Coordinator	(813) 354-6135 Telephone Number		
	District Fost Office Review Cooldinator	i eleptione number		



07/14/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA ROOM 5621 WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Balm Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Tracey Duran, Post Office Review Coordinator, at (813) 354-6135 or Leroy Middleton Manager Post Office Operations.

DAVID PATTERSON DISTRICT MANAGER

2203 N LOIS AVENUE STE 1032

TAMPA, FL 33607-7132

Enclosures:

One copy of record (http://hqcsopps.usps.gov/public/dis/4G/P1353954.pdf) Headquarters acknowledgment of receipt of official record (optional) Self-addressed envelope

cc: Vice President, SOUTHWEST Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the BALM was received by 08/04/2011.	
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding it	is status.

475 L'ENFANT PLAZA SW ROOM 6700 WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

*Note: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.

Date of Posting: 08/29/2011

Date of Removal: 09/30/2011

FINAL DETERMINATION TO CONSOLIDATE THE BALM, FL POST OFFICE AND CONTINUE TO PROVIDE A INDEPENDENT POST OFFICE

DOCKET NUMBER 1353954 - 33503

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to consolidate the Balm, FL Post Office and provide delivery and retail services by a independent post office under the administrative responsibility of the Wimauma Post Office, located five miles away.

A classified branch is operated by carreer postal employees and provides the same services as an independent post office, except for postage meter setting and acceptance of permit mail.

The postmaster position became vacant when the postmaster was promoted on June 05, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: Office is currently vacant. There is an office (Wimauma) approximately 5.4 miles of the Balm office that can easily accommodate the retail and box section.

The Balm Post Office, an EAS-13 level, provides service from 08:00 - 12:30 - 13:00 - 15:00 Monday - Friday, Closed Saturday and lobby hours of 24 hrs on Monday - Friday and 24 hrs on Saturday to 261 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 36 transaction(s) accounting for 43 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by independent post office. Office receipts for the last 3 years were: \$59,177 (154 revenue units) in FY 2008; \$56,819 (148 revenue units) in FY 2009; and \$53,012 (138 revenue units) in FY 2010. There were two permit mailer(s) or postage meter customer(s).

The classified branch will provide much of the same services as a post office, except for permit mail acceptance and postage meter settings. Retail service is also available at the Wimauma Post Office, an EAS- level office located 5.4 miles away. Window service hours are from 09:00 - 16:00, Monday through Friday, and Closed on Saturday. There are 629 post office boxes available.

On April 13, 2011, representatives from the Postal Service were available at Balm Post Office to answer questions and provide information to customers. 53 customer(s) attended the meeting.

On April 03, 2011, 195 questionnaires were distributed to delivery customers of the Balm Post Office. Questionnaires were also available over the counter for retail customers at the Balm Post Office. 53 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 28 unfavorable, and 25 expressed no opinion.

When this final determination is implemented, delivery services will be provided by the Wimauma Post Office, an EAS-18 level office. Retail and PO Box service will still be available at the Balm Post Office.

The proposal to consolidate the Balm Post Office was posted with an invitation for comment at the Balm Post Office and Wimauma Post Office from May 05, 2011 to July 06, 2011. The following additional concerns were received during the proposal posting period:

1. Concern:

Customers expressed concern for loss of community identity

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Customers expressed concern for loss of community identity

The questomer expressed a concern about the loss of your PO

The customer expressed a concern about the loss of your PO Box. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Concern:

3.

Response:

Response: The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. Customers expressed concern that postal employees at the adminoffice 4. Concern: Post Office are rude Response: The customer expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations. Customers felt the route should emanate from Riverview Post Office 5. Concern: because that office is closer Response: The customer expressed a question about where the route should emanate from. The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. Although Riverview is closer for some customers. Wimauma is closer for others. Customers were concerned about a change of address 6. Concern: Response: The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. 7. Concern: Customers were concerned about a change of address Response: The customer expressed a concern about a change in address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. Changes in your insurance rates would indeed be an unfortunate side effect of the office closing. We understand that this may create an additional hardship on your household. Please know that we are striving to take every aspect--both good and bad--into account before making our next review determination. Customers were concerned about later delivery of mail 8. Concern: Response: The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody

must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore,

when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

Customers were concerned about mail security

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Stop Saturday delivery

The discontinuance of Saturday delivery is currently being reviewed at the Congressional level.

You expressed a concern about traveling to another post office for service

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point.

You expressed a concern that they requested and were denied rural delivery service

The customer expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

You were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point.

9. Concern:

Response:

10. Concern:

Response:

11. Concern:

Response:

12. Concern:

Response:

13. Concern:

Response:

14. Concern: You were concerned about having to travel to another post office for service Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel Return Service. Carriers can also accept packages at the mailbox without a customer being present. provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. Concern: Box at Wimauma and curbside delivery 15. Response: The cost of renting a PO Box at Wimauma will be the same as the cost at the Balm Post Office. Since you pay for box rental, you would be entitled to curbside delivery at no cost if you so choose. Your curbside delivery would be for mail addressed to your physical Wimauma address and Wimauma zip code, and mail sent to your Balm PO Box number and zip code would go to your PO Box at Wimauma. Customer stated that driving the number of miles listed between the offices 16. Concern: would create a financial hardship. Regrettably, we are in dire economic times. We understand that moving Response: the Balm office will require a longer drive. We are using all means at our disposal to investigate this potential closing study and make the most informed decision possible with the least impact on our customers. Customers expressed concern about how the loss of the Post Office would 17. Concern: negatively impact the historical dimension of the community. Response: The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses. Although we are aware that the Balm Post Office is a treasured landmark, it is not classified as an historical landmark. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. Customers expressed concern about how the loss of the Post Office would Concern: 18 negatively impact the historical dimension of the community. Response: The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses. Although Balm Post Office is a well-known landmark, it is not a Florida Historical landmark. Customers expressed concern about how the loss of the Post Office would Concern: 19. negatively impact the historical dimension of the community. Response: The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses. Although we are aware that the Balm Post Office is a treasured landmark, it is not classified as an historical landmark. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. Customers expressed concern for loss of community identity. 20. Concern: A community's identity derives from the interest and vitality of its residents Response: and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses. Customers expressed concern over the apparent lack of interest by the 21. Concern:

Postal Service for the needs of the community.

Response: The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. Customers questioned the economic savings of the proposed 22. Concern: discontinuance. Response: Carrier service is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Customers were concerned about having to travel to another Post Office for Concern: 23 service. Response: Our proposal is to move your current PO Boxes to Wimauma Post Office. You will not be required to erect or use a roadside mailbox. If you do elect to use curbside delivery, services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. Regrettably, we are in dire economic times. We understand that moving the Balm office will require a longer drive. We are using all means at our disposal to investigate this potential closing study and make the most informed decision possible with the least impact on our customers. 24. Concern: Customers were concerned about mail security. Customers may place a lock on their mailboxes. The mailbox must have a Response: slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Establish rural route in Balm 25. Concern: Response: According to U.S. Postal Standards, all customers are entitled to one form of free delivery. Establishment of delivery routes and their office origination is contingent on many factors, both internal and external. We have determined that it would not be cost-effective to establish a rural route from Balm Post Office. Hardship to drive to new Post Office 26. Concern: Response:

Regrettably, we are in dire economic times. We understand that moving the Balm office will require a longer drive. We are using all means at our disposal to investigate this potential closing study and make the most informed decision possible with the least impact on our customers. We understand that the Balm Post Office is a convenience for its residents. However, the Postal Service feels that it can provide secure and efficient service from the Wimauma Post Office. There are many services that you may obtain at USPS.gov website, including package pickup and stamps by ma

27. Concern: Mail theft

Response: Our proposal is to move your current PO Boxes to Wimauma Post Office.

You will not be required to erect or use a roadside mailbox.

28. **Concern:** Mail theft/security

Response: Our proposal is to move your current PO Boxes to Wimauma Post Office.

You will not be required to erect or use a roadside mailbox.

29. **Concern:** Mail theft/security

Response: Our proposal is to move your current PO Boxes to Wimauma Post Office.

You will not be required to erect or use a roadside mailbox.

The PO Boxes at Wimauma are duplicate numbers of the PO Boxes 30. Concern: currently at Balm. Even though some of the PO Box numbers are the same at Balm and at Response: Wimauma, you will retain your unique Balm address and unique zip code, 33503. Many Post Offices have duplicate numbering, it is your zip code that segregates your mail. You expressed a concern about traveling to the Wimauma or Riverview 31. Concern: Post Offices for service. We understand that the Balm Post Office is a convenience for its residents. Response: However, the Postal Service feels that it can provide secure and efficient service from the Wimauma Post Office. There are many services that you may obtain at USPS gov website, including package pickup and stamps by 32. Concern: Customer expressed a concern about nonpostal services Response: The customer expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency. 33. Concern: Customer expressed a concern about package delivery and pickup You expressed a concern about package delivery and pickup. Rural Response: carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. Customers asked why their post office was being discontinued while others 34. Concern: were retained Response: The customer asked why the post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. Customers expressed concern for those customers with disabilities who are Concern: 35. not able to go to Wimauma Post Office to pick up their mail The customer expressed a concern about those customers with disabilities Response: who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. Customers expressed concern over a postal representative not being 36. Concern: customer oriented The customer expressed a comment that the postal representative's Response: community meeting notification letter was deceptive. If there was a misinterpretation of any of the data provided, that was not the intention of the Postal Service. The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.

37. Concern:

Customers expressed concern over the apparent lack of interest by the

Postal Service for the needs of the community

	Response:		
38.	Concern:		
	Response:		
30	Concern:		
39.	Response:		
40.	Concern:		
	Response:		

41. Concern:

Response:

The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

Customers felt the cost of postage was increasing while service was decreasing

The customer expressed a concern about the increasing cost of postage while service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

Customers felt the loss of a post office would have a detrimental effect on the business community

The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Customers wanted to know why the customer lines were so long at the Wimauma Post Office

The customer expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster soan monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

Customers were concerned about obtaining services from the carrier

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed

money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Some advantages of the proposal are:

- 1. Maintains a postal facility and retail outlet in the community.
- 2. Customers will continue to use the same mailing address and ZIP Code. There will be no change to customers' addresses.
- 3. The unit will continue to provide nonpostal services, a community gathering place and information center.
- 4. Provides the same retail service as an independent post office.
- 5. A savings for the Postal Service, which contributes in the long run to stable postage rates and savings for customers.

Some disadvantages of the proposal are:

- 1. Loss of an independent post office in the community.
- 2. Loss of a postmaster position.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Balm is an unincorporated community located in HILLSBOROUGH County. The community is administered politically by Hillsborough Co.. Police protection is provided by the Hillsborough Co.. Fire protection is provided by the Hillsborough Co.. The community is comprised of Balm's geographic/economic make-up of the community is predominately agricultural farming and migrant workers, as well as a mix of retirees and self-employed residents. and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Balm Groves, Burch Landscaping, Hi-Temp Inc, Ambassador Racing, Delta Drywall Inc, Frankland Welding; J&K Wirelathing, Davis Farms, Goodson Farms, McCullough Grass Corp, Snyder Sales, WCP Construction, KG Performance, Alafia Riverfront, Alexander Aviation, Shelley Lakes Mine, Groff Fish Farm, SE Landfill/Waste Mgmt, Sun & Farm Groceries, My Store & Deli, Affordable Bookkeeping & Taxes, Powers Pride, Shell Point Charters, Dixie Donkey Ball Co, McClaine's Quality Care, Tropical Gardens, Cycles Outpost, Shoop Hay Service, Wink Stucco, Water Purification, Floors by Mike, Trans Farms, Stucco Specialist of FL, Inc, Niem's Farms, Wilkerson Tropical Fish, Falcon Towing, Lou Ross Citrus, Valley Fisheries. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Balm Post Office will continue to be provided by the Balm Post Office .

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. Conc	Concern:	who are not able to go to adminoffice Post Office to pick up their mail
	Response:	The customer expressed a concern about those customers with

The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. Stamps by Mail and Money Order Application forms are available for customer convenience. The USPS also offers convenient carrier package pickup. This service is free, regardless of the number of packages you're sending. Full details are available at USPS.com. Your carrier will pick up your package when your regular mail is delivered. Schedule a pickup for the next delivery day, or with the advanced pickup option, up to 3 months from today. Available with Express Mail®, Priority Mail®, International services, Merchandise Return Service and Parcel

Return Service. Carriers can also accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Concern:

Customer stated that driving the number of miles listed between the

offices would create a financial hardship

Response: Regrettably, we are in dire economic times. We understand that

moving the Balm office will require a longer drive. We are using all means at our disposal to investigate this potential closing study and make the most informed decision possible with the least impact on

our customers.

Concern: Customers expressed concern for loss of community identity.

Response: A community's identity derives from the interest and vitality of its

residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the

Community name and ZIP Code in addresses.

4. Concern: Customers were concerned about the loss of a gathering place and

an information center.

Response: Residents may continue to meet informally, socialize, and share

information at the other businesses, churches and residences in town.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was promoted on June 05, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$84,241 with a breakdown as follows:

Postmaster Salary (EAS-13, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 56,810 \$ 19,031 <u>+ \$ 8,400</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 84,241 <u>- \$ 0</u>
Total Annual Savings	<u>\$ 84,241</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to consolidate the Balm, FL Post Office and provide delivery and retail services by a independent post office under the administrative responsibility of the Wimauma Post Office, located five miles away.

The postmaster was promoted on June 05, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by independent post office.

The Balm Post Office provided delivery and retail service to 261 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 36. There are two permit mailers or postage meter customers.

A classified branch will continue to provide the same services as an independent post office, except for permit mailings and meter settings. There will be a loss of the postmaster position. However, the branch will be operated by career postal employees. To help preserve community identity, the community name and ZIP Code will be retained in the mailing address. Customers will experience no change in address. The Postal Service will save an estimated \$84,241 annually. The branch will be administered and supervised by the Postal Service to ensure that high standards of service are maintained.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Balm Post Office and Wimauma Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Balm Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Balm Post Office and Wimauma Post Office during normal office hours.

- Hand Hank	08/22/2011
Dean J Granholm Vice President of Delivery and Post Office Operations	Date



08/29/2011

OFFICER-IN-CHARGE/POSTMASTER Balm Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Balm Post Office Final Determination Docket No. 1353954 - 33503

Please post in the lobby the enclosed final determination to close the Balm Post Office. The final determination must be posted in a prominent place from 08/29/2011 through close of business on 09/30/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 10/01/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (813) 354-6135.

Sincerely,

TRACEY DURAN

POST OFFICE REVIEW COORDINATOR

2203 N LOIS AVENUE STE 1032

TAMPA, FL 33607-7132

Enclosures:

Final Determination Official Record



Date of Posting: 08/29/2011

Date of Removal: 09/30/2011



FINAL DETERMINATION TO CONSOLIDATE THE BALM, FL POST OFFICE AND CONTINUE TO PROVIDE A INDEPENDENT POST OFFICE

DOCKET NUMBER 1353954 - 33503



Date of Posting: 08/29/2011

Date of Removal: 09/30/2011



FINAL DETERMINATION TO CONSOLIDATE THE BALM, FL POST OFFICE AND CONTINUE TO PROVIDE A INDEPENDENT POST OFFICE

DOCKET NUMBER 1353954 - 33503



10/05/2011

DISTRICT MANAGER SUNCOAST PFC 2203 N LOIS AVENUE STE 1032 TAMPA, FL, 33607-7132

ATTENTION: Post Office Review Coordinator

SUBJECT: Announcement of Appeal to the Discontinuance of the BALM, 33503-9700 Docket No. 1353954 - 33503

This is to advise you that an appeal to the final determination to discontinue the BALM has been filed with the Postal Regulatory Commission. The Headquarters managing counsel, legal policy and ratemaking office, will provide you with copies of all pleadings, notices, orders, briefs, and opinions filed in the appeal proceeding.

In accordance with the Postal Operations Manual, please ensure that a copy of these documents, as well as the final determination, are prominently displayed and made available for inspection by the public at the affected Post Offices until the Commission has issued its final order and opinion. The Postal Regulatory commission has up to 120 days (four months) to consider the appeal and issue its decision.

No final action may be taken until the final decision has been made and you have received written notification of that decision along with appropriate instructions.

This memorandum must be filed in the official record.

If you have any questions, please contact Kevin Romero at (916) 373-8315.

Thank you for your cooperation.

Kevin Romero Manager Field Performance West

cc:

Vice President, Area Operations SOUTHWEST Area Government Relations and Public Policy